



P A S O N A

インベスターズガイド

INVESTOR'S GUIDE

2020

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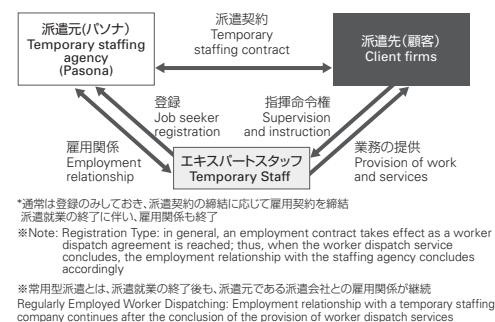
事業領域 Business Domains

- 1976年 主婦の再就職を支援するため、人材派遣事業をスタート
- 「社会の問題点を解決する」を企業理念に、あらゆる層の方々への「雇用創出」に取り組む
- 「ソーシャル・ソリューション・カンパニー」として、働く人々が心豊かになる新たな社会インフラを構築

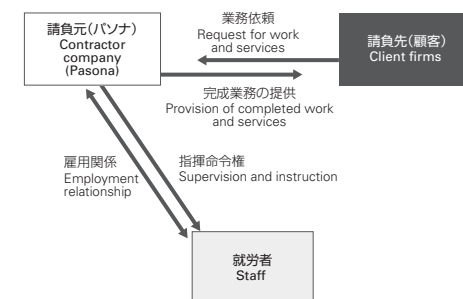
- Commenced temporary staffing business activities in 1976 with the aim of supporting housewives' return to work
- Guided by a corporate philosophy that places the utmost emphasis on providing "solutions to society's problems," the Pasona Group undertakes the challenge of creating employment opportunities for people from every demographic and all walks of life
- As a "social solutions company," the Pasona Group is working diligently to build a new social infrastructure in which working people can lead enriched and fulfilling lives



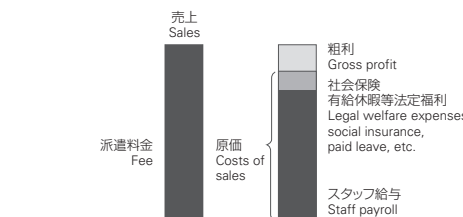
【人材派遣のしくみ】(登録型*) Temporary Staffing Business Structure (Registration Type*)



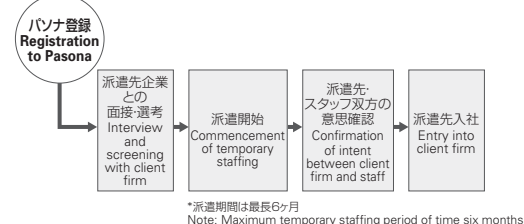
【BPOサービス(請負)のしくみ】 BPO Service (Contracting) Business Structure



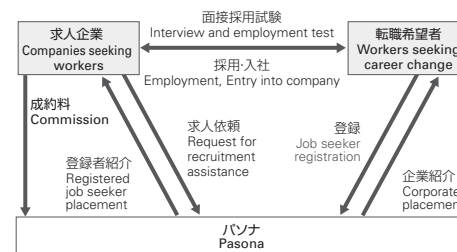
【人材派遣の収益モデル】 Temporary Staffing Earnings Model



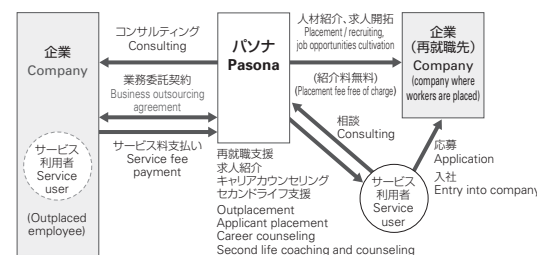
【紹介予定派遣のしくみ】 Temp to Perm Business Structure



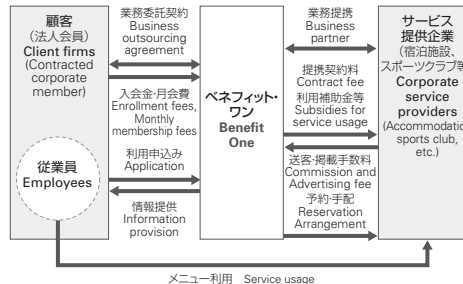
【人材紹介のしくみ】 Placement / Recruiting Business Structure



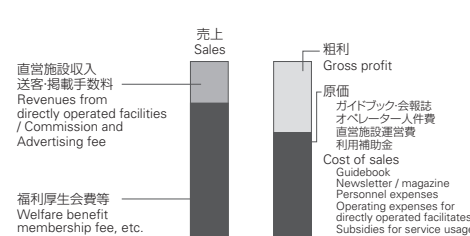
【再就職支援のしくみ】 Outplacement Business Structure



【アウトソーシング(福利厚生)のしくみ】 Outsourcing Business (Welfare Benefit) Structure



【アウトソーシング(福利厚生)の収益モデル】 Outsourcing Business (Welfare Benefits) Earnings Model



労働力人口推移Population by Labour Force Status

年次(凡) Number of persons (10 thousand persons)	男女計 Total								男 Males								女 Females							
	15歳以上 人口 Population of over fifteens	労働力人口 Population of the labour force					非労働力 人口 Population not in the labour force	労働力 人口比率 (%) Labour force participation rate	15歳以上 人口 Population of over fifteens	労働力人口 Population of the labour force					非労働力 人口 Population not in the labour force	労働力 人口比率 (%) Labour force participation rate	15歳以上 人口 Population of over fifteens	労働力人口 Population of the labour force					非労働力 人口 Population not in the labour force	労働力 人口比率 (%) Labour force participation rate
		総数 Total	就業者 Labour force employed	雇用者 Employees	完全失業者 Labour force unemployed	就業者 Labour force employed				雇用者 Employees	完全失業者 Labour force unemployed	総数 Total	就業者 Labour force employed	雇用者 Employees				完全失業者 Labour force unemployed	総数 Total	就業者 Labour force employed	雇用者 Employees	完全失業者 Labour force unemployed		
1995	10,510	6,666	6,457	5,263	210	3,836	63.4	5,108	3,966	3,843	3,215	123	1,139	77.6	5,402	2,701	2,614	2,048	87	2,698	50.0			
1996	10,571	6,711	6,486	5,322	225	3,852	63.5	5,136	3,992	3,858	3,238	134	1,140	77.7	5,435	2,719	2,627	2,084	91	2,712	50.0			
1997	10,661	6,787	6,557	5,391	230	3,863	63.7	5,180	4,027	3,892	3,264	135	1,147	77.7	5,481	2,760	2,665	2,127	95	2,716	50.4			
1998	10,728	6,793	6,514	5,368	279	3,924	63.3	5,209	4,026	3,858	3,243	168	1,177	77.3	5,519	2,767	2,656	2,124	111	2,747	50.1			
1999	10,783	6,779	6,462	5,331	317	3,989	62.9	5,232	4,024	3,831	3,215	194	1,199	76.9	5,552	2,755	2,632	2,116	123	2,790	49.6			
2000	10,836	6,766	6,446	5,356	320	4,057	62.4	5,253	4,014	3,817	3,216	196	1,233	76.4	5,583	2,753	2,629	2,140	123	2,824	49.3			
2001	10,886	6,752	6,412	5,369	340	4,125	62.0	5,273	3,992	3,783	3,201	209	1,277	75.7	5,613	2,760	2,629	2,168	131	2,848	49.2			
2002	10,927	6,689	6,330	5,331	359	4,229	61.2	5,294	3,956	3,736	3,170	219	1,333	74.7	5,632	2,733	2,594	2,161	140	2,895	48.5			
2003	10,962	6,666	6,316	5,335	350	4,285	60.8	5,308	3,934	3,719	3,158	215	1,369	74.1	5,654	2,732	2,597	2,177	135	2,916	48.3			
2004	10,990	6,642	6,329	5,355	313	4,336	60.4	5,318	3,905	3,713	3,152	192	1,406	73.4	5,672	2,737	2,616	2,203	121	2,930	48.3			
2005	11,008	6,651	6,356	5,393	294	4,346	60.4	5,323	3,901	3,723	3,164	178	1,416	73.3	5,685	2,750	2,633	2,229	116	2,930	48.4			
2006	11,030	6,664	6,389	5,478	275	4,358	60.4	5,331	3,903	3,735	3,198	168	1,425	73.2	5,698	2,761	2,654	2,279	107	2,933	48.5			
2007	11,066	6,684	6,427	5,537	257	4,375	60.4	5,352	3,917	3,763	3,235	154	1,433	73.1	5,714	2,768	2,665	2,302	104	2,942	48.5			
2008	11,086	6,674	6,409	5,546	265	4,407	60.2	5,360	3,904	3,745	3,226	159	1,454	72.8	5,726	2,771	2,664	2,320	107	2,953	48.4			
2009	11,099	6,650	6,314	5,489	336	4,446	59.9	5,364	3,869	3,666	3,169	203	1,494	72.0	5,736	2,782	2,649	2,321	133	2,952	48.5			
2010	11,111	6,632	6,298	5,500	334	4,473	59.6	5,365	3,850	3,643	3,159	207	1,513	71.6	5,746	2,783	2,656	2,342	128	2,960	48.5			
2011	11,117	6,596	6,293	5,512	302	4,518	59.3	5,367	3,825	3,639	3,164	187	1,538	71.1	5,750	2,770	2,654	2,349	115	2,980	48.2			
2012	11,110	6,565	6,280	5,513	285	4,543	59.1	5,363	3,796	3,622	3,153	174	1,566	70.8	5,747	2,769	2,658	2,360	112	2,977	48.2			
2013	11,107	6,593	6,326	5,567	265	4,510	59.3	5,362	3,783	3,620	3,156	163	1,576	70.5	5,746	2,809	2,707	2,411	103	2,934	48.9			
2014	11,109	6,609	6,371	5,613	236	4,494	59.4	5,363	3,776	3,635	3,170	142	1,583	70.4	5,746	2,832	2,737	2,443	96	2,911	49.2			
2015	11,110	6,625	6,401	5,663	222	4,479	59.6	5,365	3,773	3,639	3,180	135	1,588	70.3	5,746	2,852	2,764	2,482	89	2,891	49.6			
2016	11,111	6,673	6,465	5,750	208	4,432	60.0	5,366	3,781	3,655	3,211	126	1,582	70.4	5,745	2,892	2,810	2,539	82	2,850	50.3			
2017	11,108	6,720	6,530	5,819	190	4,382	60.5	5,365	3,784	3,672	3,229	112	1,578	70.5	5,743	2,937	2,859	2,590	78	2,803	51.1			
2018	11,101	6,830	6,664	5,936	166	4,263	61.5	5,362	3,817	3,717	3,264	99	1,542	71.2	5,739	3,014	2,946	2,671	67	2,721	52.5			
2019	11,092	6,886	6,724	6,004	162	4,197	62.1	5,359	3,828	3,733	3,284	96	1,526	71.4	5,733	3,058	2,992	2,720	66	2,670	53.3			

労働力人口
就業者

15歳以上人口のうち、就業者と完全失業者を合わせたもの
従業者と休業者を合わせたもの
従業者:調査期間中に賃金、給料、諸手当、内職収入などの収入を伴う仕事を1時間以上した者。家族従業者の割合は無給であっても仕事をしたとする。
休業者:仕事を持ちながら、調査週間中少しも仕事をしなかった者のうち、
1)雇用者で給料、賃金の支払いを受けている者または受けることになっている者
2)自営業主で、自分の経営する事業を持ったままで、その仕事を休み始めてから30日にならない者
なお、家族従業者で調査期間中に少しも仕事をしなかった者は休業に含めず、完全失業者又は非労働力人口のいずれかとしている。

雇用者

会社、団体、官公庁または自営業主や家庭に雇われて、給料、賃金を得ている者及び会社、団体の役員

完全失業者

次の3つの条件を満たす者
1)仕事がなく調査期間中に少しも仕事をしなかった(就業者ではない) 2)仕事があればすぐに就くことができる 3)調査期間中に仕事を探す活動や事業を始める準備をしていた(過去の求職活動の結果を待っている場合も含む)

非労働力人口

15歳以上人口で就業者、完全失業者のいずれにもあてはまらない者

労働力人口比率

15歳以上人口に占める労働力人口の割合=(労働力人口÷15歳以上人口)×100

Labour Force

Sum of the employed and the unemployed over the age of 15

Labour Force Employed

Sum of employed persons at work and employed persons not at work:
Employed persons at work: Persons engaged in work equivalent to more than one hours wage, salary, allowance or additional income during the survey weeks. The ratio of family workers shall be deemed to have worked despite the lack of compensation.
Employed persons not at work: Of those persons in employment, who did not work during the survey weeks (1) persons, who received or were deemed to have received a salary or wages from an employer, and (2) the self-employed, who have taken time off for a period not exceeding 30 consecutive days. Family workers, who did not work during the survey period are not included in this category. This segment is included in either the unemployed or population not in the labour force.

Employees

Persons who work for wages or salary as employees of companies, private stores, organizations, public corporations, government, public offices, etc.

Labour Force Unemployed

Persons that fulfill the following three criteria:
(1) Without work and did not work during the survey period (unemployed), (2) able to commence work immediately should work become available, and (3) undertook activities to gain employment during the survey period or are preparing to commence work (includes persons awaiting results of previous efforts to gain employment).

Population not in the Labour Force

Persons that cannot be categorized as employed over the age of 15 and labour force unemployed.

Percentage of the Labour Force in the Population

Percentage of the labour force to the population over the age of 15 = (The labour force ÷ The Population over the age of 15) x 100

出典:総務省「労働力調査」

Source: "Labour Force Survey" Statistics Bureau, Ministry of Internal Affairs and Communications

2011年度は東日本大震災に伴う補完推計値
Figures in 2011 are supplementary-estimated figures due to the damage caused by the Great East Japan Earthquake.

※2017年から算出の基礎となる人口を2015年国勢調査の確定人口に基づく推計人口(新基準)に切り替え、2010年から2016年までの数値は、2017年以降の結果と接続させるため適及ないし、補正を行った数値に書き換え(比率は除く)

Note: The basis for population computations has been changed to the estimated population (new standard) under the determined 2015 national population census from 2017. The figures from 2010 through 2016 have been recalculated or adjusted to the compatible time-series data responding to the 2017 base benchmark revision. (this excludes the figures of proportion.)

2

正規・非正規雇用者数 The Number of Regular and Non-Regular Staff

人数(万人) Number of persons (10 thousand persons)		全産業 All industries	雇用者 Employees	役員を除く 雇用者総数 Employees other than executive of company or corporation		非正規の職員・従業員 Non-regular staffs								「役員を除く雇用者」に占める割合(%) Proportion of regular staff and non-regular staff in employees other than executive of company or corporation							
				正規の職員 ・従業員 Regular staffs	非正規の職員 ・従業員 Non-regular staffs	パート・アルバイト			派遣社員・契約社員				正規の職員 ・従業員 Regular staffs	非正規の職員 ・従業員 Non-regular staffs	パート・アルバイト			派遣社員・契約社員			
						Part-time workers and temporary workers	パート Part-time workers	アルバイト Temporary workers	Dispatched workers and contract employees	派遣社員 Dispatched workers	契約社員・嘱託 Contract employees or entrusted employees	その他 Other			Part-time workers and temporary workers	パート Part-time workers	アルバイト Temporary workers	Dispatched workers and contract employees	派遣社員 Dispatched workers	契約社員・嘱託 Contract employees or entrusted employees	
男 Males	2005年平均 2005 Average	3,165	2,864	2,357	507	247	77	171	260	42	149	69	82.3	17.7	8.6	2.7	6.0	9.1	1.5	5.2	
	2006年平均 2006 Average	3,194	2,897	2,378	519	247	79	168	271	49	151	71	82.1	17.9	8.5	2.7	5.8	9.4	1.7	5.2	
	2007年平均 2007 Average	3,240	2,947	2,408	539	255	83	172	285	54	162	69	81.7	18.3	8.7	2.8	5.8	9.7	1.8	5.5	
	2008年平均 2008 Average	3,220	2,928	2,367	560	248	82	166	312	55	180	77	80.8	19.2	8.5	2.8	5.7	10.7	1.9	6.1	
	2009年平均 2009 Average	3,162	2,874	2,345	527	250	84	166	278	37	174	67	81.6	18.4	8.7	2.9	5.8	9.7	1.3	6.0	
	2010年平均 2010 Average	3,148	2,865	2,324	540	260	88	172	282	35	181	66	81.1	18.9	9.1	3.1	6.0	9.8	1.2	6.3	
	2011年平均 2011 Average	3,165	2,887	2,315	571	276	94	182	298	39	197	62	80.1	19.9	9.6	3.3	6.3	10.3	1.4	6.8	
	2012年平均 2012 Average	3,152	2,870	2,304	566	272	97	175	294	36	197	61	80.3	19.7	9.5	3.4	6.1	10.2	1.3	6.9	
	2013年平均 2013 Average	3,147	2,885	2,273	611	302	102	200	309	48	219	42	78.8	21.2	10.5	3.5	6.9	10.7	1.7	7.6	
	2014年平均 2014 Average	3,161	2,898	2,267	631	305	104	201	326	48	235	43	78.2	21.8	10.5	3.6	6.9	11.2	1.7	8.1	
	2015年平均 2015 Average	3,172	2,908	2,272	636	313	109	204	322	50	230	42	78.1	21.9	10.8	3.7	7.0	11.1	1.7	7.9	
	2016年平均 2016 Average	3,202	2,938	2,287	651	325	116	209	326	55	229	42	77.9	22.1	11.1	3.9	7.1	11.1	1.9	7.8	
	2017年平均 2017 Average	3,221	2,957	2,310	647	324	113	210	334	63	231	40	78.1	21.9	11.0	3.8	7.1	11.3	2.1	7.8	
	2018年平均 2018 Average	3,256	3,008	2,339	669	347	121	226	322	51	231	40	77.8	22.2	11.5	4.0	7.5	10.7	1.7	7.7	
	2019年平均 2019 Average	3,275	3,024	2,334	691	355	123	232	336	56	237	43	77.2	22.8	11.7	4.1	7.7	11.1	1.9	7.8	
女 Females	2005年平均 2005 Average	2,243	2,144	1,018	1,126	872	703	169	254	64	130	60	47.5	52.5	40.7	32.8	7.9	11.8	3.0	6.1	
	2006年平均 2006 Average	2,292	2,195	1,036	1,159	878	713	165	281	78	133	70	47.2	52.8	40.0	32.5	7.5	12.8	3.6	6.1	
	2007年平均 2007 Average	2,332	2,237	1,041	1,196	911	741	170	286	81	137	68	46.5	53.5	40.7	33.1	7.6	12.8	3.6	6.1	
	2008年平均 2008 Average	2,337	2,248	1,043	1,205	906	741	165	298	85	142	71	46.4	53.6	40.3	33.0	7.4	13.3	3.8	6.3	
	2009年平均 2009 Average	2,341	2,250	1,050	1,200	906	733	173	294	72	149	73	46.7	53.3	40.3	32.6	7.7	13.1	3.2	6.6	
	2010年平均 2010 Average	2,361	2,273	1,051	1,223	937	764	172	288	63	152	73	46.2	53.8	41.2	33.6	7.6	12.7	2.8	6.7	
	2011年平均 2011 Average	2,371	2,280	1,040	1,241	954	779	173	288	59	163	66	45.6	54.4	41.8	34.2	7.6	12.6	2.6	7.1	
	2012年平均 2012 Average	2,378	2,291	1,042	1,249	970	793	177	280	55	158	67	45.5	54.5	42.3	34.6	7.7	12.2	2.4	6.9	
	2013年平均 2013 Average	2,410	2,327	1,029	1,298	1,021	828	192	279	69	170	40	44.2	55.8	43.9	35.6	8.3	12.0	3.0	7.3	
	2014年平均 2014 Average	2,442	2,357	1,022	1,335	1,045	842	202	292	72	178	42	43.3	56.7	44.3	35.7	8.6	12.4	3.1	7.6	
	2015年平均 2015 Average	2,482	2,395	1,045	1,350	1,057	855	201	294	77	176	41	43.7	56.3	44.1	35.7	8.4	12.3	3.2	7.3	
	2016年平均 2016 Average	2,539	2,453	1,080	1,373	1,078	872	206	295	78	178	39	44.1	55.9	43.9	35.5	8.4	12.0	3.2	7.3	
	2017年平均 2017 Average	2,589	2,503	1,114	1,389	1,090	884	207	299	81	180	38	44.5	55.5	43.5	35.3	8.3	11.9	3.2	7.2	
	2018年平均 2018 Average	2,670	2,588	1,137	1,541	1,143	914	229	299	85	183	40	43.9	56.1	44.2	35.3	8.8	11.6	3.3	7.1	
	2019年平均 2019 Average	2,991	2,635	1,160	1,475	1,164	924	240	308	85	182	43	44.0	56.0	44.2	35.1	9.1	11.7	3.2	6.9	

出典:総務省「労働力調査」

1990年、1995年、2000年、2001年の「契約社員・嘱託」については、従業員・割合ともに「その他」区分の値も含む。 2011年度は東日本大震災に伴う補完推計値

Source: "Labour Force Survey" Statistics Bureau, Ministry of Internal Affairs and Communications

Figures for "Contract employees or entrusted employees" in 1990, 1995, 2000 and 2001 include figures of "Other" for the number of staffs and proportion of non-regular staff.

Figures in 2011 are supplementary-estimated figures due to the damage caused by the Great East Japan Earthquake.

※2017年から算出の基礎となる人口を2015年国勢調査の確定人口に基づく推計人口(新基準)に切り替え。2010年から2016年までの数値は、2017年以降の結果と接続させるため適及ないし、補正を行った数値に書き換え(比率は除く)

Note: The basis for population computations has been changed to the estimated population (new standard) under the determined 2015 national population census from 2017. The figures from 2010 through 2016 have been recalculated or adjusted to the compatible time-series data responding to the 2017 base benchmark revision. (this excludes the figures of proportion.)

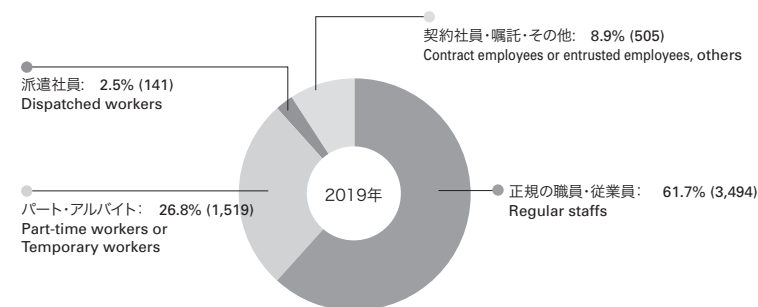
「役員を除く雇用者」に占める正規／非正規の割合～男女計

Proportion of regular staff and non-regular staff in employees other than executive of company or corporation ～Males/Females Total



「役員を除く雇用者」に占める雇用形態別割合(2019年)～男女計

Proportion of types in employees other than executive of company or corporation (2019) ～Males/Females Total



出典:総務省「労働力調査」

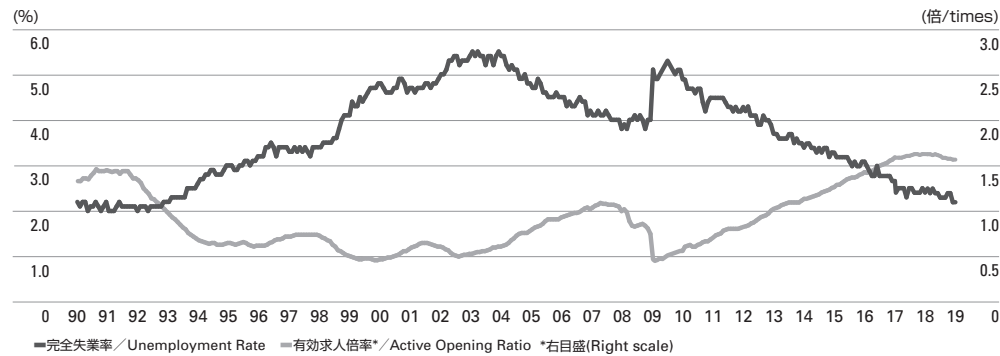
Source: "Labour Force Survey" Statistics Bureau, Ministry of Internal Affairs and Communications

※()内は実数(万人)

Figures in parentheses are actual data representing tens of thousands of people.

労働力人口の推移・完全失業率・有効求人倍率 Trends in Labour Force Population, Unemployment Rate and Active Opening Ratio

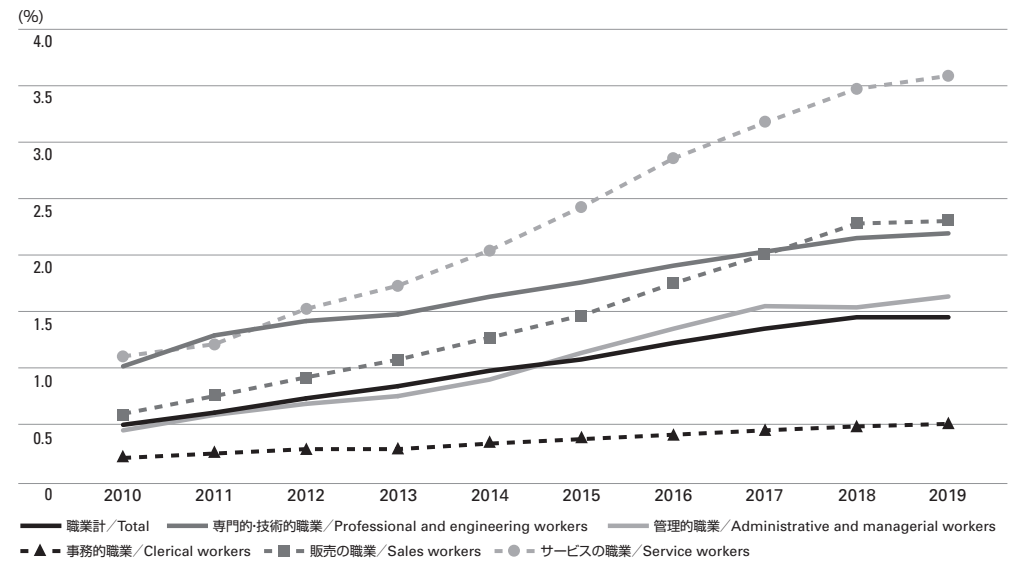
完全失業率/有効求人倍率の推移 Trend of Unemployment Rate/Active Opening Ratio



	1987	1988	1989	1990	1991	1992	1993
完全失業率(%) Unemployment Rate (%)	2.8	2.5	2.3	2.1	2.1	2.2	2.5
有効求人倍率(倍) Active Opening Ratio (Times)	0.70	1.01	1.25	1.40	1.40	1.08	0.76
	1994	1995	1996	1997	1998	1999	2000
完全失業率(%) Unemployment Rate (%)	2.9	3.2	3.4	3.4	4.1	4.7	4.7
有効求人倍率(倍) Active Opening Ratio (Times)	0.64	0.63	0.70	0.72	0.53	0.48	0.59
	2001	2002	2003	2004	2005	2006	2007
完全失業率(%) Unemployment Rate (%)	5.0	5.4	5.3	4.7	4.4	4.1	3.9
有効求人倍率(倍) Active Opening Ratio (Times)	0.59	0.54	0.64	0.83	0.95	1.06	1.04
	2008	2009	2010	2011	2012	2013	2014
完全失業率(%) Unemployment Rate (%)	4.0	5.1	5.1	4.6	4.3	4.0	3.6
有効求人倍率(倍) Active Opening Ratio (Times)	0.88	0.47	0.52	0.65	0.80	0.93	1.09
	2015	2016	2017	2018	2019		
完全失業率(%) Unemployment Rate (%)	3.4	3.1	2.8	2.4	2.4		
有効求人倍率(倍) Active Opening Ratio (Times)	1.20	1.36	1.50	1.61	1.60		

出典:厚生労働省「一般職業紹介状況」
Source: Report on Employment Service, Ministry of Health, Labour and Welfare

職業別有効求人倍率(パートタイム含む常用) Active opening ratio by occupation (Full-time employees including part-time workers)



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
職業計 Total	0.92	1.02	1.00	0.84	0.44	0.48	0.59	0.72	0.83	0.97	1.08	1.22	1.35	1.45	1.45
専門的・技術的職業 Professional and engineering workers	1.51	1.74	1.77	1.67	1.02	1.01	1.29	1.42	1.48	1.64	1.77	1.92	2.05	2.16	2.18
管理的職業 Administrative and managerial workers	0.62	0.65	0.62	0.59	0.38	0.43	0.57	0.67	0.74	0.89	1.13	1.35	1.55	1.52	1.63
事務的職業 Clerical workers	0.36	0.39	0.36	0.29	0.17	0.18	0.22	0.26	0.26	0.31	0.35	0.39	0.44	0.49	0.50
販売の職業 Sales workers	1.11	1.21	1.22	1.01	0.58	0.58	0.74	0.91	1.07	1.27	1.47	1.76	2.01	2.28	2.30
サービスの職業 Service workers	1.81	2.02	2.13	2.05	1.25	1.10	1.21	1.53	1.74	2.06	2.45	2.89	3.21	3.49	3.59

出典:厚生労働省「一般職業紹介状況」職業一部抜粋
Source: Report on Employment Service, Ministry of Health, Labour and Welfare (extracted data for selected occupations)
※2001年から2012年の数値は、平成11年改定 労働省編職業分類、2013年以降の数値は、平成23年度改定 厚生労働省編職業分類に基づく
Figures for 2001 to 2012 are based on ESCO (Classification of Occupation for Employment Security Service by Ministry of Health, Labour and Welfare) which was renewed in 1999, and figures after 2013 are based on ESCO which was renewed in 2011.

人材サービス市場 Human Resource Service Market

【米国】人材サービス市場 United States : Human Resource Service Market

	(単位:10億ドル/billion of dollars)												
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
人材派遣 Temporary staffing	97	96	73	90	103	110	115	122	126	129	134	138	137
人材紹介 Placement and recruiting	19	16	8	10	11	16	17	18	21	21	22	24	24
合計 Total	116	112	81	100	114	126	132	140	147	150	156	162	161

出典 American Staffing Association, 2018年6月1日付けの「fact sheet」 American Staffing Association, “fact sheet” released on May 1, 2018

※2017年度より過去データも含めアップデートしています。 Market data was updated in 2017, including past year figures.

	(単位:万人/10 thousand persons)												
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
労働力人口*1 Labour force population	15,312	15,428	15,414	15,388	15,361	15,497	15,538	15,592	15,712	15,919	16,032	16,207	16,354
派遣労働者数*2 Number of temporary staff	1,260	1,160	930	960	1,270	1,120	1,080	1,440	1,560	1,450	1,549	1,680	1,600

*1 16歳以上の就業者および求職者数 Number of employed workers and persons in search of employment 16 years of age and older

*2 過去1年間に雇用されたことのある派遣労働者数 Number of temporary staff who at some time during the past year had been employed

出典 US Department of Labour, Bureau of Labour Statistics

American Staffing Association, Employment and Sales Survey, 「American Staffing 2017」 10,000事業所集計 10,000 office tally

人材派遣市場データ Staffing Industry Data

	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
売上高:一般(億円) Net sales: General (100 millions of yen)	10,704	10,821	12,847	15,606	18,101	19,136	23,280	33,263	44,082	50,220	60,151	47,328	37,934	37,374	37,161	35,906	39,056	40,348	51,826	54,912	63,816
前期比 YOY	14.3%	1.1%	18.7%	21.5%	16.0%	5.7%	21.7%	42.9%	32.5%	13.9%	19.8%	-21.3%	-19.8%	-1.5%	-0.6%	-3.4%	8.8%	3.3%	28.4%	6.0%	16.2%
売上高:特定(億円) Net sales: Specific (100 millions of yen)	5,002	3,784	3,870	3,856	4,371	4,478	5,335	7,088	10,107	14,432	17,741	15,727	15,534	15,138	15,283	15,135	15,338	16,442	13,971	10,083	—
前期比 YOY	26.1%	-24.4%	2.3%	-0.4%	13.4%	2.4%	19.1%	32.9%	42.6%	42.8%	22.9%	-11.4%	-1.2%	-2.5%	1.0%	-1.0%	1.3%	7.2%	-15.0%	-27.8%	—
売上高合計 (億円) Net sales (100 millions of yen)	15,706	14,605	16,717	19,462	22,472	23,614	28,615	40,351	54,189	64,652	77,892	63,055	53,468	52,512	52,445	51,042	54,394	56,790	65,798	64,995	63,816
前期比 YOY	17.8%	-7.0%	14.5%	16.4%	15.5%	5.1%	21.2%	41.0%	34.3%	19.3%	20.5%	-19.0%	-15.2%	-1.8%	-0.1%	-2.7%	6.6%	4.4%	15.9%	-1.2%	-1.8%

	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014		2015 (15.9/30～16.3/31)*3	2016	2017	2018	
派遣労働者数:一般(人)延べ人数 Total number of workers:General (Persons)	822,520	1,005,090	1,250,913	1,606,802	1,978,873	2,223,493	2,119,657	2,389,764	2,989,734	3,537,643	3,656,776	2,720,726	2,421,336	2,335,336	2,167,044	2,239,407	2,350,863	派遣 Dispatch	派遣労働者:無期雇用(人) Number of workers: Indefinite-term (Persons)	125,792	215,073	286,087	510,815
前期比 YOY	4.2%	22.2%	24.5%	28.5%	23.2%	12.4%	-4.7%	12.7%	25.1%	18.3%	3.4%	-25.6%	-11.0%	-3.6%	-7.2%	3.3%	5.0%		前期比 YOY	—	71.0%	33.0%	13.5%
派遣労働者数:特定(人) Number of workers:Specific (Persons)	72,754	62,859	135,451	141,111	150,781	138,887	146,387	156,850	220,734	274,710	332,230	298,795	293,111	280,151	283,810	275,738	279,462		派遣労働者:有期雇用(人) Number of workers: Fixed-term (Persons)	948,260	1,289,437	1,272,950	1,171,716
前期比 YOY	9.7%	-13.6%	115.5%	4.2%	6.8%	-7.9%	5.4%	7.1%	40.7%	24.5%	20.9%	-10.1%	-1.9%	-4.4%	1.3%	-2.8%	1.4%		前期比 YOY	—	36.0%	-1.3%	-10.6%
派遣労働者数:(一般+特定)(人)*1 Total number of workers:(General+Specific) (Persons)*1	895,274	1,067,949	1,386,364	1,747,913	2,129,654	2,362,380	2,266,044	2,546,614	3,210,468	3,812,353	3,989,006	3,019,521	2,714,447	2,615,487	2,450,854	2,515,145	2,630,325		登録者数(人) Number of registered workers (Persons)	2,717,674	4,347,990	3,819,197	4,794,355
前期比 YOY	4.7%	19.3%	29.8%	26.1%	21.8%	10.9%	-4.1%	12.4%	26.1%	18.7%	4.6%	-24.3%	-10.1%	-3.6%	-6.3%	2.6%	4.6%		前期比 YOY	—	60.0%	-12.2%	25.5%
派遣労働者数:常用換算した場合(一般+特定)(人)*2 Total number of workers regular calculation basis (General+Specific) (Persons)*2	306,914	394,502	537,063	612,096	693,418	743,640	890,234	1,238,832	1,518,188	1,743,866	1,983,336	1,573,503	1,479,272	1,321,892	1,285,014	1,262,420	1,272,958	特定 Specific	雇用派遣労働者数(無期+有期)(人) Number of employed workers (Indefinite-term+Fixed-term)(Persons)	223,060	266,514	201,700	—
前期比 YOY	-9.7%	28.5%	36.1%	14.0%	13.3%	7.2%	19.7%	39.2%	22.5%	14.9%	13.7%	-20.7%	-6.0%	-10.6%	-2.8%	-1.8%	0.8%		前期比 YOY	—	19.5%	-24.3%	—

〔資料出所〕厚生労働省「労働者派遣事業の事業報告集計結果」

Source: Report on temporary staffing services issued by the Ministry of Health, Labour and Welfare of Japan.

※一般派遣: 派遣会社に登録し、仕事の期間のみ雇用契約が生じる形態 特定派遣: 派遣会社に正社員として常用雇用され、派遣先で就業する形態

General dispatch: Registered in a temporary employment agency with employment contracts that are effective only for the term of the employment.

Specific dispatch: Full-time employee of a temporary employment agency who works at the company they are dispatched.

*1 「派遣労働者数」は、一般労働者派遣事業における常用雇用労働者数及び登録者数並びに特定労働者派遣事業における常用雇用労働者数の合計とする。「登録者」は過去1年間に雇用されたことのない者は除く
The “Total number of workers” is the total of regular employed workers plus the number of registered workers dispatched from general temporary employment agencies, and the regular employed workers dispatched from specific temporary employment agencies.

“Registered workers” excludes persons that were not employed in the past one year.

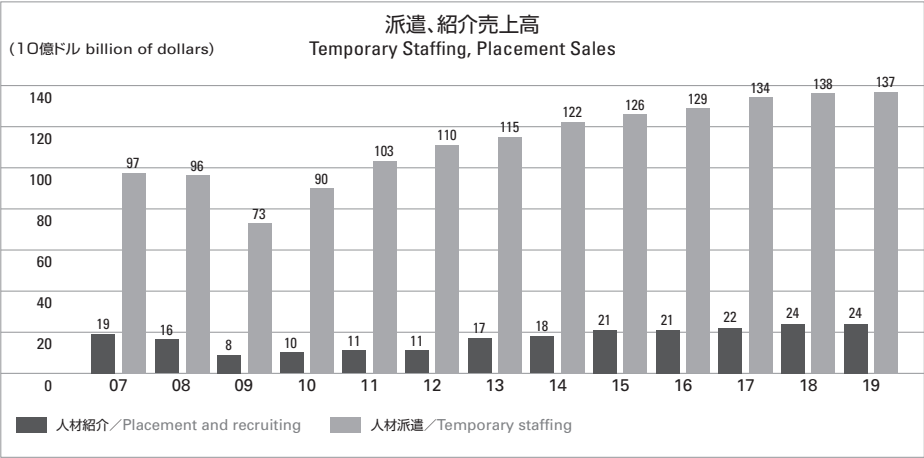
*2 常用換算: 常用雇用以外の労働者の年間総労働時間数の合計を当該事業所の常用雇用労働者の1人当たりの年間総労働時間数で除したもの

Regular circulation basis: The total number of annual labour hours for employees other than regular employees divided by the number of annual working hours per regular employee at that particular temporary employment agency.

*3 2015年9月30日「改正労働者派遣法」の施行により、集計基準が変更。2015年4月1日～9月29日のデータは掲載せず、9月30日以降新基準の集計結果を掲載

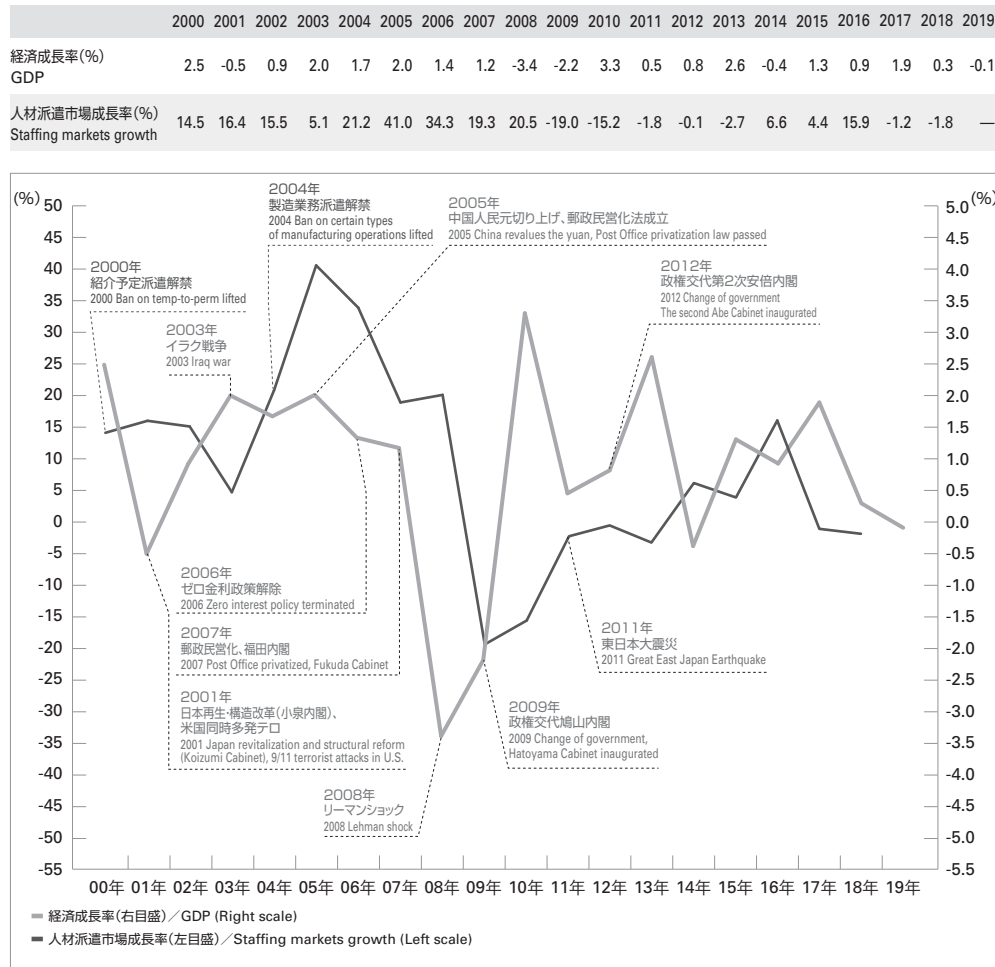
The aggregate standard of the total number of dispatched workers has been changed due to the enforcement of the revised Worker Dispatch Law (took effect on September 30, 2015).

Data for the period from April 1, 2015 to September 29, 2015 has not been provided. The aggregate results based on new standard have been provided from September 30, 2015.

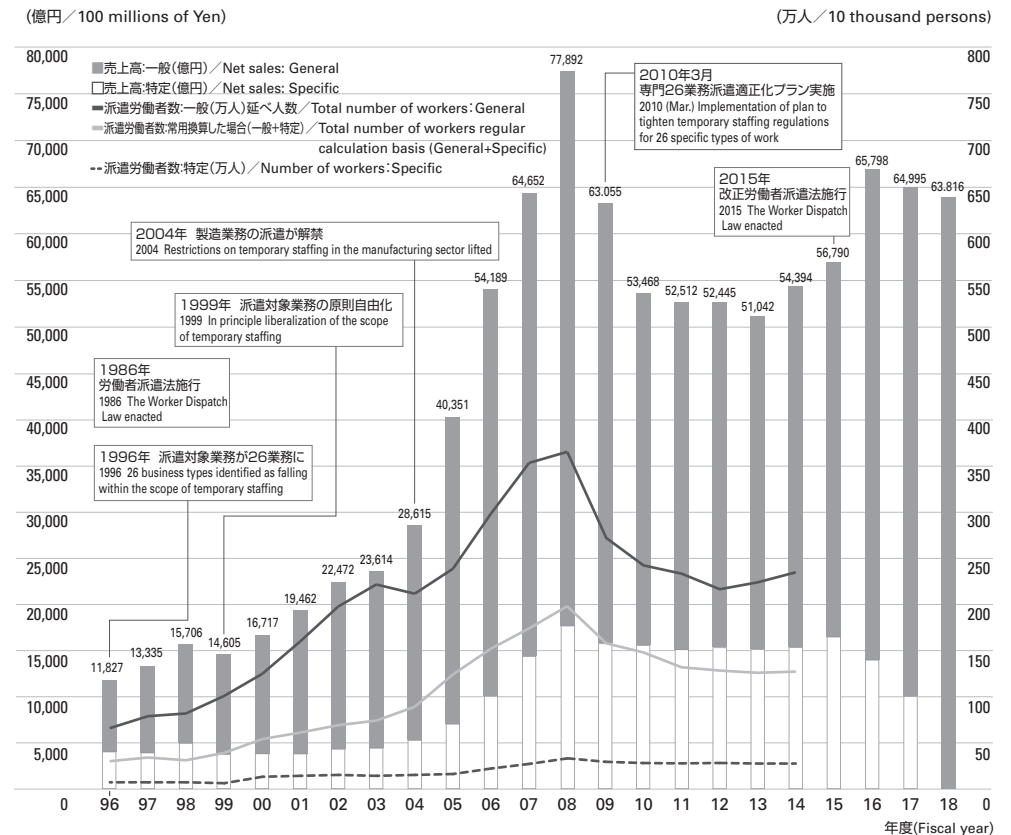


人材サービス市場 Human Resource Service Market

GDPと人材派遣市場変化率の対比 2000-2018年度 GDP VS Staffing Markets Growth 2001-2019



人材派遣市場データ(グラフ) Staffing Industry Data (Graph)



〔資料出所〕厚生労働省「労働者派遣事業報告集計結果調査特別調査」
Source: White Paper on Temporary Staffing Business, Ministry of Health, Labour and Welfare
※売上高の数字は、一般と特定の合計
Figures for net sales represent the sum of the sales of General and Specific.
※2015年9月30日「改正労働者派遣法」の施行により、派遣労働者等の集計基準変更のため、グラフは2014年まで掲載
The aggregate standard of the total number of dispatched workers has been changed due to the enforcement of the revised Worker Dispatch Law (took effect on September 30, 2015). The graph shows figures before 2014.

人材紹介市場データ Placement and Recruiting Industry Data

	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	年度 (Fiscal Year)
売上高(億円) Net sales (100 millions of yen)	1,718	2,035	1,884	1,232	1,502	1,563	1,647	2,055	1,940	2,085	2,265	2,627	3,287	

出典：厚生労働省「職業紹介事業報告」「専門的・技術的職業」「管理的職業」「事務的職業」の合計
Source: Total for specialist, technical, administrative and clerical work-Report on employment placement issued by the Ministry of Health, Labour and Welfare of Japan.

再就職支援市場データ Outplacement Industry Data

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	年度 (Fiscal Year)
売上高(億円) Net sales (100 millions of yen)	370	300	214	196	171	177	296	291	261	291	286	203	221	158	—	—	

出典：日本人材紹介事業協会 再就職支援協議会「再就職支援事業市場調査」
Source: Survey on the reemployment support business market issued by the Japan Executive Search, and Recruitment Association and the Outplacement Council.

2013年4月「高齢者雇用安定法」施行

April 2013 Enforcement of the Act on Stabilization of Employment for Older Persons

2012年8月改正、2013年4月1日施行。

年金受給開始年齢が2013年度から25年度までに65歳に引き上げられたことに対応し、65歳まで原則希望者全員継続雇用が企業に義務付けられた。

The Act on Stabilization of Employment for Older Persons was revised in August 2012, and went into effect on April 1, 2013.

In response to the incremental increase in the age for pension eligibility to 65 between fiscal 2013 and fiscal 2025, companies were obligated in principle to allow all employees who so choose to continue working until the age of 65.

【高齢者雇用安定法の概要】

1. 継続雇用制度の対象者を限定できる仕組みの廃止

継続雇用制度の対象となる高年齢者につき事業主が労使協定により定める基準により限定できる仕組みを廃止

2. 継続雇用制度の対象者を雇用する企業の範囲の拡大

継続雇用制度の対象となる高年齢者が雇用される企業の範囲をグループ企業まで拡大する

3. 義務違反の企業に対する公表規定の導入

4. 高年齢者雇用確保措置の実施および運用に関する指針の策定

事業主が講ずべき高年齢者雇用確保措置の実施および運用に関する指針を新たに策定

Overview of the Act on Stabilization of Employment for Older Persons

1. Abolition of structures that limit eligibility for the continued employment system

The amended law abolishes structures that limit the eligibility of older persons for the continued employment system through standards that business operators prescribe in labour-management agreements.

2. Expansion of the scope of companies employing workers eligible for the continued employment system

The amended law expands the scope of companies employing older persons eligible for the continued employment system to include group companies.

3. Introduction of disclosure provisions for violators

4. Formulation of guidelines for the implementation and application of measures to ensure employment for older persons

The amended law newly formulates guidelines for business operators to follow regarding the implementation and application of measures to ensure employment for older persons.

2013年4月「労働契約法」施行

April 2013 Enforcement of the Labour Contract Act

2012年8月改正、2013年4月1日本格施行。

労働契約法に、下記の“ルール”を追加。

The Labour Contract Act was revised in August 2012, and went into effect on April 1, 2013. The “rules” listed below were appended to the Labour Contract Act.

【2012年労働契約法のポイント：ルール】

1. 無期労働契約への転換（2013年4月1日施行）

同一の使用者との間で、有期労働契約が通算で5年を超えて反復更新された場合には、労働者の申し込みにより、無期労働契約に転換するルール

2. 「雇止め法理」の法定化（2012年8月10日施行）

過去の最高裁の判例により確立した「雇止め法理」を条文化し、一定の場合に使用者による雇止めを無効とするルール

Main Points of the Labour Contract Act in 2012: The Rules

1. Conversion to indefinite-term labour contracts (took effect April 1, 2013)

The amended law allows fixed-term contract workers employed by the same employer for a total of more than five years to convert their employment contract to an indefinite-term contract upon request at the time of contract renewal.

2. Statutory adoption of the “Termination of Employment Doctrine” (took effect August 10, 2012)

A rule that codifies the “Termination of Employment Doctrine” that has been established by Supreme Court precedent and invalidates termination by the user under certain circumstances.

2016年4月「女性活躍推進法」施行（10年間の時限立法）

April 2016 Enforcement of the Promotion of Women's Activity Act (temporary statute with a 10-year term limit)

国・地方公共団体、労働者301人以上の民間企業は、下記の事項を実施

（常時雇用する労働者が300人以下の民間企業については努力義務）

National and regional organizations and private-sector companies with 301 or more employees must carry out the following (private-sector companies with 300 or fewer regular employees are urged to make efforts to comply):

1. 女性の活躍に関する状況の把握、課題分析

①女性採用比率 ②勤続年数男女差 ③労働時間の状況 ④女性管理職比率 等

2. 状況把握・分析を踏まえ、定量的目標や取組内容等を内容とする「事業主行動計画」の策定・公表等（取組実施・目標達成は努力義務）

3. 女性の活躍に関する情報公表

省令で定める事項のうち事業主が選択して公表

1. Understand the circumstances regarding the activities of women, analyze issues

a. Percentage of female employees b. Difference between men and women in the number of years worked c. Number of hours worked d. Percentage of women in management, etc.

2. Based on the analysis of circumstances, draw up and publicize an action plan with numerical targets and actions to be taken (There is an obligation to make an effort to implement actions and achieve targets.)

3. Publicize information regarding the activities of women

Employer to select from items specified by law and publicize them

2018年6月 働き方改革に関連する法律の成立

June 2018 Enactment of Workstyle Reform Law

労働者がそれぞれの事情に応じた多様な働き方を選択できる社会を実現する働き方改革を総合的に推進するため、長時間労働の是正、多様で柔軟な働き方の実現、雇用形態にかかわらず公正な待遇の確保等のための措置を講ずる

For the comprehensive promotion of workstyle reform aimed at realizing a society in which workers are able to choose a diverse range of workstyles to suit their individual circumstances, measures are to be taken for objectives such as rectification of long working hours, achievement of diverse and flexible workstyles, and securing of fair treatment that does not depend on the form of employment.

【長時間労働の是正、多様で柔軟な働き方の実現等】（施行期日：2019年4月1日）

1. 労働時間に関する制度の見直し（労働基準法、労働安全衛生法）

・時間外労働の上限について、月45時間、年360時間を原則とし、臨時的な特別な事情がある場合でも年720時間、単月100時間未満（休日労働 含む）、複数月平均80時間（休日労働 含む）を限度に設定

・使用者は、10日以上有給休暇が付与される労働者に対し、5日について、毎年、時を指定して与えなければならないこととする

・労働者の健康確保措置の実効性を確保する観点から、労働時間の状況を省令で定める方法により把握しなければならないこととする（労働安全衛生法）

2. 勤務間インターバル制度の普及促進等（労働時間等設定改善法）

事業主は、前日の終業時刻と翌日の始業時刻の間に一定時間の休息の確保に努めなければならないこととする

[Rectification of long working hours, achievement of diverse and flexible workstyles, etc.] (effective date: April 1, 2019)

1. Revision of system concerning working hours (Labor Standards Act, Industrial Safety and Health Act)

・Limits for overtime work are defined as being, in principle, 45 hours/month and 360 hours/year, and, in cases where temporary special circumstances exist, 720 hours/year, under 100 hours/month (working on days off included), and an average for multiple months of 80 hours (working on days off included).

・For workers entitled to ten or more days of annual paid leave, with regard to five days, employers must specify a period and grant the leave every year.

・From the perspective of ensuring the effectiveness of measures to promote worker health, the status of work hours must be monitored using a method prescribed by law. (Industrial Safety and Health Act)

2. Promotion of a system of intervals between work periods (Act on Special Measures for Improvement of Working Hours Arrangements)

Business operators must make an effort to ensure that there is a rest period of a fixed length between the end of one work day and the start of the following work day.

【雇用形態にかかわらず公正な待遇の確保（同一労働同一賃金）】（施行期日：2020年4月1日）

1. 不合理な待遇差を解消するための規定の整備（パートタイム・有期雇用労働法、労働者派遣法）

・短時間・有期雇用労働者に関する正規雇用労働者との不合理な待遇の禁止に関し、個々の待遇ごとに、当該待遇の性質・目的に照らして適切と認められる事情を考慮して判断されるべき旨を明確化

併せて有期雇用労働者の均等待遇規定を整備

・派遣労働者について、①派遣先の労働者との均等・均衡待遇、②一定の要件※を満たす労使協定による待遇のいずれかを確保することを義務化。また、これらの事項に関するガイドラインの根拠規定を整備

（※）同種業務の一般の労働者の平均的な賃金と同等以上の賃金であること等

2. 労働者に対する待遇に関する説明義務の強化（パートタイム・有期雇用労働法、労働者派遣法）

短時間労働者・有期雇用労働者・派遣労働者について、正規雇用労働者との待遇差の内容・理由等に関する説明を義務化

3. 行政による履行確保措置及び裁判外紛争解決手続（行政ADR）の整備

1の義務や2の説明義務について、行政による履行確保措置及び行政ADRを整備

[Securing of fair treatment that does not depend on the form of employment (Equal pay for equal work)] (effective date: April 1, 2020)

1. Development of provisions for the elimination of unreasonable differences in treatment (Part-time Fixed-term Employment Act, Worker Dispatch Act)

・With respect to the prohibition of unreasonable differences in treatment of short-time and fixed-term workers as compared to regular workers, clarify that, for each type of treatment, decisions should be made by referencing the nature and objectives of the subject treatment and by taking into consideration circumstances that can be deemed appropriate.

In addition, also develop equal-treatment rules for fixed-term workers.

・With respect to temporary workers, require either: ①Equal/balanced treatment relative to the workers of the company using temporary workers, or ② treatment in accordance with a labor agreement that satisfies certain conditions*. Also, develop provisions that will serve as a basis for guidelines concerning these matters.

*Wages equal to or greater than the average wages of general workers doing the same type of work.

2. Strengthen the obligation for explanations concerning treatment of workers (Part-time Fixed-term Employment Act, Worker Dispatch Act)

Require that explanations be given concerning the content of, and reasons for, differences in treatment of short-time, fixed-term, and temporary workers as compared to regular workers.

3. Develop measures to ensure fulfillment of administrative duties and also administrative Alternative Dispute Resolution (administrative ADR) procedures

With regard to the obligations in 1 and the explanation obligations in 2, develop measures to ensure fulfillment of administrative duties and also administrative ADR procedures.

2020年4月「高齢者雇用安定法」の改正（2021年4月施行）

April 2020 Revisions to the “Act on Stabilization of Employment for Older Persons” (Effective from April 2021)

2020年4月改正、2021年4月1日施行予定。

65歳から70歳までの就業機会を確保するための高年齢者就業確保措置を新設。

The Act was revised in April 2020, and is scheduled to take effect on April 1, 2021. Measures were newly established to secure employment opportunities for those aged 65 to 70.

現行案を改正し、事業主には以下の①～⑤のいずれかの措置を講ずる努力義務を設ける。

①70歳までの定年引上げ

②70歳までの継続雇用制度の導入（特殊関係事業主に加えて他の事業主によるものを含む）

③定年廃止

④70歳まで継続的に業務委託契約を締結する制度の導入（高齢者希望時）

⑤70歳まで継続的に社会貢献事業に従事できる制度の導入（高齢者希望時）

The revision to the current Act will obligate business operators to make efforts to do one of the following:

(i) Raise the mandatory retirement age to 70

(ii) Introduce a continuous employment system for those aged up to 70 (applicable to specially related business operators and other business operators)

(iii) Abolish the mandatory retirement age

(iv) Introduce a system for persons aged up to 70 to continually conclude work service contracts (at the request of the elderly person)

(v) Introduce a system allowing persons aged up to 70 to continually engage in social contribution businesses (at the request of the elderly person)

2015年9月「改正労働者派遣法」施行

September 2015 Enforcement of the revised Worker Dispatch Law

1. 期間制限ルール

- 同一の派遣先の事業所で、労働者派遣の受け入れを行うことができる期間を原則3年限度（延長する場合は派遣先過半数労働組合等の意見聴取手続き要）とする派遣先事業所単位の期間制限と、同一の派遣労働者を派遣先の同一組織単位で受け入れることができる期間を3年限度とする派遣労働者個人単位の期間制限の、2種類の期間制限ルール
※派遣労働者個人単位の期間制限の上限に達した場合等、派遣元事業主と派遣先による雇用安定を図るための措置が定められた

2. 一般労働者派遣事業（許可制）と特定労働者派遣事業（届出制）の区別の廃止、許可制へ一本化

3. 派遣労働者の均衡待遇の確保・キャリアアップの推進の在り方について

- 派遣元・派遣先の双方において、派遣労働者の均衡待遇確保のための取組強化
- 派遣元事業主に計画的な教育訓練等の実施を義務付ける等、派遣労働者のキャリアアップを推進

4. 派遣労働者と派遣先社員の均衡待遇の推進

- 派遣先労働者に関する賃金水準情報提供、派遣業務に密接・関連した教育訓練実施、福利厚生施設利用機会の提供（配慮義務）

1. Time limits rules

- There are two types of time-limit rules: The time-limit rule for a single business location, which states that, in principle, the same business location shall be able to use temporary workers for a maximum of three years (extensions require the holding of hearings, such as with a labor union comprising a majority of the workers of the company using temporary workers); and the time-limit rule for an individual temporary worker, which states that the same business organization shall be able to use an individual temporary worker for a maximum of three years
- *In case such as where the temporary worker reaches the time limit, measures were specified by which the temporary staffing agency and the company using the temporary worker are to endeavor to stabilize employment.

2. Removes distinction between "general worker dispatching undertakings" (licensing system) and "specified worker dispatching undertakings" (reporting system), creating a unified licensing system

3. Ways of securing equal treatment for temporary workers and promoting their career advancement

- Strengthens initiatives to secure equal treatment of temporary workers by both staffing agencies and the companies that use them
- Pushes career advancement for temporary workers through measures such as requiring staffing agencies to provide education and training in a systematic fashion

4. Promotion of equal treatment of temporary workers and the employees of companies that use them

- Provide information on wage levels for workers at companies using temporary workers, provide education and training closely related to the operations performed by temporary workers, and provide opportunities to use welfare facilities (consideration required).

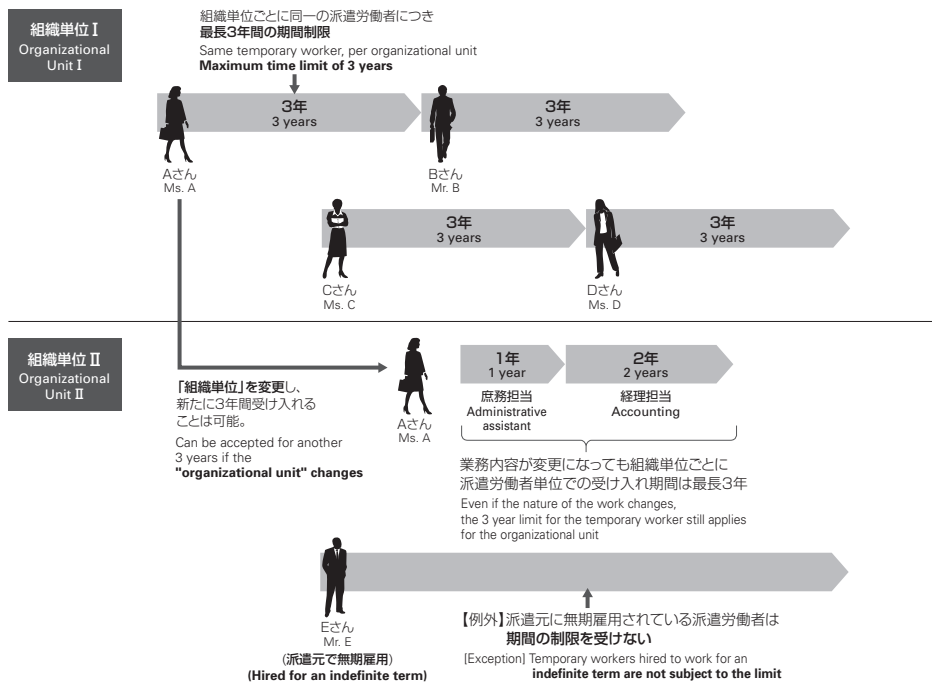
労働者派遣の期間制限について

- 個人単位（派遣労働者単位）の期間制限のイメージ

Temporary Worker Time Limit

- Time limit for an individual temporary worker

(例 Example)



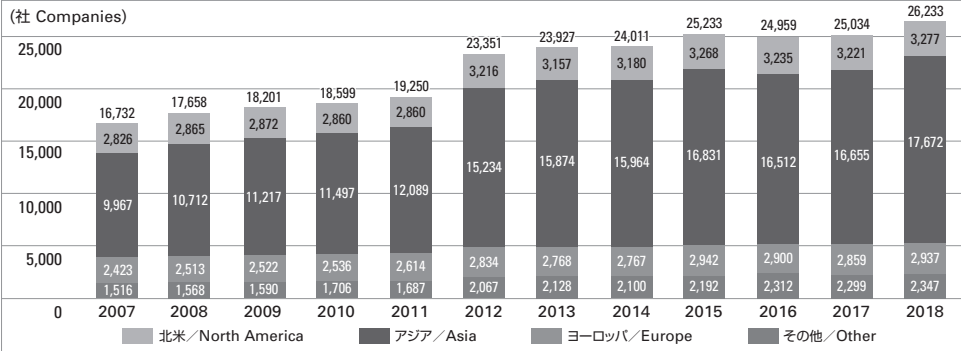
法改正の流れ History of Revisions to Laws and Ordinances

年	主な出来事
1986	労働者派遣法施行 人材派遣市場の健全な育成を目的に施行 ソフトウェア開発や秘書など適用対象業務13業務に限定してスタート（同年3業務追加、16業務に）
1994	高齢者特例派遣事業スタート 60歳以上の高齢者については、派遣対象業務が原則自由化される
1996	派遣対象業務の拡大 インテリアコーディネーターやOAインストラクターなど派遣適用対象業務が拡大（計26業務に）
1997	職業紹介の規制緩和実施 職業紹介の取扱業務が従来の29職業から原則自由化職業
1999	安定法も改正され、民間職業紹介が幅広く認知されるとともに、事業のルールが明確化される
1999	派遣対象業務の原則自由化 派遣対象業務が一部の禁止業務を除き原則自由化（ネガティブリスト化） 営業職・販売職など「新職種」派遣期間を1年に限定してスタート
2000	紹介予定派遣（デンプトゥーバーム）が解禁
2002	雇用対策臨時特例法施行 中高年については「新職種」の派遣期間が特例措置として3年に延長
2003	派遣対象業務の拡大 医療業務の派遣が一部解禁
2004	派遣対象業務と派遣期間の拡大 製造業務の派遣が解禁 「新職種」の派遣期間の延長（1年⇒3年） 紹介予定派遣の事前面接の解禁と派遣期間の拡大
2006	派遣対象業務の拡大 育児介護休業取得者の代替要員について医療業務の派遣が解禁
2007	派遣期間の延長 製造業務の派遣期間の延長（1年⇒3年）
2008	日雇派遣指針施行 日雇派遣労働者の雇用の安定を目的に派遣元、派遣先が講ずべき措置を策定
2009	派遣事業許可基準の強化 1事業所あたりの基準資産額10百万円→20百万円 現預金額 8百万円→15百万円へ強化
2010	専門26業務派遣適正化プラン実施 専門26業務と自由化業務の区分を厳格化する指導監督を実施
2012	改正労働者派遣法成立 日雇い派遣の原則禁止 労働契約申し込みなし制度の創設
2015	改正労働者派遣法成立 一般派遣／特定派遣の区別廃止、許可制への一本化 期間制限の見直し 均衡待遇の強化・キャリアアップの推進

Year	Major Event
1986	Worker Dispatch Law enacted Intent of the law is to provide for healthy growth in the temporary staffing market. Thirteen occupations, such as software development and secretarial work were covered initially, with three more added during the first year.
1994	Use of elderly as temporary staff begins Dispatch of workers over 60 years old liberalized in principle.
1996	Extension of the scope of temporary operations The law is extended to cover a total of 26 occupations, including interior coordinators and office equipment instructors.
1997	Deregulation of placement services Regulations governing placement of 29 occupations is liberalized in principle. The Employment Security Law is revised, raising the awareness of placement services in a wide range of public companies, while also clarifying business rules.
1999	Revised Worker Dispatch Law enacted Temporary staffing occupations liberalized in principle (negative listing). "New types" of occupations such as sales and marketing positions liberalized but restricted to one year.
2000	Ban on temp-to-perm lifted
2002	Temporary Special Law for Employment Promotion enacted Special measure implemented extending temporary staffing period of middle-aged workers to three years for "new types" of occupations.
2003	Extension of the scope of temporary operations Ban on certain types of medical occupations lifted.
2004	Extension of the scope and term of temporary staffing operations Ban on certain types of manufacturing operations lifted. Dispatch period for "new types" of occupations extended from one to three years. Ban on pre-hire interviews for temp-to-perm positions lifted. Temporary staffing period extended.
2006	Extension of the scope of temporary staffing operations Ban on replacements for child-care and family-care leave in medical occupations lifted.
2007	Extension of the term of temporary staffing operations Dispatch period for manufacturing operations extended from one to three years.
2008	Implementation of guidelines relating to the dispatch of workers on a daily basis Measures formulated for both dispatching parties and companies to be supplied with day labour aimed at stabilizing employment of temporary workers engaged in day-labour activities.
2009	Reinforcement of temporary staffing business authorization standards Standard asset amount per business location raised from ¥10 million to ¥20 million. Cash and deposit amount strengthened from ¥8 million to ¥15 million.
2010	Implementation of plan to tighten temporary staffing regulations for 26 specific types of work Implementation of strict supervision to tighten the classification and distinction between 26 specific types and deregulated forms of work
2012	Enactment of Worker Dispatch Law Principle prohibition of temporary staffing on a daily basis Establishment of a deemed employment contract application system
2015	Revisions to the Worker Dispatch Law come into effect Removal of the distinction between "general worker dispatching undertakings" and "specified worker dispatching undertakings"; unification toward a reporting system Review of time limits Strengthening of equal treatment; promotion of career advancement

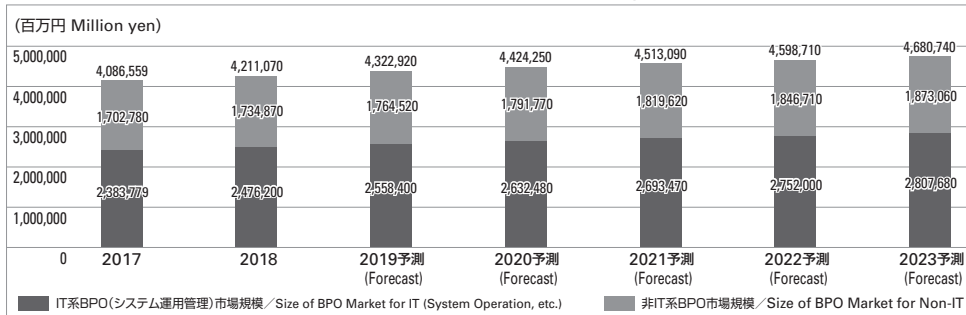
グローバル
Global

日系企業現地法人数 Number of Japanese overseas affiliated companies

BPO
BPO

企業向けBPO(ビジネスプロセスアウトソーシング)市場の市場規模推移と予測

Transition and forecast of BPO (Business Process Outsourcing) market size for companies



出典:矢野経済研究所

Source: Yano Research Institute, Ltd.

注1:事業者売上高ベース

Note 1: The figures are based on the turnover of businesses.

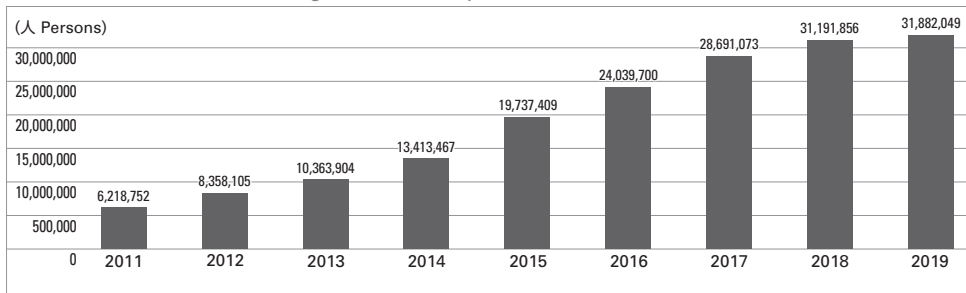
注2:予測は予測値

Note 2: Forecast: Estimated value

インバウンド
Inbound

訪日外客数の推移

Transition of number of foreign visitors to Japan



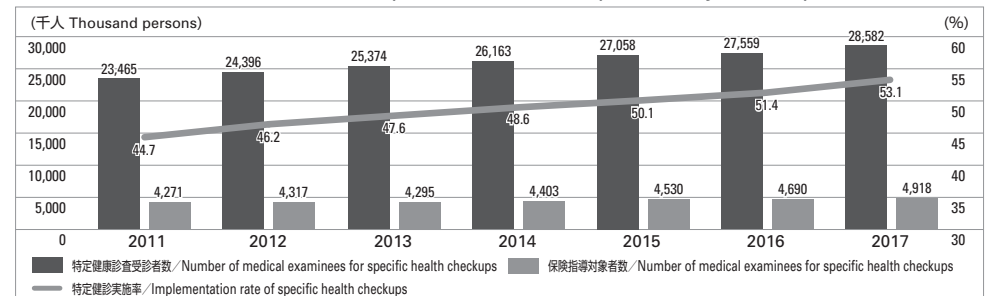
出典:日本政府観光局(JNTO)

Source: Japan National Tourism Organization

ヘルスケア
Health care

特定健康診査受診者数と特定保健指導対象者数

Number of medical examinees for specific health checkups and subjects for specific health

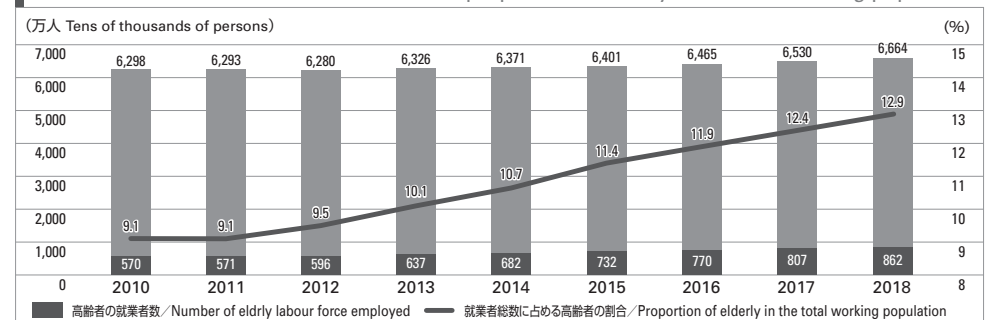


出典:厚生労働省「特定健康診査・特定保健指導の実施状況」より

Source: Materials from Health, Labour and Welfare Ministry

シニア
Senior

就業者総数に占める高齢者の割合の推移 The proportion of elderly in the total working population



資料:「労働力調査」(基本集計)

Source: "Labour Force Survey" (Basic Tabulation)

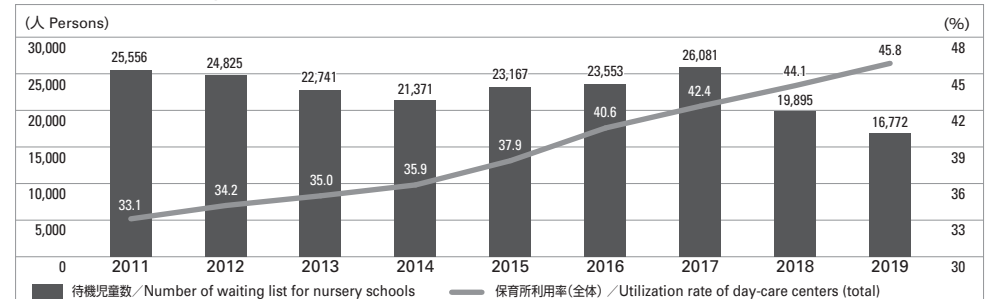
注)平成23年(2011年)は、東日本大震災に伴う補完推計値

Note: Fiscal 2012 uses supplementary values in conjunction with the Great East Japan Earthquake

保育
Childcare

待機児童数と保育所利用率

Number of waiting list for nursery schools and utilization rate of day-care centers



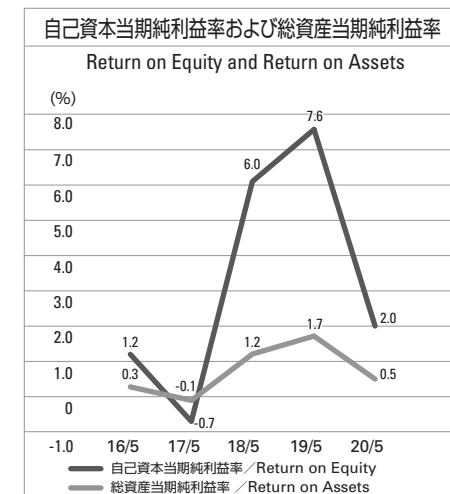
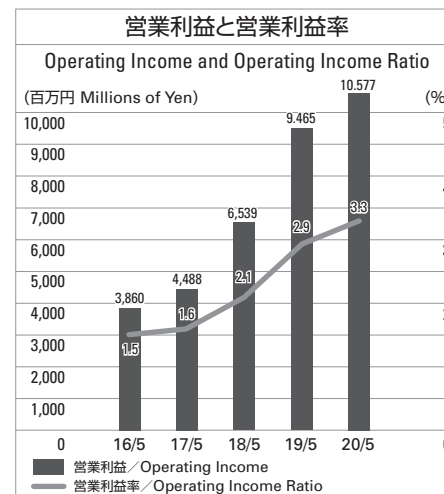
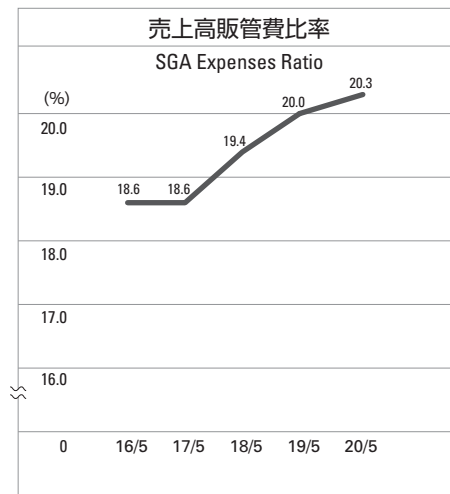
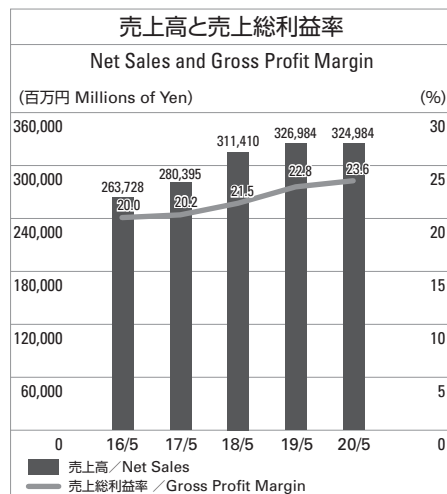
出典:厚生労働省保育課調べ

Source: Investigation by Day Care Division, Ministry of Health, Labour and Welfare

※保育所利用率は、当該年齢の保育所利用児童数÷当該年齢の就学前児童数

Figures for utilization rate of day-care centers are calculated by dividing the number of children who entered at day-care centers of the age concerned by the number of children before school age of the age concerned.

主要財務指標(連結) Key Indicators (Consolidated)



主要経営指標 Key Indicators

(百万円/Millions of Yen)																	
経営指標	Key Indicators	2013/5 前期比 YOY		2014/5 前期比 YOY		2015/5 前期比 YOY		2016/5 前期比 YOY		2017/5 前期比 YOY		2018/5 前期比 YOY		2019/5 前期比 YOY		2020/5 前期比 YOY	
売上高	Net Sales	207,685	14.4%	208,660	0.5%	226,227	8.4%	263,728	16.6%	280,395	6.3%	311,410	11.1%	326,984	5.0%	324,984	-0.6%
販売費及び一般管理費	SGA Expenses	36,898	15.9%	37,029	0.4%	42,381	14.5%	48,948	15.5%	52,128	6.5%	60,489	16.0%	65,245	7.9%	66,111	1.3%
営業利益	Operating Income	3,176	61.7%	3,210	1.1%	3,490	8.7%	3,860	10.6%	4,488	16.3%	6,539	45.7%	9,465	44.7%	10,577	11.8%
経常利益	Ordinary Income	3,187	52.4%	3,135	-1.6%	3,343	6.6%	3,855	15.3%	4,319	12.0%	6,631	53.5%	9,237	39.3%	10,236	10.8%
当期純利益*5	Net Income*5	610	1,969.4%	526	-13.8%	214	-59.3%	243	13.8%	(129)	—	1,288	—	1,975	53.4%	594	-69.9%
総資産	Total Assets	71,276	0.5%	75,615	6.1%	88,641	17.2%	85,356	-3.7%	94,584	10.8%	112,795	19.3%	119,459	6.2%	140,441	17.6%
純資産	Net Assets	26,253	-0.2%	27,181	3.5%	29,620	9.0%	26,735	-9.7%	28,062	5.0%	33,889	20.8%	40,253	18.8%	42,316	5.1%
営業活動によるキャッシュ・フロー	Cash Flows from Operating Activities	5,877	71.3%	1,639	-72.1%	8,587	423.8%	482	-94.4%	6,464	1,239.8%	9,505	47.0%	9,186	-3.4%	11,424	24.4%
投資活動によるキャッシュ・フロー	Cash Flows from Investing Activities	(4,532)	—	(4,910)	—	(4,645)	—	(2,176)	—	(3,713)	—	(11,977)	—	(6,519)	—	(6,964)	—
財務活動によるキャッシュ・フロー	Cash Flows from Financing Activities	(4,285)	—	1,180	—	(2,004)	—	(2,024)	—	1,890	—	6,496	243.6%	3,962	-39.0%	12,102	205.5%
フリーキャッシュ・フロー	Free Cash Flows	1,344	—	(3,271)	—	3,942	—	(1,694)	—	2,751	—	(2,471)	—	2,667	—	4,459	67.2%
従業員数*1	Number of Employees*1	5,989	8.1%	6,316	5.5%	7,908	25.2%	8,550	8.1%	8,682	1.5%	9,074	4.5%	9,317	2.7%	19,588	110.2%
うち契約社員	Number of Contract Workers of Employees	1,211	11.4%	1,294	6.9%	1,324	2.3%	1,406	6.2%	1,444	2.7%	1,358	-6.0%	1,462	7.7%	9,931	579.3%

収益性に関する経営指標 Profitability Indicators

経営指標	Key Indicators	2013/5	前期比 YOY	2014/5	前期比 YOY	2015/5	前期比 YOY	2016/5	前期比 YOY	2017/5	前期比 YOY	2018/5	前期比 YOY	2019/5	前期比 YOY	2020/5	前期比 YOY
売上総利益率*2	Gross Profit Margin*2	19.3%	0.7pt	19.3%	-0.0pt	20.3%	1.0pt	20.0%	-0.3pt	20.2%	+0.2pt	21.5%	+1.3pt	22.8%	+1.3pt	23.6%	+0.8pt
売上高販管費比率	SGA Expenses Ratio	17.8%	0.3pt	17.7%	-0.1pt	18.7%	1.0pt	18.6%	-0.1pt	18.6%	+0.0pt	19.4%	+0.8pt	20.0%	+0.6pt	20.3%	+0.3pt
営業利益率	Operating Income Ratio	1.5%	0.4pt	1.5%	0.0pt	1.5%	0.0pt	1.5%	-0.0pt	1.6%	+0.1pt	2.1%	+0.5pt	2.9%	+0.8pt	3.3%	+0.4pt
経常利益率	Ordinary Income Ratio	1.5%	0.3pt	1.5%	-0.0pt	1.5%	-0.0pt	1.5%	-0.0pt	1.5%	+0.1pt	2.1%	+0.6pt	2.8%	+0.7pt	3.1%	+0.3pt
売上高当期純利益率*5	Return on Sales*5	0.3%	0.3pt	0.3%	-0.0pt	0.1%	-0.2pt	0.1%	-0.0pt	—	—	0.4%	—	0.6%	+0.2pt	0.2%	-0.4pt
自己資本当期純利益率*3,5	Return on Equity*3,5	2.9%	2.8pt	2.5%	-0.4pt	1.0%	-1.5pt	1.2%	0.2pt	-0.7%	-1.9pt	6.0%	+6.7pt	7.6%	+1.6pt	2.0%	-5.6pt
総資産当期純利益率*4,5	Return on Assets*4,5	0.9%	0.9pt	0.7%	-0.2pt	0.3%	-0.4pt	0.3%	0.1pt	-0.1%	-0.4pt	1.2%	+1.3pt	1.7%	+0.5pt	0.5%	-1.2pt

*1 契約社員含む Include Contract Workers

*2 売上総利益 / 売上高×100 Gross Profit / Net Sales×100

*3 当期純利益 / 前・当期末自己資本平均×100 Net Income / Average Shareholders' Equity×100、自己資本＝純資産－非支配株主持分 Shareholders' Equity＝Net Assets－Non-Controlling Interests

*4 当期純利益 / 前・当期末総資産平均×100 Net Income / Average Total Assets×100

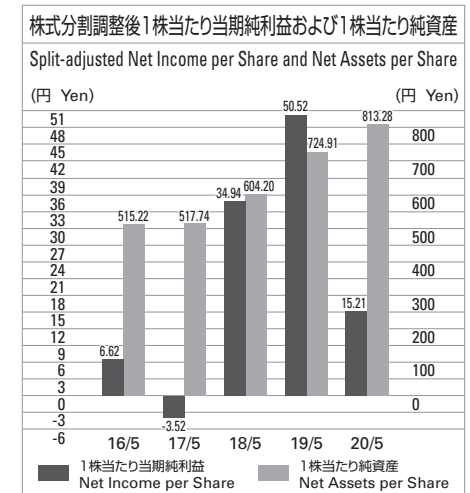
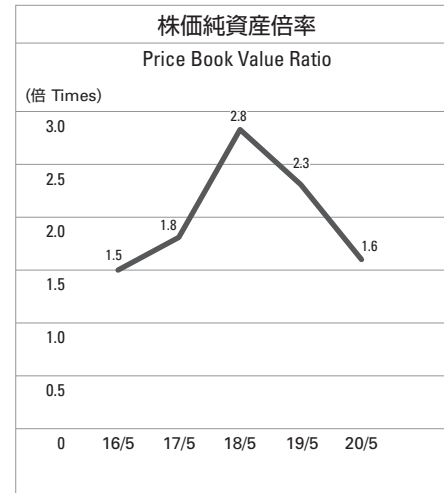
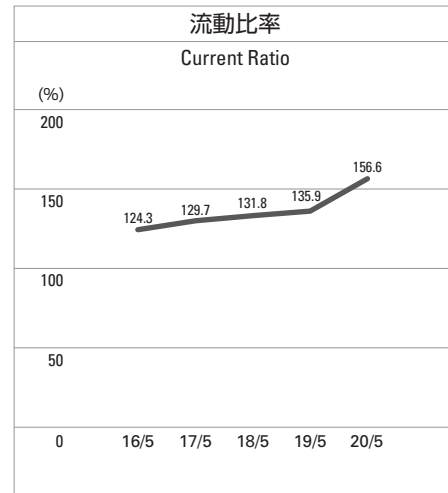
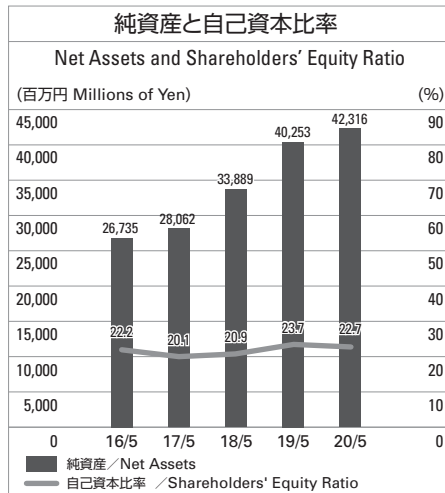
*5 2016年5月期より本項の「当期純利益」は「親会社株主に帰属する当期純利益」を指しております。 Profit attributable to owners of parent was previously presented as net income from the fiscal year ended May 31, 2016.

*6 2019年5月期より「税効果会計に係る会計基準」の一部改正を適用させております。これに伴い2019年5月期の前期比は、「税効果会計に係る会計基準」の一部改正を適用させた2018年5月期の実績と比較しております。

The "Partial Amendments to Accounting Standard for Tax Effect Accounting" (ASBJ Statement No.28, dated February 16, 2018) etc. has been applied since the start of the fiscal year ended May 2019.

As such, year-on-year figures for the fiscal year ended May 2019 compared with the operating results for the fiscal year ended May 2018 have been adjusted to retroactively apply said accounting standards.

主要財務指標(連結) Key Indicators (Consolidated)



安全性に関する経営指標 Stability Indicators

経営指標	Key Indicators	2013/5	前期比 YOY	2014/5	前期比 YOY	2015/5	前期比 YOY	2016/5	前期比 YOY	2017/5	前期比 YOY	2018/5	前期比 YOY	2019/5	前期比 YOY	2020/5	前期比 YOY
自己資本比率*1,8	Shareholders' Equity Ratio*1,8	29.3%	0.3pt	27.9%	0.9pt	24.1%	-3.8pt	22.2%	-1.9pt	20.1%	-2.1pt	20.9%	0.8pt	23.7%	+2.7pt	22.7%	-1.0pt
流動比率*2	Current Ratio*2	141.8%	-12.9pt	131.3%	-10.5pt	125.6%	-5.7pt	124.3%	-1.3pt	129.7%	+5.4pt	131.8%	+2.1pt	135.9%	+7.5pt	156.6%	+20.7pt
有利子負債比率	Debt-to-equity Ratio	54.1%	-10.2pt	68.6%	14.5pt	64.4%	-4.2pt	82.2%	17.8pt	98.3%	+16.1pt	98.8%	+0.5pt	87.1%	-11.6pt	113.9%	+26.8pt

1株当たり情報 Per Share Data

経営指標	Key Indicators	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
1株当たり当期純利益(円)*3,9	Net Income per Share (Yen)*3,9	1,101.88	78.78	1,630.20	14.05	5.82	6.62	(3.52)	34.94	50.52	15.21
1株当たり純資産(BPS)(円)*4,8	Net Assets per Share (Yen)*4,8	56,086.32	54,853.94	55,849.68	571.37	579.76	515.22	517.74	604.20	724.91	813.28
1株当たり配当金(円)	Cash Dividends per Share (Yen)	1,000	1,000	1,000	10	12	12	12	13	18	19

*2013年12月1日をもって、当社株式を1株につき100株の割合で分割するとともに、単元株式数を100株とする単元株制度を採用。

The Company implemented a 1:100 stock split on its common stock with an effective data of December 1, 2013, at the same time, adopted a unit share system that will set unit share at 100 shares.

バリュエーションに関する経営指標 Valuation Indicators

経営指標	Key Indicators	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
配当性向(%)*5	Payout Ratio (%)*5	90.8	1,269.4	61.3	71.2	206.3	181.3	—	37.2	35.6	124.9
株価収益率(PER)(倍)*6,9	Price/Earnings Ratio (Times)*6,9	65.7	699.4	36.8	35.1	144.7	113.0	—	48.5	33.1	84.2
株価純資産倍率(PBR)(倍)*7,8	Price Book Value Ratio (Times)*7,8	1.3	1.0	1.1	0.9	1.5	1.5	1.8	2.8	2.3	1.6
1株当たり純資産成長率(%)*8	BPS Growth Ratio (%)*8	1.5	-2.2	1.8	2.3	1.5	-11.1	0.5	16.7	20.0	12.1

*1 普通株式に係る自己資本／総資産×100 Shareholders' Equity Applicable to Common Stock / Total Assets×100、自己資本＝純資産－非支配株主持分 Shareholders' Equity=Net Assets－Non-Controlling Interests

*2 流動資産／流動負債×100 Current Assets / Current Liabilities×100

*3 当期純利益／期中平均発行済株式総数 Net Income / Average Outstanding Shares

*4 普通株式に係る純資産／期末発行済株式数 Net Assets Applicable to Common Stock / Year-end Outstanding Shares

*5 配当金／当期純利益(連結) Cash Dividends / Net Income (Consolidated)

*6 年度末株価／1株当たり当期純利益 Stock Price (Year-end) / EPS

*7 年度末株価／1株当たり純資産 Stock Price (Year-end) / BPS

*8 「株式給付信託(J-ESOP)」及び「株式給付信託(BBT)」に残存する自社の株式は、1株当たり純資産額の算定上、期末発行済株式数の計算において控除する自己株式に含めております。

The Company's shares in the J-ESOP and BBT, which are reported as treasury stock under Shareholders' equity, are not counted toward the number of shares outstanding at year-end for the purpose of computing net assets per share.

*9 2016年5月期より、「株式給付信託(J-ESOP)」及び「株式給付信託(BBT)」を導入しており、株主資本において自己株式として計上されている「株式給付信託」及び「株式給付信託」に残存する自社の株式は、1株当たり当期純利益金額の算定上、期中平均株式数の計算において控除する自己株式に含めております。

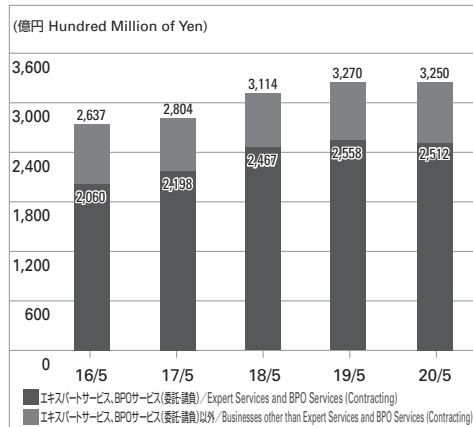
Effective from the fiscal year ended May 31, 2016, the Company has introduced "Employment Stock Ownership Plan (J-ESOP)" and "Board Benefit Trust (BBT)". The Company's shares in the J-ESOP and BBT, which are reported as treasury stock under shareholders' equity, are not counted toward the average number of shares outstanding for the purpose of computing earnings per share.

*10 2019年5月期より「税効果会計に係る会計基準」の一部改正等を適用させ、2018年5月期以降の実績は組み換え後の数値を表記しています。

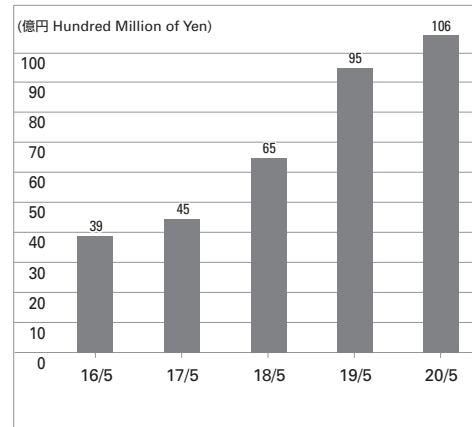
The "Partial Amendments to Accounting Standard for Tax Effect Accounting" (ASBJ Statement No.28, dated February 16, 2018) etc. has been applied since the start of the fiscal year ended May 2019. Accordingly, figures after the fiscal year ended May 2018 have been adjusted to reflect this change in presentation.

セグメント別業績推移 Segment Results

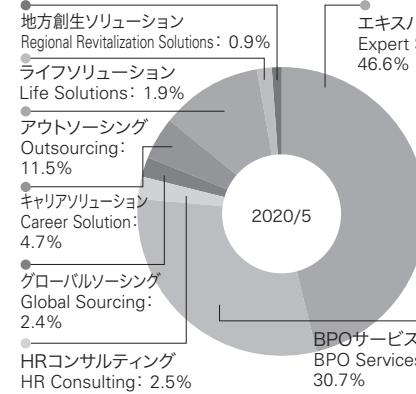
売上高 Net Sales



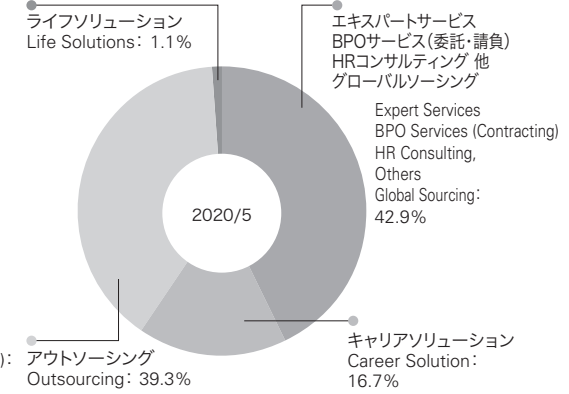
営業利益 Operating Income



セグメント別売上高構成比 Net Sales Composition by Segment



セグメント別営業利益 Operating Income Composition by Segment



※売上高構成比のグラフ上は消去または全社セグメントを除いております。
A segment with eliminations and corporate of net sales have been excluded from graph data.

※営業利益のグラフ上は営業損失のセグメント及び消去または全社セグメントを除いております。
A segment with operating loss as well as eliminations and corporate of operating income have been excluded from graph data.

事業セグメント別業績推移 Segment Results Indicator

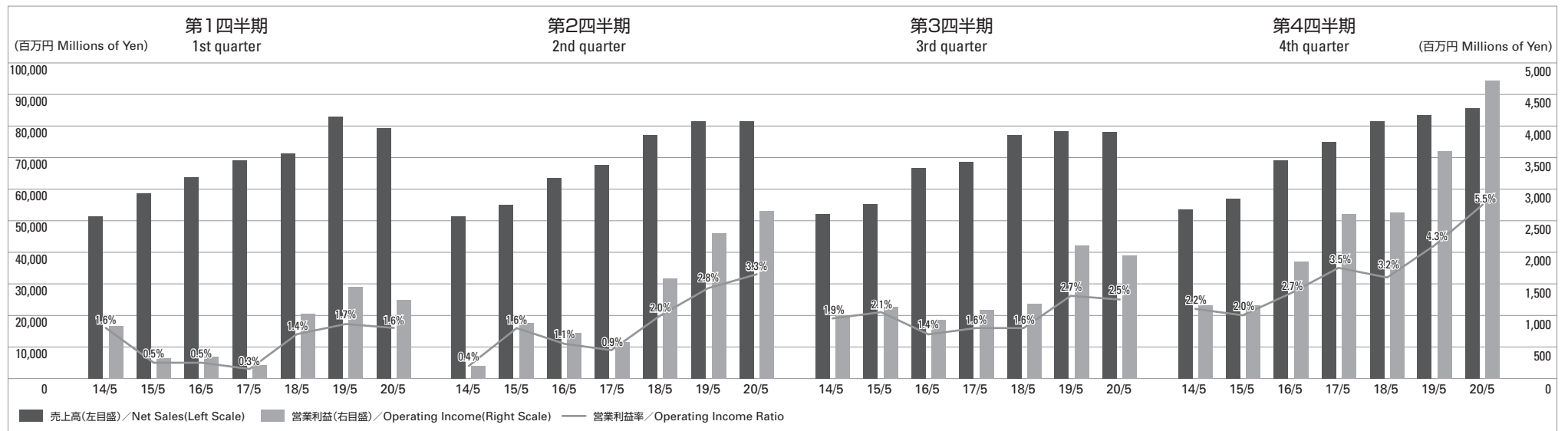
売上高 Net Sales		2017/5			2018/5			2019/5			2020/5		
		売上高 Sales	構成比 Share	前期比 YoY	売上高 Sales	構成比 Share	前期比 YoY	売上高 Sales	構成比 Share	前期比 YoY	売上高 Sales	構成比 Share	前期比 YoY
エキスパートサービス(人材派遣)	Expert Services (Temporary Staffing)	142,662	50.8%	7.6%	159,850	51.3%	12.0%	158,601	48.5%	-0.8%	151,450	46.6%	-4.5%
BPOサービス(委託・請負)	BPO Services (Contracting)	77,100	27.5%	5.0%	86,843	27.9%	12.6%	97,234	29.7%	12.0%	99,781	30.7%	2.7%
HRコンサルティング 他	HR Consulting, Others	6,133	2.2%	1.5%	7,703	2.5%	20.0%	8,508	2.6%	10.4%	8,015	2.5%	-11.8%
グローバルソーシング(海外人材サービス)	Global Sourcing (Overseas)	6,388	2.3%	3.4%	7,216	2.3%	13.0%	7,965	2.4%	10.4%	7,796	2.4%	-2.1%
キャリアソリューション (人材紹介、再就職支援)*1	Career Solutions (Placement / Recruiting, Outplacement)*1	15,008	5.4%	-7.7%	13,923	4.5%	-5.4%	15,377	4.7%	10.4%	15,371	4.7%	1.5%
アウトソーシング	Outsourcing	29,893	10.7%	14.0%	32,656	10.5%	9.2%	35,188	10.8%	7.8%	37,271	11.5%	8.2%
ライフソリューション	Life Solutions	6,327	2.2%	12.6%	5,129	1.6%	10.1%	5,660	1.7%	10.4%	6,250	1.9%	10.4%
地方創生ソリューション	Regional Revitalization Solutions	6,327	2.2%	12.6%	2,277	0.7%	36.3%	3,082	1.0%	35.3%	2,990	0.9%	16.7%
消去または全社	Eliminations and Corporate	(3,119)	-1.1%	—	(4,190)	-1.3%	—	(4,634)	-1.4%	—	(3,942)	-1.2%	—
合計	Total	280,395	100.0%	6.3%	311,410	100.0%	11.1%	326,984	100.0%	5.0%	324,984	100.0%	-0.6%

(百万円/Millions of Yen)

営業利益 Operating Income		2017/5				2018/5				2019/5				2020/5			
		営業利益 Operating Income	営業利益率 Operating Income Ratio	構成比 Share	前期比 YoY	営業利益 Operating Income	営業利益率 Operating Income Ratio	構成比 Share	前期比 YoY	営業利益 Operating Income	営業利益率 Operating Income Ratio	構成比 Share	前期比 YoY	営業利益 Operating Income	営業利益率 Operating Income Ratio	構成比 Share	前期比 YoY
エキスパートサービス(人材派遣)	Expert Services (Temporary Staffing)	2,297	1.0%	51.2%	17.3%	5,135	2.0%	78.5%	121.8%	7,316	2.7%	77.3%	42.5%	8,941	3.4%	84.5%	33.6%
BPOサービス(委託・請負)	BPO Services (Contracting)	—	—	—	—	—	—	—	—	—	—	—	—	197	2.5%	1.9%	-70.1%
HRコンサルティング 他	HR Consulting, Others	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
グローバルソーシング(海外人材サービス)	Global Sourcing (Overseas)	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
キャリアソリューション (人材紹介、再就職支援)*1	Career Solutions (Placement / Recruiting, Outplacement)*1	1,992	13.3%	44.4%	-31.4%	2,947	21.2%	45.1%	49.3%	3,510	22.8%	37.1%	19.1%	3,549	23.1%	33.5%	-0.4%
アウトソーシング	Outsourcing	5,782	19.3%	128.8%	35.2%	6,211	19.0%	95.0%	7.4%	7,719	21.9%	81.6%	24.3%	8,375	22.5%	79.2%	9.6%
ライフソリューション	Life Solutions	(213)	—	-4.7%	—	268	5.2%	4.1%	13.3%	168	3.0%	1.8%	-37.3%	224	3.6%	2.1%	33.6%
地方創生ソリューション	Regional Revitalization Solutions	—	—	—	—	(1,536)	—	-23.5%	—	(1,279)	—	-13.5%	—	(1,876)	—	-17.7%	—
消去または全社	Eliminations and Corporate	(5,370)	—	-119.7%	—	(6,487)	—	-99.2%	—	(7,970)	—	-84.3%	—	(8,834)	—	-83.5%	—
合計	Total	4,488	1.6%	100.0%	16.3%	6,539	2.1%	100.0%	45.7%	9,465	2.9%	100.0%	44.7%	10,577	3.3%	100.0%	11.8%

*2020年5月期のセグメント変更に伴う遡り組み換えは行っておりませんのでご注意ください。 Note that figures have not been recombined retroactively following the segment changes in FY5/20

四半期業績 Quarterly Results



連結業績推移(四半期) Consolidated Results (Quarterly)

(百万円/Millions of Yen)

決算年月		2014 / 5				2015 / 5				2016 / 5				2017 / 5				2018 / 5				2019 / 5				2020 / 5			
		1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
売上高	Net Sales	51,212	51,406	52,319	53,721	58,727	55,078	55,379	57,042	63,891	63,710	66,827	69,297	69,231	67,636	68,613	74,915	72,458	78,160	78,070	82,720	82,997	81,694	78,603	83,689	79,626	81,602	78,119	85,636
売上総利益	Gross Profit	10,032	9,377	10,133	10,695	11,450	11,010	11,319	12,090	13,412	12,023	13,041	14,331	13,372	13,628	13,529	16,086	15,256	16,675	16,083	19,013	18,051	18,107	18,078	20,474	18,270	19,127	18,233	21,058
営業利益	Operating Income	834	203	1,008	1,163	320	875	1,139	1,155	350	722	929	1,857	215	579	1,083	2,610	1,033	1,585	1,238	2,681	1,451	2,280	2,094	3,637	1,243	2,658	1,954	4,721
経常利益	Ordinary Income	798	163	995	1,178	286	832	1,132	1,092	256	720	956	1,921	174	585	1,039	2,520	1,006	1,628	1,313	2,683	1,222	2,316	2,079	3,618	930	2,676	1,947	4,682
税引前利益	Income before Income Taxes	778	142	987	1,162	272	816	1,137	982	258	727	941	1,935	140	584	900	2,465	1,593	1,460	1,124	2,557	1,212	2,295	2,081	3,304	918	2,241	1,890	2,532
当期純利益*1	Net Income*1	103	(128)	37	513	(253)	97	163	206	(323)	(10)	(119)	697	(539)	(276)	(98)	785	533	(62)	(275)	1,093	(7)	638	286	1,058	46	346	175	26
伸び率	YoY																												
売上高	Net Sales	-0.1%	-0.6%	3.4%	-0.7%	14.7%	7.1%	5.8%	6.2%	8.8%	15.7%	20.7%	21.5%	8.4%	6.2%	2.7%	8.1%	4.7%	15.6%	13.8%	10.4%	14.5%	4.5%	0.7%	1.2%	-4.1%	-0.1%	-0.6%	2.3%
売上総利益	Gross Profit	5.4%	-1.8%	1.1%	-2.6%	14.1%	17.4%	11.7%	13.0%	17.1%	9.2%	15.2%	18.5%	-0.3%	13.3%	3.7%	12.3%	14.1%	22.4%	18.9%	18.2%	18.3%	8.6%	12.4%	7.7%	1.2%	5.6%	0.9%	2.9%
営業利益	Operating Income	149.0%	-46.4%	-2.8%	-18.3%	-61.6%	330.5%	12.9%	-0.7%	9.5%	-17.5%	-18.4%	60.8%	-38.5%	-19.8%	16.5%	40.5%	378.9%	173.8%	14.4%	2.7%	40.5%	43.9%	69.1%	35.6%	-14.4%	16.5%	-6.7%	29.8%
経常利益	Ordinary Income	141.5%	-54.9%	-1.5%	-20.5%	-64.2%	410.3%	13.8%	-7.3%	-10.2%	-13.5%	-15.6%	76.0%	-32.1%	-18.8%	8.7%	31.2%	476.5%	178.3%	26.4%	6.5%	21.4%	42.3%	58.4%	34.9%	-23.9%	15.5%	-6.4%	29.4%
税引前利益	Income before Income Taxes	153.7%	-59.2%	-2.2%	-24.5%	-65.1%	474.9%	15.2%	-15.5%	-5.1%	-11.0%	-17.3%	97.0%	-45.7%	-19.6%	-4.3%	27.4%	1036.3%	149.8%	24.9%	3.7%	-23.9%	57.2%	85.0%	29.2%	-24.2%	-2.4%	-9.2%	-23.4%
当期純利益*1	Net Income*1	-	-	-76.7%	-43.2%	-	-	335.8%	-59.8%	-	-	-	237.6%	-	-	-	12.6%	-	-	-	39.3%	-	-	-	-3.2%	-	-45.8%	-38.8%	-97.5%

*1 2016年5月期より本項の「当期純利益」は「親会社株主に帰属する当期純利益」を指しております。 Profit attributable to owners of parent was previously presented as net income from the fiscal year ended May 31, 2016.

四半期業績 Quarterly Results

連結セグメント情報(四半期) Consolidated Segment Information (Quarterly)

(百万円/Millions of Yen)

	2017 / 5								2018 / 5								2019 / 5								2020 / 5							
決算年月	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY
売上高 Sales																																
エキスパートサービス(人材派遣) Expert Services (Temporary Staffing)	36,378	9.5%	35,090	8.0%	34,298	5.3%	36,894	7.5%	37,172	2.2%	41,318	17.7%	40,224	17.3%	41,135	11.5%	43,626	17.4%	40,201	-2.7%	36,811	-8.5%	37,962	-7.7%	38,011	-12.9%	38,447	-4.3%	36,072	-2.0%	38,917	2.5%
BPOサービス(委託・請負) BPO Services (Contracting)	18,174	7.4%	17,908	2.6%	19,338	-1.4%	21,679	11.6%	20,039	10.3%	20,349	13.6%	21,856	13.0%	24,599	13.5%	22,719	13.4%	23,683	16.4%	24,007	9.8%	26,823	9.0%	23,765	4.3%	24,690	4.0%	23,773	-1.0%	27,551	3.5%
HRコンサルティング 他 HR Consulting, Others	1,541	2.5%	1,376	-3.1%	1,666	-1.9%	1,548	9.0%	1,661	7.8%	1,778	21.8%	1,979	11.3%	2,284	39.2%	1,959	17.9%	2,086	17.4%	2,444	23.5%	2,017	-11.7%	2,032	-3.1%	1,973	-11.4%	2,213	-14.7%	1,795	-17.2%
グローバルソーシング(海外人材サービス) Global Sourcing (Overseas)	1,536	8.2%	1,530	10.1%	1,509	-8.3%	1,811	5.0%	1,724	12.3%	1,781	16.4%	1,839	21.8%	1,870	3.3%	1,961	13.7%	1,962	10.1%	1,948	6.0%	2,093	11.9%	2,060	5.0%	1,977	0.8%	1,878	-3.6%	1,879	-10.2%
キャリアソリューション(人材紹介・再就職支援)*1 Career Solutions (Placement / Recruiting, Outplacement)*1	3,386	-16.0%	3,791	-10.5%	3,607	-6.7%	4,223	2.2%	3,348	-1.1%	3,458	-6.8%	3,268	-6.5%	3,848	-6.8%	3,851	15.0%	3,882	12.3%	3,462	5.9%	4,181	8.7%	3,616	-5.4%	3,768	-1.1%	3,886	14.7%	4,100	-0.5%
アウトソーシング Outsourcing	7,478	25.2%	7,066	18.1%	7,408	10.2%	7,939	5.1%	7,775	4.0%	8,473	19.9%	8,118	9.6%	8,288	4.4%	7,933	2.0%	8,830	4.2%	8,933	10.0%	9,491	14.5%	8,679	11.8%	9,278	7.3%	9,104	4.1%	10,209	9.7%
ライフソリューション/地方創生ソリューション Life Solutions / Regional Revitalization Solutions	1,508	12.4%	1,598	14.8%	1,555	12.9%	1,664	10.5%	1,713	13.6%	1,996	24.9%	1,833	17.8%	1,863	11.9%	2,112	23.3%	2,243	12.4%	2,123	15.8%	2,263	21.5%	2,343	23.4%	2,399	17.6%	2,202	12.5%	2,294	-1.3%
ライフソリューション Life Solutions	—	—	—	—	—	—	—	—	1,250	12.0%	1,260	10.7%	1,270	11.7%	1,347	6.6%	1,355	8.4%	1,388	10.1%	1,386	9.1%	1,530	13.6%	1,527	12.7%	1,577	13.6%	1,587	14.5%	1,558	1.8%
地方創生ソリューション Regional Revitalization Solutions	—	—	—	—	—	—	—	—	462	18.0%	735	60.0%	563	34.6%	515	28.9%	756	63.6%	855	16.3%	737	30.9%	732	42.0%	815	50.2%	822	26.2%	615	7.5%	736	-7.3%
消去または全社 Eliminations and Corporate	(773)	—	(726)	—	(772)	—	(846)	—	(977)	—	(994)	—	(1,047)	—	(1,170)	—	(1,168)	—	(1,195)	—	(1,127)	—	(1,143)	—	(882)	—	(932)	—	(1,013)	—	(1,113)	—
連結合計 Consolidated	69,231	8.4%	67,636	6.2%	68,613	2.7%	74,915	8.1%	72,458	4.7%	78,160	15.6%	78,070	13.8%	82,720	10.4%	82,997	14.5%	81,694	4.5%	78,603	0.7%	83,689	1.2%	79,626	-4.1%	81,602	-0.1%	78,119	-0.6%	85,636	2.3%

	2017 / 5								2018 / 5								2019 / 5								2020 / 5							
決算年月	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY	1Q	伸び率 YoY	2Q	伸び率 YoY	3Q	伸び率 YoY	4Q	伸び率 YoY
営業利益 Operating Income																																
エキスパートサービス(人材派遣) Expert Services (Temporary Staffing)																																
BPOサービス(委託・請負) BPO Services (Contracting)	380	16.8%	56	-86.9%	397	20.1%	1,463	67.7%	844	122.2%	1,495	3035.2%	766	81.9%	2,028	38.3%	1,163	37.8%	1,685	12.7%	1,668	117.6%	2,798	38.0%	1,515	52.7%	2,338	55.4%	1,347	-11.8%	3,740	40.3%
HRコンサルティング 他 HR Consulting, Others																																
グローバルソーシング(海外人材サービス) Global Sourcing (Overseas)																									125	-29.1%	125	-36.4%	9	-93.1%	(62)	—
キャリアソリューション(人材紹介・再就職支援)*1 Career Solutions (Placement / Recruiting, Outplacement)*1	107	-86.5%	597	-28.3%	388	-19.0%	899	12.9%	677	532.3%	802	32.4%	584	60.5%	883	-1.5%	851	25.7%	1,033	28.8%	524	-10.3%	1,102	24.7%	686	-19.6%	799	-23.1%	854	56.9%	1,208	7.5%
アウトソーシング Outsourcing	1,134	76.9%	1,348	60.4%	1,659	20.0%	1,640	16.2%	1,184	4.5%	1,330	-1.3%	1,757	5.9%	1,939	18.2%	1,684	42.1%	1,690	27.1%	2,067	17.7%	2,278	17.5%	1,916	14.4%	1,845	10.5%	2,192	7.1%	2,420	7.6%
ライフソリューション/地方創生ソリューション Life Solutions / Regional Revitalization Solutions	(100)	—	(61)	—	(50)	—	(2)	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	(529)	—	(278)	—	(344)	—	(498)	—
ライフソリューション Life Solutions	—	—	—	—	—	—	—	—	49	20.6%	61	81.7%	76	16.0%	81	-15.7%	18	-62.6%	46	-24.1%	65	-13.7%	37	-54.2%	(12)	—	65	39.7%	95	44.8%	75	104.4%
地方創生ソリューション Regional Revitalization Solutions	—	—	—	—	—	—	—	—	(124)	—	(607)	—	(340)	—	(463)	—	(389)	—	(296)	—	(314)	—	(279)	—	(517)	—	(343)	—	(440)	—	(574)	—
消去または全社 Eliminations and Corporate	(1,305)	—	(1,361)	—	(1,311)	—	(1,391)	—	(1,597)	—	(1,496)	—	(1,605)	—	(1,787)	—	(1,875)	—	(1,878)	—	(1,917)	—	(2,299)	—	(2,470)	—	(2,171)	—	(2,104)	—	(2,087)	—
連結合計 Consolidated	215	-38.5%	579	-19.8%	1,083	16.5%	2,610	40.5%	1,033	378.9%	1,585	173.8%	1,238	14.4%	2,681	2.7%	1,451	40.5%	2,280	43.9%	2,094	69.1%	3,637	35.6%	1,243	-14.4%	2,658	16.5%	1,954	-6.7%	4,721	29.8%

*2020年5月期のセグメント変更に伴う遡り組み換えは行っておりませんのでご注意ください。 Note that figures have not been recombined retroactively following the segment changes in FY5/20

連結損益計算書および連結包括利益計算書 Consolidated Statements of Income, Consolidated Statements of Comprehensive Income

(百万円/Millions of Yen)

		2009/5	2010/5	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
売上高	Net sales	¥ 218,699	¥ 183,515	¥ 178,806	¥ 181,498	¥ 207,685	¥ 208,660	¥ 226,227	¥ 263,728	¥ 280,395	¥ 311,410	¥ 326,984	¥ 324,984
売上原価	Cost of sales	175,114	146,784	145,247	147,693	167,609	168,420	180,355	210,919	223,778	244,382	252,274	248,295
売上総利益	Gross profit	43,585	36,731	33,558	33,805	40,075	40,239	45,871	52,808	56,617	67,028	74,710	76,689
販売費及び一般管理費	Selling, general and administrative expenses	40,735	33,070	31,125	31,840	36,898	37,029	42,381	48,948	52,128	60,489	65,245	66,111
営業利益	Operating income	2,850	3,660	2,432	1,964	3,176	3,210	3,490	3,860	4,488	6,539	9,465	10,577
営業外収益	Non-operating income:	742	581	437	383	313	305	310	407	339	981	1,089	1,187
受取利息及び割引料	Interest income and discount revenue	35	12	12	13	12	25	30	49	31	35	37	37
持分法による投資利益	Investment gain on equity method	85	105	36	40	48	—	—	—	—	47	—	—
補助金収入	Subsidy	323	205	228	196	111	106	86	147	74	97	54	80
未使用ポイント整理益	Unused point settlement income	94	—	—	—	—	—	—	—	—	—	—	—
受取補償金	Compensation income	78	160	—	—	—	—	—	—	—	—	—	—
保険解約返戻金	Insurance premiums refunded cancellation	—	—	71	4	—	—	—	—	—	—	—	—
受取保険金	Insurance fund income	—	—	—	—	—	—	—	—	—	—	—	—
消費税等免税益	Consumption tax and other tax exemption income	—	—	—	—	—	—	—	—	—	—	—	—
不動産賃貸料	Real estate rent	—	—	—	—	31	50	56	43	74	603	748	744
その他	Other income	125	96	88	127	108	123	137	167	158	196	249	325
営業外費用	Non-operating expenses:	231	197	298	256	302	380	457	412	508	889	1,318	1,529
支払利息及び割引料	Interest expenses and discount revenue	75	71	177	152	182	167	161	170	161	192	217	200
持分法による投資損失	Investment loss on equity method	—	—	—	—	—	92	92	49	74	—	7	3
コミットメントフィー	Commitment fee	60	68	58	44	38	38	41	46	48	54	49	52
貸倒損失	Bad debt loss	—	—	—	—	—	—	—	—	—	—	—	—
新株発行費償却	Amortization of new share issuance expenses	—	—	—	—	—	—	—	—	—	—	—	—
不動産賃貸費用	Rent expenses on real estates	—	—	—	—	—	—	—	—	—	473	597	610
支払手数料	Commission fee	—	—	—	—	—	—	—	—	—	—	236	412
貸倒引当金繰入額	Provision of allowance for doubtful accounts	—	—	—	—	—	—	—	7	72	48	79	18
その他	Other expenses	96	58	62	59	82	81	161	138	151	119	131	231
経常利益	Ordinary income	3,361	4,044	2,571	2,091	3,187	3,135	3,343	3,855	4,319	6,631	9,237	10,236
特別利益	Extraordinary gains:	757	198	523	175	263	0	91	164	36	601	17	52
固定資産売却益	Gain on sale of fixed assets	0	1	—	—	—	—	0	18	—	—	17	0
投資有価証券売却益	Gain on sale of investment securities	87	0	463	116	—	0	—	129	17	—	—	29
持分変動によるみなし売却益	Constructive gain on change in equity	—	0	3	—	14	—	0	0	—	—	—	17
関係会社株式売却益	Gain on sale of securities in affiliated companies	—	0	11	—	246	0	—	—	19	—	—	4
負ののれん発生益	Gain on negative goodwill	—	—	43	—	—	—	—	—	—	601	—	—
固定資産受贈益	Gain on donation of noncurrent assets	—	—	—	58	—	—	—	17	—	—	—	—
役員退職慰労引当金戻入額	Reversal of provision for directors' retirement benefits	643	150	—	—	—	—	—	—	—	—	—	—
受取補償金	Compensation income	—	—	—	—	—	—	90	—	—	—	—	—
その他	Other	25	46	1	—	1	—	—	—	—	—	—	—
特別損失	Extraordinary losses:	1,232	409	598	47	246	64	225	158	265	497	360	2,705
固定資産除売却損	Loss on sale and disposal of fixed assets	256	238	37	44	60	41	66	72	113	144	129	173
減損損失	Impairment loss	11	1	2	—	169	15	124	37	140	190	214	2,202
投資有価証券評価損	Valuation loss on investment securities	215	3	0	—	—	—	14	25	—	129	16	242
投資有価証券売却損	Loss on sale of investment securities	75	6	8	—	—	—	—	—	—	—	—	—
関係会社株式評価損	Loss on valuation of shares of subsidiaries and affiliates	—	—	—	—	—	—	—	—	11	32	—	86
関係会社株式売却損	Loss on sale of securities in affiliated companies	39	—	—	—	—	—	—	—	—	—	—	—
会員権評価損	Valuation loss on membership right	—	—	—	—	—	—	—	—	—	—	—	—
持分変動損失	Loss on change in equity	25	9	—	2	—	1	—	—	—	—	—	—
合併に伴う連結調整勘定償却額	Amortization of goodwill due to merger	—	—	—	—	—	—	—	—	—	—	—	—
投資損失引当金繰入額	Transfer to allowance for investment loss	350	—	—	—	—	—	—	—	—	—	—	—
営業権償却	Amortization of business rights	—	—	—	—	—	—	—	—	—	—	—	—
商標権償却	Amortization of trade mark	—	—	—	—	—	—	—	—	—	—	—	—
本社移転費用	Head office relocation expense	166	149	—	—	—	—	—	—	—	—	—	—
災害による損失	Loss on disaster	—	—	63	—	—	—	—	—	—	—	—	—
資産除去債務会計基準の適用に伴う影響額	Loss on adjustment for changes of accounting standard for asset retirement obligations	—	—	480	—	—	—	—	—	—	—	—	—
役員特別退職慰労金	Extraordinary retirement benefit payment to directors	—	—	—	—	—	—	—	—	—	—	—	—
関係会社整理損	Loss liquidation of subsidiaries and affiliates	64	—	—	—	—	—	—	—	—	—	—	—
その他	Other	—	—	5	—	15	6	21	22	—	—	—	—
税金等調整前当期純利益	Income before income taxes and minority interests	2,885	3,833	2,496	2,218	3,204	3,071	3,208	3,861	4,090	6,735	8,894	7,583
法人税、住民税及び事業税	Income taxes—current	1,765	1,533	1,533	1,406	2,119	1,840	2,155	2,437	2,883	3,855	3,652	3,647
法人税等調整額	Income taxes—deferred	52	1,171	(148)	24	(325)	(218)	(87)	(45)	(396)	(396)	470	612
非支配株主に帰属する当期純利益	Profit attributable to non-controlling interests	755	923	698	758	799	923	927	1,226	1,732	1,988	2,795	2,728
親会社株主に帰属する当期純利益	Profit attributable to owners of parent	¥ 312	¥ 204	¥ 412	¥ 29	¥ 610	¥ 526	¥ 214	¥ 243	¥ (129)	¥ 1,288	¥ 1,975	¥ 594
(連結包括利益計算書)	(Consolidated Statements of Comprehensive Income)												
当期純利益	Net income	—	—	1,111	¥ 788	¥ 1,410	¥ 1,449	¥ 1,141	¥ 1,469	¥ 1,603	¥ 3,276	¥ 4,771	¥ 3,323
その他の包括利益	Other comprehensive income												
その他有価証券評価差額金	Valuation difference on available-for-sale securities, before tax	—	—	124	(89)	59	12	210	(148)	354	94	(42)	44
為替換算調整勘定	Foreign currency translation adjustment	—	—	(38)	(18)	141	93	191	(181)	(25)	(81)	3	(121)
退職給付に係る調整額	Remeasurements of defined benefit plans	—	—	—	—	—	—	1	(737)	498	(35)	(133)	123
持分法適用会社に対する持分相当額	Share of other comprehensive income of associates accounted for using equity method	—	—	—	—	—	(1)	10	(4)	(0)	(3)	(0)	0
その他の包括利益合計	Total of other comprehensive income	—	—	86	(108)	201	104	413	(1,072)	828	(26)	(172)	46
包括利益	Comprehensive income	—	—	1,198	679	1,611	1,554	1,555	397	2,431	3,249	4,599	3,369
(内訳)	(Comprehensive income attributable to)												
親会社株主に係る包括利益	Comprehensive income attributable to owners of the parent	—	—	502	(82)	789	599	524	(771)	549	1,224	1,829	676
非支配株主に係る包括利益	Comprehensive income attributable to non-controlling interests	—	—	695	761	822	954	1,030	1,168	1,881	2,025	2,770	2,692

連結貸借対照表 Consolidated Balance Sheets

(百万円/Millions of Yen)

資産の部	ASSETS	2009/5	2010/5	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
流動資産	Current assets:												
現金及び預金	Cash and deposits	¥ 14,419	¥ 12,629	¥ 22,628	¥ 22,763	¥ 20,572	¥ 18,203	¥ 21,123	¥ 16,775	¥ 21,754	¥ 25,378	¥ 32,305	¥ 49,122
受取手形及び売掛金	Notes and accounts receivable—trade	18,948	17,900	18,356	22,379	22,280	24,666	29,531	31,987	34,202	40,082	39,412	42,744
有価証券	Marketable securities	202	202	202	203	203	203	203	—	—	—	—	—
たな卸資産	Inventories	328	318	312	391	511	679	1,007	1,074	1,504	1,938	2,035	2,250
繰延税金資産	Deferred tax assets	1,380	817	916	1,045	1,117	1,054	1,330	1,411	1,431	—	—	—
未収還付法人税等	Income tax receivable	557	526	90	284	290	382	438	548	647	560	10	106
その他	Other current assets	1,600	2,658	1,916	2,411	2,914	3,411	4,558	4,445	5,131	6,085	6,662	6,878
貸倒引当金	Less allowance for doubtful receivables	(80)	(65)	(54)	(61)	(53)	(56)	(64)	(55)	(53)	(58)	(107)	(124)
流動資産合計	Total current assets	37,358	34,986	44,368	49,417	47,836	48,545	58,129	56,187	64,617	73,987	80,317	100,977
固定資産	Fixed assets:												
有形固定資産	Property and equipment:												
建物	Buildings	2,933	2,999	2,894	3,172	3,461	3,147	4,467	3,903	4,422	6,842	7,721	7,145
土地	Land	1,255	1,256	1,256	1,321	1,434	1,556	1,953	1,977	2,089	2,340	3,060	2,609
リース資産	Lease assets	29	2,098	2,036	1,810	2,571	2,371	2,059	1,582	1,056	1,978	1,629	1,295
その他	Other tangibles	810	618	447	705	1,001	1,266	1,290	1,259	1,688	4,229	4,314	5,556
有形固定資産合計	Total tangible fixed assets	5,029	6,972	6,634	7,009	8,468	8,342	9,770	8,722	9,258	15,391	16,725	16,606
無形固定資産	Intangible assets:												
のれん	Goodwill	331	798	514	4,292	4,063	5,173	4,884	4,483	3,701	3,900	3,029	2,140
ソフトウェア	Software	3,324	2,886	2,630	2,367	2,212	2,893	3,487	3,516	3,733	4,196	4,022	4,151
リース資産	Lease assets	2	78	88	67	87	118	75	44	91	169	170	124
顧客関係資産	Customer-related intangible assets	—	—	—	799	1,182	1,036	1,223	1,689	1,425	1,160	896	632
その他	Other intangibles	83	86	86	176	167	151	130	128	127	128	133	132
無形固定資産合計	Total intangible fixed assets	3,741	3,850	3,320	7,702	7,714	9,373	9,801	9,861	9,079	9,555	8,252	7,181
投資その他の資産	Investments and other assets:												
投資有価証券	Investment securities	1,272	1,304	1,390	1,132	1,560	2,846	2,845	3,022	3,699	3,792	4,359	4,420
長期貸付金	Long-term loans	227	270	230	182	153	138	127	107	187	170	159	158
繰延税金資産	Deferred tax assets	839	331	368	394	727	734	735	854	745	2,638	2,369	2,757
敷金及び保証金	Lease guarantee deposits	6,146	4,143	3,919	4,570	4,321	4,577	4,879	4,849	4,987	4,649	4,913	5,482
退職給付に係る資産	Net defined benefit asset	—	—	—	—	0	565	1,430	859	1,015	1,138	1,043	1,203
その他	Other investments	1,243	760	686	845	848	838	967	942	1,104	1,249	1,445	1,600
貸倒引当金	Less allowance for doubtful receivables	(38)	(13)	(13)	(25)	(14)	(10)	(45)	(51)	(111)	(95)	(126)	(135)
投資損失引当金	Allowance for investment loss	(350)	(337)	(341)	(340)	(340)	(335)	—	—	—	—	—	—
投資その他の資産合計	Total investments and other assets	9,338	6,460	6,240	6,759	7,256	9,353	10,940	10,584	11,629	13,543	14,163	15,488
固定資産合計	Total fixed assets	18,110	17,282	16,195	21,471	23,439	27,069	30,512	29,169	29,966	38,490	39,141	39,275
資産合計	Total assets	¥ 55,468	¥ 52,269	¥ 60,564	¥ 70,889	¥ 71,276	¥ 75,615	¥ 88,641	¥ 85,356	¥ 94,584	¥ 112,477	¥ 119,459	¥ 140,441

連結貸借対照表 Consolidated Balance Sheets

(百万円/Millions of Yen)

負債の部	LIABILITIES	2009/5	2010/5	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
流動負債	Current liabilities:												
買掛金	Accounts payable—trade	¥ 1,568	¥ 1,523	¥ 1,585	¥ 2,034	¥ 2,282	¥ 2,547	¥ 5,217	¥ 4,974	¥ 5,850	¥ 6,545	¥ 6,534	¥ 5,704
短期借入金	Short-term loans payable	6,401	657	2,075	3,105	3,005	5,306	3,972	4,861	5,362	6,219	9,391	8,640
1年内償還予定社債	Current portion of bonds	36	36	128	—	—	—	—	—	—	—	—	—
リース債務	Lease obligations	31	314	366	356	568	640	714	1,060	514	781	665	640
未払金	Accounts payable—other	2,510	2,387	2,061	3,688	3,280	3,849	5,283	5,436	7,133	7,533	7,424	6,963
未払費用	Accrued expenses	8,957	7,952	10,777	12,611	12,119	12,884	12,576	13,010	14,140	16,583	15,090	17,324
未払法人税等	Income taxes payable	830	862	987	941	1,535	1,121	1,425	1,603	1,730	2,210	2,708	3,700
未払消費税等	Consumption taxes payable	1,712	1,190	1,319	1,403	1,430	1,939	6,248	3,248	3,427	4,128	3,502	6,108
前受収益	Unearned revenue	—	3,379	2,811	2,863	3,421	2,141	2,037	2,035	1,630	1,527	1,471	1,808
賞与引当金	Reserve for bonus	1,650	1,615	1,479	1,969	2,113	2,268	2,814	3,214	3,189	3,811	4,143	4,111
役員賞与引当金	Reserve for directors' bonus	7	4	7	16	15	22	25	25	27	48	41	14
資産除去債務	Asset retirement obligations	—	—	4	10	8	18	50	4	97	42	1	2
その他	Other current liabilities	5,127	1,501	1,725	2,948	3,957	4,227	5,900	5,719	6,705	8,195	8,142	9,461
流動負債合計	Total current liabilities	28,834	21,426	25,329	31,949	33,737	36,967	46,267	45,195	49,811	57,629	59,116	64,482
固定負債	Long-term liabilities:												
社債	Bonds	164	128	—	—	—	56	—	—	—	344	288	2,482
長期借入金	Long-term debt	4	2,149	5,269	8,262	5,655	6,503	7,419	8,807	12,017	14,116	12,806	23,158
リース債務	Lease obligations	39	2,215	2,090	1,489	2,091	1,919	1,568	863	839	1,817	1,499	1,003
繰延税金負債	Deferred tax liabilities	—	—	170	423	574	425	567	474	365	53	198	1,328
退職給付引当金	Allowance for employees' severance retirement benefits	872	1,065	910	1,164	1,614	—	—	—	—	—	—	—
退職給付に係る負債	Net defined benefit liability	—	—	—	—	—	1,139	1,692	1,705	1,829	1,949	1,996	2,172
資産除去債務	Asset retirement obligations	—	—	722	796	821	835	842	938	879	1,482	1,854	1,971
役員退職慰労引当金	Allowance for directors' retirement benefits	306	—	—	—	—	—	—	—	—	—	—	—
役員株式給付引当金	Allowance for directors' stock benefit	—	—	—	—	—	—	—	—	28	170	315	318
従業員株式付与引当金	Allowance for employees' stock grant	—	—	—	—	—	—	—	—	34	141	257	303
その他	Other long-term liabilities	97	304	429	508	527	586	662	637	716	882	872	905
固定負債合計	Total long-term liabilities	1,485	5,863	9,592	12,644	11,284	11,467	12,753	13,426	16,710	20,958	20,089	33,642
負債合計	Total liabilities	¥ 30,319	¥ 27,289	¥ 34,922	¥ 44,593	¥ 45,022	¥ 48,434	¥ 59,021	¥ 58,621	¥ 66,522	¥ 78,587	¥ 79,206	¥ 98,124
純資産の部	NET ASSETS												
株主資本	Shareholders' equity												
資本金	Common stock	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000	¥ 5,000
資本剰余金	Capital surplus	6,517	6,054	6,054	6,054	6,054	6,054	6,068	5,023	5,013	6,967	10,263	14,013
利益剰余金	Retained earnings	12,995	13,200	13,425	13,075	13,283	13,402	13,370	13,172	12,593	13,461	14,907	14,789
自己株式	Treasury stock	(4,799)	(3,493)	(3,493)	(3,493)	(3,493)	(3,827)	(3,899)	(4,016)	(4,008)	(2,194)	(2,185)	(2,442)
株主資本合計	Total shareholders' equity	19,713	20,761	20,986	20,636	20,845	20,629	20,539	19,179	18,598	23,233	27,985	31,360
その他の包括利益累計額*1	Accumulated other comprehensive income*1												
その他有価証券評価差額金	Net unrealized holding gain on other securities	0	8	135	40	85	82	206	97	293	345	447	499
為替換算調整勘定	Foreign currency translation adjustment	(77)	(81)	(117)	(134)	(14)	70	271	104	90	9	14	(90)
退職給付に係る調整累計額	Remeasurements of defined benefit plans	—	—	—	—	0	314	316	(422)	74	39	(91)	41
その他の包括利益累計額合計*1	Total accumulated other comprehensive income*1	(76)	(72)	17	(93)	70	467	794	(221)	458	394	370	451
非支配株主持分	Non-controlling interests	5,512	4,290	4,637	5,752	5,337	6,083	8,286	7,776	9,006	10,261	11,898	10,504
純資産合計	Total net assets	25,148	24,979	25,642	26,295	26,253	27,181	29,620	26,735	28,062	33,889	40,253	42,316
負債純資産合計	Total liabilities and net assets	¥ 55,468	¥ 52,269	¥ 60,564	¥ 70,889	¥ 71,276	¥ 75,615	¥ 88,641	¥ 85,356	¥ 94,584	¥ 112,477	¥ 119,459	¥ 140,441

*1 2011年5月期より「包括利益の表示に関する会計基準」を適用しております。

From the fiscal year ended May 31, 2011, Pasona Group began applying the "Accounting standard for indication of comprehensive income".

*2 2019年5月期より「税効果会計に係る会計基準」の一部改正」等を適用させ、2018年5月期以降の実績は組み換え後の数値を表記しています。

The "Partial Amendments to Accounting Standard for Tax Effect Accounting" (ASBJ Statement No.28, dated February 16, 2018) etc. has been applied since the start of the fiscal year ended May 2019. Accordingly, figures after the fiscal year ended May 2018 have been adjusted to reflect this change in presentation.

連結キャッシュ・フロー計算書 Consolidated Statements of Cash Flows

(百万円/Millions of Yen)

		2009/5	2010/5	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
営業活動によるキャッシュ・フロー	Cash flows from operating activities:												
税金等調整前当期純利益	Income before income taxes	¥ 2,885	¥ 3,833	¥ 2,496	¥ 2,218	¥ 3,204	¥ 3,071	¥ 3,208	¥ 3,861	¥ 4,090	¥ 6,735	¥ 8,894	¥ 7,583
減価償却費	Depreciation	1,911	1,902	2,161	2,149	2,632	2,365	2,554	3,293	3,327	3,804	4,303	4,013
資産除去債務会計基準の適用に伴う影響額	Loss on adjustment for changes of accounting standard for asset retirement obligations	—	—	480	—	—	—	—	—	—	—	—	—
減損損失	Impairment loss	11	1	2	—	169	15	124	37	140	190	214	2,202
その他償却費	Amortization of others	—	—	—	—	—	—	—	—	—	—	—	—
のれん償却額	Amortization of goodwill	314	308	309	343	680	886	938	1,000	984	993	963	819
負ののれん発生益	Gain on negative goodwill	—	—	(43)	—	—	—	—	—	—	(601)	—	—
貸倒損失	Bad debt loss	—	—	—	—	—	—	—	—	—	—	—	—
貸倒引当金の増加額(()は減少額)	Increase (decrease) in allowance for doubtful receivables	(24)	(37)	(11)	(9)	(19)	(5)	(9)	(2)	58	(20)	81	25
投資損失引当金の増加額(()は減少額)	Increase (decrease) in allowance for investment loss	350	(13)	4	(0)	—	(4)	—	—	—	—	—	—
賞与引当金の増加額(()は減少額)	Increase (decrease) in reserve for bonus	(258)	(41)	(138)	31	106	75	223	374	(25)	605	329	26
役員賞与引当金の増加額(()は減少額)	Increase (decrease) in reserve for directors' bonus	(5)	(2)	2	0	(2)	6	0	—	—	—	—	—
退職給付引当金の増加額	Increase in allowance for employees' severance retirement benefits	63	145	(157)	(123)	266	(1,202)	—	—	—	—	—	—
退職給付に係る負債の増減額	Increase (decrease) in net defined benefit liability	—	—	—	—	—	1,139	1	(28)	118	24	41	125
退職給付に係る資産の増減額	Increase (decrease) in net defined benefit asset	—	—	—	—	—	(565)	(567)	(516)	573	(190)	(95)	77
役員株式給付引当金の増減額	Increase (decrease) in provision for directors' stock benefits	—	—	—	—	—	—	—	—	28	142	156	2
従業員株式給付引当金の増減額	Increase (decrease) in provision for employees' stock grant	—	—	—	—	—	—	—	—	34	107	115	46
役員退職慰労引当金の増加額(()は減少額)	Increase (decrease) in allowance for directors' retirement benefits	(636)	(306)	—	—	—	—	—	—	—	—	—	—
本社移転費用引当金の増加額(()は減少額)	Increase (decrease) in allowance for head office relocation expenses	(430)	—	—	—	—	—	—	—	—	—	—	—
受取利息及び受取配当金	Interest and dividend income	(40)	(19)	(22)	(28)	(23)	(35)	(48)	(63)	(46)	(62)	(59)	(65)
補助金収入	Subsidy	(349)	(205)	(228)	(196)	(111)	(106)	(86)	(147)	(74)	(97)	(54)	(80)
支払利息	Interest expenses	75	71	177	152	182	167	161	170	161	192	217	200
為替差損(()は差益)	Foreign exchange loss (gain)	9	—	—	—	—	—	—	—	—	—	—	—
持分法による投資損失(()は投資利益)	Investment loss (gain) on equity method	(85)	(105)	(36)	(40)	(48)	92	92	49	74	(47)	7	3
持分変動損失(()は利益)	Loss (gain) on change in equity	25	9	(3)	2	(14)	1	—	—	—	—	—	—
固定資産売却損益(()は益)	Loss (gain) on sale and disposal of fixed assets	256	236	37	44	59	41	66	53	113	144	111	172
固定資産受贈益	Gain on donation of noncurrent assets	—	—	—	(58)	—	—	—	—	—	—	—	—
固定資産圧縮損	Loss on fixed asset rationalization	25	—	—	—	—	—	—	—	—	—	—	—
投資有価証券売却益	Gain on sale of investment securities	(12)	—	(454)	(116)	—	—	—	(120)	(17)	—	—	29
投資有価証券売却損	Loss on sale of investment securities	—	6	—	—	—	—	—	—	—	—	—	—
投資有価証券評価損	Valuation loss on investment securities	215	3	0	—	—	—	14	25	11	161	16	329
関連会社株式売却益	Gain on sale of securities in affiliated companies	—	(0)	(11)	—	(246)	(0)	—	—	—	—	—	—
関連会社株式売却損	Loss on sale of securities in affiliated companies	39	—	—	—	—	—	—	—	—	—	—	—
売上債権の減少額(()は増加額)	Decrease (increase) in accounts receivable—trade	4,356	1,653	(423)	(890)	588	(1,533)	(273)	(1,971)	(2,187)	(3,053)	737	(3,536)
たな卸資産の減少額(()は増加額)	Decrease (increase) in inventories	182	10	6	(53)	6	(163)	(164)	(6)	(425)	(407)	(86)	(216)
その他資産の減少額(()は増加額)	Decrease (increase) in other current assets	625	(463)	442	(151)	(577)	(459)	(816)	(71)	(628)	(410)	(1,089)	(307)
営業債務の増加額(()は減少額)	Increase (decrease) in accounts payable—trade	(2,266)	(1,250)	2,963	532	(15)	513	(806)	42	1,615	1,854	(1,524)	1,248
未払消費税等の増加額(()は減少額)	Increase (decrease) in consumption tax payable	(790)	(725)	439	(125)	74	533	4,280	(2,986)	232	545	(162)	2,803
預り金の増減額(()は減少額)	Increase (decrease) in deposits received	—	(1,670)	—	—	—	—	—	—	101	1,080	(170)	1,389
その他負債の増加額(()は減少額)	Increase (decrease) in other current liabilities	725	853	(653)	1,418	590	(847)	1,699	(52)	932	1,105	262	(444)
その他	Other	5	1	(7)	(16)	29	1	93	(102)	29	59	235	479
小計	Subtotal	7,181	4,194	7,332	5,082	7,528	3,986	10,686	2,840	9,222	12,856	13,446	16,867
利息及び配当金の受取額	Interest and dividends received	43	20	26	34	34	45	60	73	62	83	80	79
利息の支払額	Interest paid	(33)	(104)	(178)	(144)	(185)	(167)	(173)	(161)	(150)	(186)	(219)	(197)
補助金の受取額	Subsidy received	324	208	269	206	177	90	102	147	74	97	54	80
法人税等の支払額	Income taxes paid	(3,071)	(1,442)	(1,030)	(1,748)	(1,677)	(2,316)	(2,088)	(2,417)	(2,744)	(3,345)	(4,175)	(5,406)
営業活動によるキャッシュ・フロー	Net cash (used in) provided by operating activities	¥ 4,443	¥ 2,875	¥ 6,419	¥ 3,431	¥ 5,877	¥ 1,639	¥ 8,587	¥ 482	¥ 6,464	¥ 9,505	¥ 9,186	¥ 11,424

連結キャッシュ・フロー計算書 Consolidated Statements of Cash Flows

(百万円/Millions of Yen)

		2009/5	2010/5	2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
投資活動によるキャッシュ・フロー	Cash flows from investing activities:												
定期預金の純増減額	Net increase (decrease) in time deposits	¥ (82)	¥ 202	¥ 316	¥ 42	¥ (572)	¥ 582	¥ 112	¥ 682	¥ (354)	¥ 364	¥ (188)	¥ (466)
有形固定資産の取得による支出	Payments for purchases of fixed assets	(1,553)	(614)	(318)	(747)	(2,585)	(798)	(1,228)	(1,165)	(1,292)	(8,592)	(3,628)	(4,810)
有形固定資産の売却による収入	Proceeds from sale of fixed assets	1	1	13	0	2	0	1	908	0	19	95	855
無形固定資産の取得による支出	Payments for purchases of intangible assets	(1,654)	(490)	(612)	(689)	(998)	(1,378)	(1,520)	(1,367)	(1,385)	(2,012)	(1,577)	(1,894)
無形固定資産の売却による収入	Proceeds from sale of intangible assets	—	—	—	—	—	—	—	—	—	—	—	—
投資有価証券の取得による支出	Payments for purchases of investment securities	(53)	(68)	(779)	(37)	(843)	(1,262)	(402)	(615)	(448)	(56)	(515)	(242)
投資有価証券の売却による収入	Proceeds from sale of investment securities	185	88	1,395	297	—	4	1	331	121	0	—	41
連結の範囲の変更を伴う子会社株式の取得による支出	Payments for acquisition of securities of subsidiaries due to change in consolidated subsidiaries	—	(25)	—	(4,424)	—	(1,202)	(1,115)	(670)	(95)	(1,172)	—	—
連結の範囲の変更を伴う子会社株式の取得による収入	Proceeds from acquisition of securities of subsidiaries due to change in consolidated subsidiaries	—	29	1	543	117	—	—	—	—	—	—	—
連結の範囲の変更を伴う子会社株式の売却による支出	Payments for sale of securities of subsidiaries due to change in consolidated subsidiaries	(30)	—	—	—	—	—	—	—	—	—	—	—
子会社株式の追加取得による支出	Payments for additional purchases of securities of subsidiaries	(63)	(1,386)	(43)	(0)	(177)	(62)	(29)	—	—	—	—	—
子会社株式の一部売却による収入	Proceeds from sale of certain of securities of subsidiaries	—	—	—	—	402	0	—	—	—	—	—	—
貸付けによる支出	Payments of loans receivable	(115)	(109)	(52)	(22)	(220)	(6)	(9)	(54)	(161)	(28)	(58)	(5)
貸付金の回収による収入	Proceeds from collection of loans receivable	78	66	92	60	49	24	19	75	48	33	28	23
敷金及び保証金の差入による支出	Payments for lease and guarantee deposits	(1,817)	(212)	(165)	(414)	(394)	(401)	(571)	(388)	(320)	(516)	(681)	(816)
敷金及び保証金の回収による収入	Proceeds from collection of lease and guarantee deposits	186	2,246	349	355	673	257	352	449	176	959	433	224
資産除去債務の履行による支出	Payments for asset retirement obligations	—	—	—	—	—	—	—	—	—	(223)	(99)	(24)
事業譲受による支出	Payments for receipt of business rights	—	—	(21)	(410)	—	(597)	(25)	(288)	—	(685)	(327)	(0)
その他	Other	(47)	(117)	(6)	(271)	15	(71)	(229)	(74)	(1)	(65)	(0)	153
投資活動によるキャッシュ・フロー	Net cash (used in) provided by investing activities	(4,966)	(387)	166	(5,718)	(4,532)	(4,910)	(4,645)	(2,176)	(3,713)	(11,977)	(6,519)	(6,964)
財務活動によるキャッシュ・フロー	Cash flows from financing activities:												
短期借入金の純増減額(()は減少)	Net decrease (increase) in short-term loans payable—trade	6,289	(6,324)	(43)	472	(100)	17	(816)	10	137	(152)	3,016	(3,000)
長期借入れによる収入	Proceeds from long-term debt	—	2,900	5,958	5,600	—	5,300	5,100	6,500	8,500	9,118	5,328	19,035
長期借入金の返済による支出	Repayment of long-term debt	(2)	(172)	(1,374)	(2,050)	(2,606)	(2,982)	(4,702)	(4,437)	(4,956)	(6,078)	(6,541)	(6,429)
セール・アンド・リース・バックによる収入	Proceeds from sale and leaseback	—	—	—	—	994	28	—	—	84	1,593	87	—
ファイナンスリース債務の返済による支出	Repayment of financial lease	(29)	(141)	(348)	(759)	(502)	(634)	(690)	(731)	(746)	(800)	(800)	(744)
社債の発行による収入	Proceeds from issuance of bonds	196	—	—	—	—	—	—	—	—	390	—	2,309
社債の償還による支出	Repayment of redemption of bonds	—	(36)	(36)	(128)	—	—	(52)	(56)	—	—	(56)	(56)
非支配株主からの払込みによる収入	Proceeds from share issuance to non-controlling shareholders	154	17	3	5	136	187	15	185	19	38	—	—
自己株式の取得による支出	Payments for acquisition of treasury stock	(4,154)	—	—	—	—	—	(64)	(499)	(0)	(0)	(0)	(498)
自己株式の売却による収入	Proceeds from sales of treasury shares	—	—	—	—	—	—	—	499	—	3,781	—	498
子会社の自己株式の取得による支出	Purchase of treasury stock of subsidiaries in consolidation	(335)	—	—	—	—	—	—	(1,464)	(230)	—	(325)	(5,173)
子会社の自己株式の処分による収入	Proceeds from disposal of treasury shares of subsidiaries	—	—	—	—	—	—	—	—	229	0	—	264
連結範囲の変更を伴わない子会社株式の取得による支出	Payments from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation	—	—	—	—	—	—	—	(1,060)	(31)	(23)	(0)	—
連結範囲の変更を伴わない子会社株式の売却による収入	Proceeds from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation	—	—	—	—	—	—	—	—	—	—	4,899	8,658
金銭の信託の設定による支出	Payments made to trust account	—	—	—	—	(1,405)	—	—	—	—	—	—	—
(親会社による)配当金の支払額	Payments for dividends (by parent company)	(754)	(233)	(187)	(373)	(373)	(373)	(373)	(440)	(446)	(447)	(514)	(710)
非支配株主への配当金の支払額	Payments for dividends to non-controlling shareholders	(285)	(284)	(277)	(286)	(452)	(362)	(420)	(531)	(669)	(924)	(1,131)	(2,050)
その他	Other	—	(0)	—	—	25	—	—	0	(0)	(0)	—	(0)
財務活動によるキャッシュ・フロー	Net cash (used in) provided by financing activities	1,077	(4,275)	3,695	2,479	(4,285)	1,180	(2,004)	(2,024)	1,890	6,496	3,962	12,102
現金及び現金同等物に係る換算差額	Effect of exchange rate changes on cash and cash equivalents	(46)	(9)	(42)	(12)	103	82	170	(159)	(21)	(33)	(3)	(91)
現金及び現金同等物の増加額(()は減少額)	Net (decrease) increase in cash and cash equivalents	507	(1,796)	10,239	179	(2,836)	(2,008)	2,107	(3,877)	4,620	3,992	6,626	16,470
現金及び現金同等物の期首残高	Cash and cash equivalents at beginning of the year	13,612	14,120	12,324	22,563	22,739	19,948	18,021	20,298	16,441	21,062	25,054	31,793
新規連結に伴う現金及び現金同等物の増加額	Increase in cash and cash equivalents due to change in scope of consolidation	—	—	—	—	234	80	169	20	—	—	112	—
連結除外に伴う現金及び現金同等物の減少額	Decrease in cash and cash equivalents resulting from exclusion of subsidiaries from consolidation	(0)	—	—	(4)	(187)	—	—	—	—	—	—	(116)
現金及び現金同等物の期末残高	Cash and cash equivalents at end of the year	¥14,120	¥12,324	¥22,563	¥22,739	¥19,948	¥18,021	¥20,298	¥16,441	¥21,062	¥25,054	¥31,793	¥48,147

エキスパートサービス(派遣)の専門性強化とグループ機能の拡大

Expansion of group functions and strengthening of specialized expertise for expert dispatch services

- 2009 貿易派遣を行う(株)三井物産ヒューマンリソースを吸収合併
Merged with Mitsui Bussan Human Resources Corporation, a trading staff dispatch company
- 2010 保険・金融業界への派遣を行うエイアイズスタッフ(株)を子会社化
Acquired as a subsidiary AIG Staff Co., Ltd., an insurance/financial industry staff dispatch company
- 2011 JA三井リース(株)等より(株)ケーアイエスの株式を取得し子会社化
Acquired shares of KIS Co., Ltd. from JA Mitsui Leasing, Ltd. and other companies; company included in Pasona Group's scope of consolidation as a subsidiary company
- 2011 通訳・翻訳派遣の(株)国際交流センターを子会社化
Acquired as a subsidiary International Transaction Center Ltd., a translation/interpreting staff dispatch company
- 2012 (株)安川電機より(株)安川ビジネススタッフ(現(株)パソナ安川ビジネススタッフ)の株式を取得し子会社化
Acquired shares of YASKAWA BUSINESS STAFF CORPORATION (currently Pasona Yaskawa Business Staff Inc.) from YASKAWA Electric Corporation; company included in Pasona Group's scope of consolidation as a subsidiary company
- 2012 クラウドシステム技術者を育成する(株)パソナテキーラを設立
Established Pasona Tquila Inc. to develop cloud system engineers
- 2014 医療派遣を行う(株)メディカルアソシアを子会社化
Acquired as a subsidiary Medical Associa Inc., a medical staff dispatch company
- 2015 住友商事(株)より住商アドミサービス(株)の派遣事業を譲受
Took over the temporary staffing businesses of Sumisho Administration Services Co., Ltd. from Sumitomo Corporation
- 2016 (株)村田製作所より(株)ムラタアクティブパートナーの派遣事業を譲受
Took over the temporary staffing businesses of Murata Active Partner Co., Ltd. from Murata Manufacturing Company, Ltd.
- 2016 大阪ガスエクセレントエージェンシー(株)を子会社化
Acquired as a subsidiary Osaka Gas Excellent Agency Co., Ltd.
- 2017 NTTグループの人材サービス会社を子会社化及び派遣事業を譲受予定
Scheduled to acquire as a subsidiary human resource service companies of the NTT Group, and took over the temporary staffing businesses of the NTT Group
- 2018 三菱重工業グループの長崎ダイヤモンドスタッフ(株)を子会社化
Acquired as a subsidiary Nagasaki Diamond Staff Co., Ltd. of the Mitsubishi Heavy Industries Group

M&A等によるサービスメニューの拡充

Expansion of service menu via M&A, etc.

- 2012 教育・研修事業を行うキャプラン(株)を子会社化
Acquired as a subsidiary CAPLAN Corporation, an education and training services company
- 2012 コールセンター等BPO事業を行うビーウィズ(株)を子会社化
Acquired as a subsidiary Bewith, Inc., a BPO company (call centers, etc.)
- 2012 (株)ベネフィット・ワンが(株)保健教育センター(現(株)ベネフィットワン・ヘルスケア)の株式を取得し子会社化
Benefit One Inc. acquired shares of Hoken Kyouiku Center Co., Ltd. (currently Benefit One Healthcare Inc.); company included in the Group's scope of consolidation as a subsidiary company
- 2015 総務アウトソーシングのパナソニックビジネスサービス(株)(現パソナ・パナソニック ビジネスサービス(株))を子会社化
Acquired as a subsidiary Panasonic Business Service Co., Ltd. (currently Pasona Panasonic Business Service Co., Ltd.) a general affairs outsourcing company
- 2015 給与計算アウトソーシングの(株)ベネフィットワン・ペイロールを設立
Established Benefit One Payroll Inc., a payroll outsourcing company
- 2018 クラウド上で仕事の受発注・委託ができるサービス「Job-Hub」を提供する(株)パソナJOB HUBを設立
Established Job Hub Inc., which provides "Job-Hub" services enabling cloud-based job order issue/receipt and outsourcing
- 2018 日立グループの間接材購買機能を担う日立プロキュアメントサービス(株)の株式の一部を取得
2019年4月に商号を「HIPUS(ハイパス)」に変更
Shares acquired in Hitachi Procurement Service Co., Ltd., providing indirect procurement services for the Hitachi Group
Company name changed to HIPUS Co., Ltd. in April 2019
- 2019 豊富なノウハウ等を持つ顧問を通じた経営支援を行う(株)パソナ顧問ネットワークを設立
Established Pasona Komon Network Inc. providing management support through advisers with broad expertise

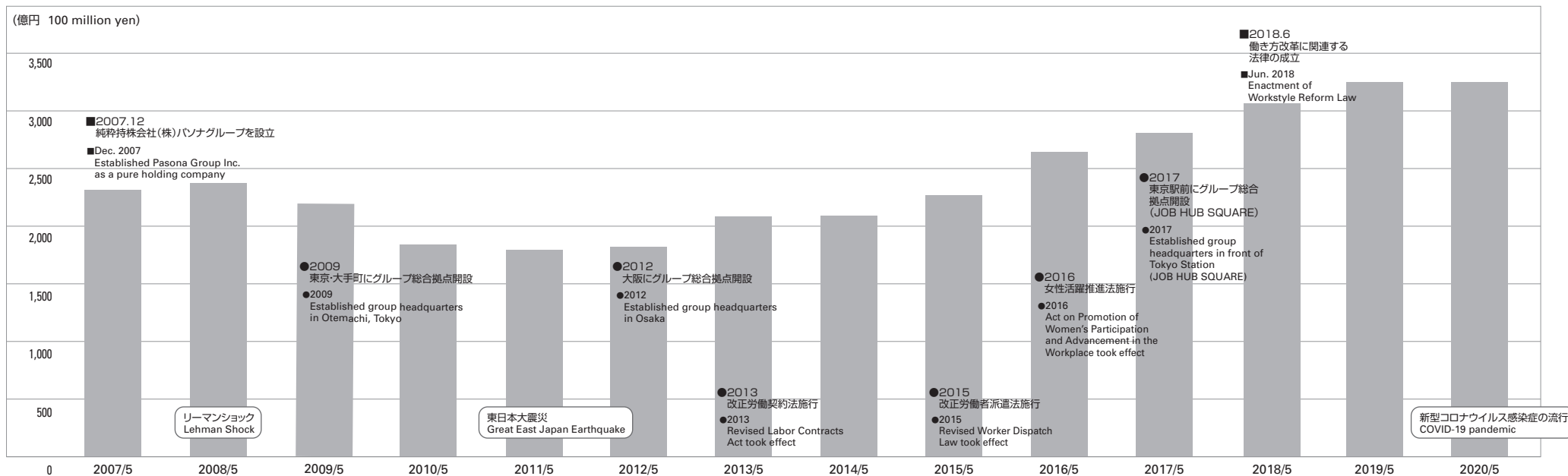
持続的成長を見据えた新規事業への取り組み

New business initiatives for sustainable growth

- 2008 新規就農や農業経営者の育成・支援する農業ベンチャー支援制度を淡路島で開始
Started an agriculture venture support system, which develops and supports new farmers and agriculture managers in Awaji Island
- 2012 淡路島に廃校をリノベーションした施設「のじまスコーラ」をオープン
Opened Nojima Scuola by renovating a closed school on Awaji Island
- 2014 淡路島に「健康」をテーマにしたカフェ「Miele(ミエレ)」をオープン
Opened cafe Miele with a theme of health on Awaji Island
- 2014 地方のPR代行など地方創生プロデュース事業を行う(株)地方創生を設立
Established Chihou Sousei Inc., which designs and implements regional revitalization operations, such as providing region public relations agency services
- 2015 西日本最大の道の駅 丹後王国「食のみやこ」を運営する(株)丹後王国を設立
Established Tango Kingdom Inc., which operates Western Japan's largest Roadside Station "Shoku-no-Miyako"
- 2015 研修ツーリズムで被災地の活性化を行う(株)パソナ東北創生を設立
Established Pasona Tohoku Sousei Inc., which revitalizes disaster areas with training tourism
- 2016 淡路島に海辺のレストランや雑貨の販売を行う「Craft Circus(クラフトサーカス)」をオープン
Opened Craft Circus, which operates a seaside restaurant and sells miscellaneous goods on Awaji Island
- 2016 淡路島公園アニメパーク「ニジゲンノモリ」の運営等を行う(株)ニジゲンノモリを設立
Established Nijigennomori Inc. to operate anime park Nijigen-no-Mori in Awaji Island Park
- 2018 淡路島に創作オリエンタルレストラン「HELLO KITTY SMILE」をオープン
Opened the innovative oriental restaurant HELLO KITTY SMILE on Awaji Island
- 2018 淡路島公園アニメパーク「ニジゲンノモリ」内に、グランピング施設「GRAND CHARIOT-北斗七星135°」をオープン
Opened the "GRAND CHARIOT Hokutoshichisei 135°" glamping facility in anime park Nijigen-no-Mori in Awaji Island Park
- 2019 淡路島公園アニメパーク「ニジゲンノモリ」内に、新アトラクション「NARUTO&BORUTO忍里」をオープン
Opened new attraction "NARUTO&BORUTO SHINOBI-ZATO" in anime park Nijigen-no-Mori in Awaji Island Park
- 2019 淡路島にハローキティのショーレストラン「HELLO KITTY SHOW BOX」をオープン
Opened HELLO KITTY SHOW BOX, a Hello Kitty-themed show restaurant in Awaji Island

売上高

Sales



軌跡・沿革

年	月	
1976	2	大阪市北区に人材派遣事業を主業務として、(株)テンポラリーセンターの前身を設立
1983	11	人材派遣サービスのエリア・フランチャイズとして、岡山市に(株)テンポラリーセンター岡山(現(株)パソナ岡山)を設立
1986	8	新日鐵グループの派遣子会社に資本参加し、エヌエスパーソネルサービス(株)(現(株)パソナソーシング)を設立
1989	9	東京都千代田区に障害者雇用促進のために、(株)テンポラリーサンライズ(現(株)パソナハートフル)を設立
1991	7	企業内保育所の運営代行会社、(株)チャイルドケアインターナショナル(現(株)パソナフォスター)を設立
1993	6	(株)テンポラリーセンターの商号を(株)パソナに変更
2000	6	*旧(株)パソナ(現(株)南部エンタープライズ)より人材関連事業に関する営業を譲受け、商号を(株)パソナに変更
2001	3	(株)パソナテックの株式を追加取得し子会社化
	12	大阪証券取引所ナスダック・ジャパン市場(現JASDAQ)に上場
2002	9	(株)大阪東芝経営センターを新株式引き受けによって子会社化し、家電流通業界向け人材派遣を行う、(株)パソナエンパワーに商号を変更
	10	Web人材派遣管理システム「e-staffing」の普及、業界標準化を目指し、テンプスタッフ(株)、(株)リクルートスタッフィングと共同出資して合併事業を開始、(株)イー・スタッフニングを関連会社化
	12	関西地域の主要企業との共同出資により、(株)関西雇用創出機構を設立し関連会社化
2003	3	物流の請負、アウトソーシングを行う(株)パソナロジコムを設立
	4	会社分割により新たに設立した特例子会社、(株)パソナハートフルに社内総務業務に関わる部門の一部を承継
	6	試験運營業務のアウトソーシングを行う(株)全国試験運営センターを設立し関連会社化
	7	(株)関東雇用創出機構を設立し関連会社化
	10	東京証券取引所市場第一部に上場
2004	3	(株)パソナテックが同社株式を日本証券業協会(ジャスダック)に店頭登録
	9	(株)ベネフィット・ワンが同社株式を日本証券業協会(ジャスダック)に店頭登録
	10	技術者派遣を行う、(株)パソナエンジニアリングを設立
2005	2	東京都千代田区大手町に就農支援施設、「PASONA O2(パソナオーツー)」を開設
	6	ビジネス・スペシャリストを企業に紹介する、(株)パソナフォーチュンを設立
2006	3	中国で日系企業を中心に人材サービスを行うPasona Human Resources (Shanghai) Co., Ltd.を設立
	3	(株)ベネフィット・ワンが同社株式を東京証券取引所市場第二部に上場
	10	インド初の日系人材紹介会社Team Pasona India Company Limited(現Pasona India Private Limited)を設立
2007	1	(株)パソナキャリアアセットを存続会社とし(株)パソナキャレントを吸収合併、(株)パソナキャリア(現(株)パソナ)に商号を変更
	9	東京都千代田区新丸の内ビルディングにパソナグループのヘッドクォーターを開設
	10	(株)関西雇用創出機構、(株)関東雇用創出機構の株式を追加取得し子会社化
	12	株式移転により純粋持株会社として(株)パソナグループを設立
	12	東京証券取引所市場第一部、大阪証券取引所ヘラクレス市場(現JASDAQ)に上場
2008	3	(株)パソナテックがC.S.Factory Co., Ltd.(現 Pasona Tech Vietnam Co., Ltd.)を子会社化
2009	7	(株)パソナが(株)三井物産ヒューマンリソースを吸収合併
	11	(株)パソナテックの株式を公開買付により追加取得し、完全子会社化
	12	東京都千代田区大手町にパソナグループ統合拠点を開設
2010	2	AIGグループの人材サービス会社であるエイアイジースタッフ(株)の株式を取得し子会社化
	3	(株)パソナキャリアを存続会社とし(株)パソナを吸収合併、(株)パソナに商号を変更
2011	6	(株)パソナeプロフェッショナルに(株)パソナの営業・販売派遣事業を譲渡し、(株)パソナマーケティングに商号を変更
	6	(株)パソナがリコー・ヒューマン・クリエイツ(株)、リコー三愛ライフ(株)の人材派遣事業に関する権利義務を承継
	10	(株)関西雇用創出機構が(株)関東雇用創出機構の事業の一部を承継
	11	(株)関西雇用創出機構が事業の一部を(株)パソナに譲渡し、(株)日本雇用創出機構(現(株)パソナマスタース)に商号を変更
	11	(株)パソナを存続会社とし、(株)関東雇用創出機構を吸収合併
	11	韓国で日系企業を中心に人材サービスを行う Pasona Korea Co.,Ltd を設立
	12	農業関連事業を行う(株)パソナ農援隊を設立
2012	1	インドネシアで日系企業を中心に人材サービスを行う PT Pasona HR Indonesia を設立
	3	伊藤忠商事(株)および日本航空(株)のグループ会社であるキャブラン(株)の株式を取得し子会社化
	4	安川電機グループの人材サービス会社である(株)安川ビジネススタッフ(現(株)パソナ安川ビジネススタッフ)の株式を取得し子会社化
	5	三菱商事(株)の100%子会社であるビーウィズ(株)の株式を取得し子会社化
	5	(株)ベネフィット・ワンが日系企業の中国人従業員向け福利厚生サービスを行う貝那商务咨询(上海)有限公司を設立

*旧株式会社パソナは、1976年2月に人材派遣事業を主目的に設立されております。

年	月	
2012	5	(株)ベネフィット・ワンが(株)保健教育センターの株式を取得し子会社化
	7	(株)保健教育センターが(株)ベネフィットワンのヘルスケア事業を吸収分割により承継し、(株)ベネフィットワンヘルスケアに商号を変更
	9	(株)ベネフィット・ワンとの共同出資により地域活性化事業を行う(株)パソナふるさとインキュベーションを設立
	10	(株)パソナテックが(株)パソナエンジニアリングを吸収合併
	10	(株)パソナエンパワーを存続会社とし(株)パソナマーケティングを吸収合併、(株)パソナマーケティングに商号を変更
	10	米国に進出する日系企業や現地米国企業へ福利厚生サービスを提供するBENEFIT ONE USA, INC.を設立
	10	(株)パソナテックが(株)アルゴー(現(株)パソナテックシステムズ)の株式を取得し子会社化
	11	Salesforce導入のコンサルティングサービスやクラウド技術者の育成派遣を行う(株)パソナテキーラを設立
	12	豊田通商との共同出資によりタイで人材サービスを行う Pasona HR Consulting Recruitment (Thailand) Co.,Ltd を子会社として設立
2013	1	キャブラン(株)がアサヒビール(株)より(株)アサヒビールコミュニケーションズの株式を取得し子会社化
	2	(株)パソナライフケアを子会社として設立し、(株)パソナソーシングの福祉介護・家事代行事業を移管
	5	(株)パソナが(株)パソナソーシングを吸収合併
	9	(株)ジャックスの子会社で人材派遣やコンタクトセンター等の受託・請負を行う(株)サポート(現(株)パソナ)を子会社化
	10	伊藤忠商事(株)と(株)ベネフィット・ワンが福利厚生サービスを提供する合併会社Benefit One Asia Pte. Ltd. (現 BENEFIT ONE INTERNATIONAL PTE. LTD.)をシンガポールに設立
2014	1	Benefit One ASIA PTE. LTD.(現 BENEFIT ONE INTERNATIONAL PTE. LTD.)がインセンティブ・ポイント事業を行うBenefit One(THAILAND)COMPANY LYMITEDを設立
	4	医療に関わるあらゆる人材サービスを行う(株)メディカルアソシア(現(株)パソナメディカル)の株式を取得し子会社化
	5	Benefit One ASIA PTE. LTD.がインセンティブ・ポイント事業を行うPT.BENEFIT ONE INDONESIAを設立
	5	マレーシアで日系企業を中心に人材サービスを行うPasona HR Malaysia Sdn. Bhd. を設立
2015	1	地域活性化事業、観光関連事業を行う(株)丹後王国を設立
	3	(株)パソナが、住友商事(株)の100%子会社である住商アドミサービス(株)の登録型派遣事業を譲受
	4	東北被災地の活性化を目指し研修ツーリズム事業等行う(株)パソナ東北創生を設立
	4	パナソニック(株)の100%子会社であるパナソニックビジネスサービス(株)(現 パソナ・パナソニック ビジネスサービス(株))の株式を取得し子会社化
	8	給与計算業務のアウトソーシングサービスを行う(株)ベネフィットワン・ペイロールを設立
	10	インドネシアの人材サービス会社PT. Dutagriya Saranaを子会社化
2016	4	(株)パソナが、村田製作所の100%子会社である(株)ムラタアクティブパートナーの人材派遣事業を譲受
	4	(株)パソナが、大阪ガスグループの大阪ガスエクセレントエージェンシー(株)の株式を取得し子会社化
	4	知的財産関連サービスを行う(株)パソナナレッジパートナーを設立
	7	キャブランはセントラル・グループとタイやASEAN地域で研修事業を提供するCAPLAN (Thailand) Co., Ltd.を設立
	12	淡路島公園アニメパーク「ニジゲンノモリ」の運営等行う(株)ニジゲンノモリを設立
2017	7	東京駅日本橋口正面にパソナグループ本部ビル「JOB HUB SQUARE」開設
	8	NTTグループの人材サービス会社NTTヒューマンソリューションズ(株)及びテルウェル・ジョブサポート(株)の株式を取得し子会社化
		(株)エス・ティ・ティ エムイーサービス、NTTソルコ&北海道テレマート(株)、テルウェル西日本(株)、ドコモ・データコム(株)の人材派遣事業を譲受
2018	4	(株)パソナグループが、三菱重工業グループの100%子会社である長崎ダイヤモンドスタッフ(株)の株式を取得し子会社化
	4	(株)パソナテックの事業部門として展開していたJOB HUB事業を分社化し(株)パソナJOB HUBを設立
	4	(株)パソナで主に定年退職後のシニア層の人材サービス事業である「マスタース人材サービス」を(株)日本雇用創出機構に統合し、商号を(株)パソナマスタースに変更
	11	(株)ベネフィット・ワンが同社株式を東京証券取引所市場第一部に上場
	12	日立グループの間接材購買機能を担う日立プロキュアメントサービス(株)の株式の一部を取得。2019年4月に商号を「HIPUS (ハイパス)」に変更
2019	6	(株)パソナの事業部門として展開していた顧問コンサルティング事業部門を分社化し、(株)パソナ顧問ネットワークを設立
2020	4	淡路島における飲食事業の一部等(キャラクターをモチーフにした施設に関する事業)の運営を行う(株)パソナスマイルを設立

History

Year	Month	
1976	Feb.	The predecessor concern of Temporary Center Inc. established in Kita-ku, Osaka to undertake temporary staffing as its main business.
1983	Nov.	Temporary Center Okayama Inc. (currently Pasona Okayama Inc.) established in Okayama as an area franchise of the temporary staffing service.
1986	Aug.	NS Personnel Service Co., Ltd. (currently Pasona Sourcing Inc.) established through capital participation in a temporary staffing subsidiary of the Nippon Steel Group.
1989	Sep.	Temporary Sunrise Inc. (currently Pasona Heartful Inc.) established in Chiyoda-ku, Tokyo to promote employment of personnel with disabilities.
1991	Jul.	Childcare International Inc. (currently Pasona Foster Inc.), a management agency for corporate childcare centers, established.
1993	Jun.	Corporate name Temporary Center Inc. changed to Pasona Inc.
2000	Jun.	Operating rights relating to human resource-related activities obtained from the former Pasona Inc. (currently Nambu Enterprise Inc.). Corporate name changed to Pasona Inc.
2001	Mar.	Pasona Tech, Inc. becomes a subsidiary company following the acquisition of additional shares.
	Dec.	Pasona Inc. is listed on the Nasdaq Japan stock market (currently JASDAQ) of the Osaka Securities Exchange.
2002	Sep.	Osaka Toshiba Management Center Co., Ltd., a company engaged in temporary staffing and contracting activities targeting the electric home appliance distribution industry, becomes a subsidiary company following the assumption of new shares. Company is renamed Pasona Empower Inc.
	Oct.	e-Staffing Co., Ltd. becomes an affiliated company following its establishment as a joint investment between Tempstaff Co., Ltd. and Recruit Staffing Co., Ltd., reflecting growing acceptance of online temporary staffing management systems and efforts to establish an industry standard.
	Dec.	Kansai Employment Creation Organization Inc. established through joint funding from major firms in the Kansai region. Company is included in the Group's scope of consolidation as an affiliated company.
2003	Mar.	Pasona Logicom Inc. established to engage in distribution contracting and outsourcing.
	Apr.	Pasona Heartful Inc. established as a special subsidiary company following corporate spin-off. Company inherits certain internal departments engaged in general administration.
	Jun.	National Examination Center Inc. established as an affiliated company to offer outsourcing services concerning examinations.
	Jul.	Kantou Employment Creation Organization Inc. established as an affiliated company.
	Oct.	Pasona Inc. listed on the First Section of the Tokyo Stock Exchange.
2004	Mar.	Pasona Tech, Inc. (currently a consolidated subsidiary) stock registered over the counter with the Japan Securities Dealers Association (JSDA).
	Sep.	Benefit One Inc. stock registered over the counter with the Japan Securities Dealers Association (JSDA).
	Oct.	Pasona Engineering Inc. established to engage in temporary staffing activities specializing in electrical engineers.
2005	Feb.	Pasona O2, an agricultural facility, established in Otemachi, Chiyoda-ku, Tokyo to raise interest and support employment in the agricultural sector.
	Jun.	Pasona Fortune Inc. established to conduct platform business activities that bring together both companies and business specialists in various areas.
2006	Mar.	Pasona Human Resources (Shanghai) Co., Ltd. established to provide placement and recruiting services to Japanese companies in China.
	Mar.	Benefit One Inc. listed on the Second Section of the Tokyo Stock Exchange.
	Oct.	Team Pasona India Company Limited (currently Pasona India Private Limited) established as India's first Japanese-affiliated personnel placement agency.
2007	Jan.	Pasona career assets Inc. merged with Pasona Carent, Inc. with Pasona career asset as the surviving company. Name of the company changed to Pasona Career Inc. (currently Pasona Inc.)
	Sep.	Pasona Group headquarters established in the Shin-Marunouchi Building in Chiyoda-ku, Tokyo.
	Oct.	Kansai Employment Creation Organization Inc. and Kantou Employment Creation Organization Inc. become subsidiary companies following the acquisition of additional shares. (currently Pasona Inc.)
	Dec.	Pasona Group Inc. established as a pure holding company through the transfer of shares. Publicly listed on the First Section of the Tokyo Stock Exchange and the Nippon New Market "Hercules (currently JASDAQ)" of the Osaka Securities Exchange.
2008	Mar.	Pasona Tech, Inc. acquired shares of C.S. Factory Co., Ltd. (currently Pasona Tech Vietnam Co., Ltd.); company included in the scope of consolidation as a subsidiary company.
2009	Jul.	Pasona Inc. merged with MITSUI BUSSAN HUMAN RESOURCES CORPORATION
	Nov.	Pasona Tech, Inc. included in the scope of consolidation as a wholly owned subsidiary following the acquisition of shares by way of public tender
	Dec.	Pasona Group consolidated certain offices into a single location in Otemachi, Chiyoda-ku, Tokyo.
2010	Feb.	Shares of AIG Staff Co., Ltd., the human resource company of the AIG Group, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Mar.	Pasona Career Inc. merged with Pasona Inc. with Pasona Career as the surviving company; corporate name changed to Pasona Inc.
2011	Jun.	Pasona e-Professional Inc. acquired sales and marketing temporary staffing services of Pasona Inc.; corporate name changed to Pasona Marketing Inc.
	Jun.	Pasona Inc. acquires all rights and obligations relating to the temporary staffing businesses of Ricoh Human Creates Co., Ltd. and Ricoh San-Ai Life Inc.
	Oct.	Kansai Employment Creation Organization Inc. succeeded a part of business of Kantou Employment Creation Organization Inc.
	Nov.	Kansai Employment Creation Organization Inc. transferred a part of its business to Pasona Inc.; corporate name changed to Nihon Employment Creation Organization Inc. (currently Pasona Masters Inc.)
	Nov.	Pasona Inc. merged with Kantou Employment Creation Organization Inc. with Pasona Inc. as the surviving company.
	Nov.	Pasona Korea Co., Ltd. established to engage in human resource services with a focus on Japanese-affiliated companies in Korea.
	Dec.	Pasona Agri-Partners Inc. established to conduct agriculture-related business activities.
2012	Jan.	PT Pasona HR Indonesia established to engage in human resource services with a focus on Japanese-affiliated companies in Indonesia.
	Mar.	Shares of CAPLAN Corporation, a group company of ITOCHU Corporation and Japan Airlines Co., Ltd., acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Apr.	Shares of YASKAWA BUSINESS STAFF CORPORATION (currently Pasona Yaskawa Business Staff Inc.), a group company of Yaskawa Electric Group, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.

* The former Pasona Inc. was established in February 1976 for the principal purpose of engaging in temporary staffing activities.

Year	Month	
2012	May	Shares of Bewith, Inc., a wholly owned subsidiary of Mitsubishi Corporation, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	May	Benefit One Inc. established Benefit One Shanghai Inc. as an overseas affiliated company to conduct welfare benefit program services for Chinese employees working for Japanese-affiliated companies.
	May	Benefit One Inc. acquired shares of Hoken Kyouiku Center Co., Ltd.; company included in Benefit One's scope of consolidation as a subsidiary company;
	Jul.	Hoken Kyouiku Center Co., Ltd. inherits healthcare businesses of Benefit One Inc. through absorption-type company split; corporate name changed to Benefit one Healthcare Inc.
	Sep.	Pasona Furusato Incubation Inc. established as a joint-venture company with Benefit One Inc. to provide local revitalization businesses.
	Oct.	Pasona Tech, Inc. merged with Pasona Engineering Inc.
	Oct.	Pasona Empower Inc. merged with Pasona Marketing Inc. with Pasona Empower as the surviving company; corporate name changed to Pasona Marketing Inc.
	Oct.	BENEFIT ONE USA, Inc. established to conduct welfare benefit program services for Japanese-affiliated companies which started operating in the U.S. and local U.S. companies.
	Oct.	Pasona Tech, Inc. acquired shares of Argo Co., Ltd.; (currently Pasona Tech Systems Inc.) company included in the scope of consolidation as a subsidiary company.
	Nov.	Pasona Taquila Inc. established to provide Salesforce introduction consulting services as well as cultivate and dispatch cloud engineers.
	Dec.	Pasona HR Consulting Recruitment (Thailand) Co., Ltd. established as a joint-venture company with Toyota Tsusho Corporation to engage in human resource services in Thailand. Pasona HR Consulting Recruitment (Thailand) Co., Ltd. included in the Company's scope of consolidation as a subsidiary company.
2013	Jan.	CAPLAN Corporation acquired shares of Asahi Beer Communications Co., Ltd. from Asahi Breweries, Ltd.; company included in the scope of consolidation as a subsidiary company.
	Feb.	Pasona Life Care Inc. established as a subsidiary company, care welfare and housekeeping services of Pasona Sourcing Inc. transferred to Pasona Life Care Inc.
	May	Pasona Inc. merged with Pasona Sourcing Inc.
	Sep.	Shares of SUPPORT CORPORATION (currently Pasona Inc.), one of subsidiaries of JACCS CO., LTD. to provide temporary staffing and outsourcing services such as contact centers, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Oct.	ITOCHU Corporation and Benefit One Inc. established Benefit One Asia Pte. Ltd. in Singapore to provide welfare services.
2014	Jan.	Benefit One ASIA PTE. LTD. (currently BENEFIT ONE INTERNATIONAL PTE. LTD.) established Benefit One (THAILAND) COMPANY LIMITED to provide Incentive Point businesses.
	Apr.	Shares of Medical Associa Inc. (currently Paspna Medical Inc.), a company to provide various human resource services related to medical care, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	May	Benefit One ASIA PTE. LTD. established PT. BENEFIT ONE INDONESIA to provide Incentive Point businesses.
	May	Pasona HR Malaysia Sdn. Bhd. established as a subsidiary company to engage in human resource services with a focus on Japanese-affiliated companies in Malaysia.
2015	Jan.	Tango Kingdom Inc. established to provide local revitalization businesses and tourism-related businesses.
	Mar.	Pasona Inc. took over registered-type temporary staffing business of Sumisho Administration Services Co., Ltd., a wholly owned subsidiary of Sumitomo Corporation.
	Apr.	Pasona Tohoku Sousei Inc. established as a subsidiary company to engage in training tourism businesses to revitalize Tohoku disaster area.
	Apr.	Shares of Panasonic Business Service Co., Ltd. (currently Pasona Panasonic Business Service Co., Ltd.), a wholly owned subsidiary of Panasonic Corporation, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Aug.	Benefit One Payroll Inc. established as a subsidiary company to engage in payroll outsourcing services.
	Oct.	PT. Dutagriya Sarana, a company to engage in human resource services in Indonesia; company included in Pasona Group's scope of consolidation as a subsidiary company.
2016	Apr.	Pasona Inc. took over the temporary staffing businesses of Murata Active Partner Co., Ltd., a wholly owned subsidiary of Murata Manufacturing Company, Ltd.
	Apr.	Shares of Osaka Gas Excellent Agency Co., Ltd., a group company of Osaka Gas Group, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Apr.	Pasona Knowledge Partner Inc. established as a subsidiary company to engage in intellectual property-related services.
	Jul.	CAPLAN Corporation established CAPLAN (Thailand) Co., Ltd. to provide training business with Central Group in ASEAN region including Thailand.
	Dec.	Nijigennomori, Inc. established to operate Anime Park "Nijigen no Mori" in Awaji Island Park.
2017	Jul.	The Pasona Group headquarters building "Job-Hub Square" opened in front of the Tokyo station, Nihonbashi exit.
	Aug.	Shares of NTT Human Solutions Corporation and TelWel Job Support Inc., group companies of the NTT Group, acquired; companies included in Pasona Group's scope of consolidation as a subsidiary company.
		Pasona Inc. took over the temporary staffing businesses of NTT-ME Service Corporation, NTT Solco and Hokkaido Telemart Corporation, TelWel West Nippon Corporation and DOCOMO Datacom, Inc.
2018	Apr.	Shares of Nagasaki Diamond Staff Co., Ltd., a wholly owned subsidiary of Mitsubishi Heavy Industries Group, acquired; company included in Pasona Group's scope of consolidation as a subsidiary company.
	Apr.	Pasona JOB HUB Inc. established by spinning off the JOB HUB business division of Pasona Tech, Inc.
	Apr.	Merged Pasona Inc.'s Masters Human Resource Service mainly for seniors who have reached retirement age with Nihon Employment Creation Organization Inc., and changed the corporate name to Pasona Masters Inc.
	Nov.	Benefit One Inc. listed on the First Section of the Tokyo Stock Exchange.
	Dec.	Shares acquired in Hitachi Procurement Service Co., Ltd., providing indirect procurement services for the Hitachi Group. Company name changed to HIPUS Co., Ltd. in April 2019.
2019	Jun.	Pasona Inc.'s Adviser Consulting Business Division spun off to create the subsidiary Pasona Komon Network Inc.
2020	Apr.	Pasona Smile Inc. established to manage a portion of the food and drink business at Awaji Island (character-themed facility)

主なグループ会社

2020年5月31日現在

社名	資本金(百万円)	議決権の 所有割合(%)	事業内容	本社	URL
人材派遣・請負、人材紹介、再就職支援、その他					
●株式会社パソナ	100	100.00	人材派遣／請負、人材紹介、再就職支援	東京	www.pasona.co.jp
●株式会社パソナテック	100	100.00	IT分野に特化した人材派遣・請負、人材紹介事業	東京	www.pasonatech.co.jp
●キャプラン株式会社	30	100.00*1	人材派遣・請負、研修、コンサルティング	東京	www.caplan.jp
●ビーウィズ株式会社	100	100.00	コンタクトセンター及びビジネスプロセスのアウトソーシング・サービス	東京	www.bewith.net
●株式会社パソナフォーチュン	50	100.00*2	人材紹介、ビジネスベシヤリストの支援	東京	www.pasona-fortune.co.jp
●株式会社パソナマーケティング	50	100.00	営業・販売、家電流通関連の人材派遣・請負、人材紹介事業	大阪	www.pasona-marketing.co.jp
●株式会社パソナ安川ビジネススタッフ	50	80.00*3	人材派遣・請負、人材紹介	福岡	www.ybstaff.com
●株式会社パソナ岡山	30	100.00	地域に密着した人材派遣・請負、人材紹介	岡山	www.pasona-okayama.co.jp
●株式会社パソナロジコム	10	100.00	運送機能を含む物流請負	兵庫	www.pasona-logi.com
●株式会社パソナ農援隊	50	100.00	農産物の生産・加工・販売、農業関連研修、コンサルティング、各種サポート、施設管理	東京	www.pasona-nouentai.co.jp
●株式会社パソナフォスター	30	100.00*4	ベビーシッターの養成と保育施設の運営、保育士の派遣	東京	www.pasonafoster.co.jp
●株式会社パソナハートフル	10	100.00	総務業務の受託、障害者雇用に関するコンサルティング	東京	www.pasona-heartful.co.jp
●株式会社パソナふるさとインキュベーション	100	100.00*5	地域活性化事業、人材育成、観光関連事業	兵庫	https://pasonafurusatoinc.jp/
●株式会社パソナライフケア	100	100.00	福祉介護・家事代行事業、介護人材の派遣、紹介事業	東京	www.pasona-lc.co.jp
●株式会社アサヒビールコミュニケーションズ	50	51.00*3	工場見学運営業務、見学施設内物販運営業務、BPO事業	東京	www.asahibeer-comm.jp
●株式会社Pasona art now	50	100.00	カフェ及び社員食堂等の福利厚生施設のアウトソーシング	東京	https://pasona-artnow.co.jp/
●パソナ・パソニック ビジネスサービス株式会社	20	66.50*3	総務アウトソーシング	大阪	www.pasona-pbs.co.jp
●新日本工業株式会社	52	60.05*6	印刷事業、WEB・マルチメディア	三重	www.shin-nihon.co.jp/
●株式会社パソナ東北創生	10	100.00*7	人材開発研修・ツーリズム事業、事業開発支援事業、人材マッチング事業	岩手	www.pasonagroup.co.jp/tohokusousei/
●株式会社丹後王国ブルワリー	50	100.00	食料品等の加工及び製造・販売、地域活性化事業	京都	tango-kingdom.com
●株式会社ニジゲンノモリ	100	100.00*8	文化施設、遊戯施設、スポーツ施設の運営	兵庫	nijigennomori.com/
●株式会社パソナマスターズ	93	91.00*3	人材プリッジ/バンク事業、ミドル・シニア、シニア人材の派遣	東京	www.pasona-masters.co.jp
○株式会社パソナテキーラ	100	42.99*3	Salesforce 導入コンサルティング、技術者育成	東京	www.pasonatquila.com
●株式会社パソナナレッジパートナー	30	80.39*9	特許調査事業、知財戦略全般に関するコンサルティング事業	大阪	pasona-kp.co.jp/
●株式会社スマートスタイル	93	90.00*10	MySQLソリューションサービス、システム設計・開発(導入)、運用・保守サービス	東京	www.s-style.co.jp/
●株式会社パソナジョブサポート	45	100.00*2	人材派遣・請負、人材紹介	東京	https://www.pasona-hs.co.jp/
●株式会社パソナヒューマンソリューションズ	100	100.00*11	人材派遣・請負、人材紹介	東京	https://www.pasona-hs.co.jp/
●長崎ダイヤモンドスタッフ株式会社	50	70.00*3	人材派遣・請負、人材紹介	長崎	www.diamondstaff.co.jp
●株式会社パソナJOB HUB	100	100.00	クラウドソーシング事業、アウトソーシング事業、コンサルティング	東京	jobhub.co.jp/
●株式会社パソナHRソリューション	50	100.00*12	給与計算業務のアウトソーシングサービス	東京	https://www.pasona-hrs.co.jp/
●株式会社パソナスマイル	30	100.00	飲食店の経営・企画・コンサルティング業務、キャラクター製品の制作・販売	兵庫	https://awaji-resort.com/hellokittysmile/
●Pasona N A, Inc.	650千米ドル	100.00	人材派遣、人材紹介、アウトソーシング	ニューヨーク	www.pasona.com
●Pasona Canada, Inc.	300千カナダドル	100.00	人材派遣、人材紹介	トロント	www.pasona.com
●Pasona Asia Co., Limited	3,404千香港ドル	100.00	人材派遣、人材紹介	香港	www.pasona.com.hk
●Pasona Taiwan Co., Ltd.	12,000千新台幣ドル	100.00	人材派遣、人材紹介	台北	www.pasona.com.tw
●MGR Consulting Co., Ltd.	7,000千新台幣ドル	67.00*13	人材紹介	台北	https://www.mgr.com.tw/EN/AboutMGR1.aspx
●Pasona Education Co. Limited	1,500千香港ドル	100.00	語学教育	香港	www.pasona.edu.hk
●Pasona Singapore Pte. Ltd.	500千シンガポールドル	100.00	人材派遣、人材紹介	シンガポール	www.pasona.com.sg
●Pasona Human Resources (Shanghai) Co., Ltd.	700千米ドル	70.00*14	人材紹介、コンサルティング	上海	www.pasona.com.cn
●Pasona India Private Limited	190,000千インドルピー	100.00	人材派遣、人材紹介	ニューデリー	www.pasona.in
●Pasona Korea Co., Ltd	630百万韓国ウォン	100.00	人材紹介、コンサルティング	ソウル	www.pasona.co.kr
●PT Pasona HR Indonesia	66,455百万インドネシアルピア	100.00*15	人材紹介、コンサルティング	ジャカルタ	www.pasona.co.id
●Pasona Tech Vietnam Co., Ltd.	16,510ベトナムドン	100.00*10	人材紹介、BPO事業	ホーチミン	vn.pasonatech.co.jp
●Pasona Recruitment (Thailand) Co., Ltd.	23,840千タイバーツ	49.00*3	人材紹介	バンコク	https://pasona.co.th/
●Pasona HR Consulting (Thailand) Co., Ltd.	4,000千タイバーツ	97.50*16	コンサルティング	バンコク	https://pasona.co.th/
●Pasona HR Malaysia Sdn.Bhd.	1,615千マレーシアリンギット	100.00	コンサルティング	クアラルンプール	www.pasona.my
●PT.Dutagriya Sarana	11,000百万インドネシアルピア	49.00*3	BPOサービス、人材・人事関連アウトソーシング、教育研修	ジャカルタ	www.dutagriyasarana.co.id/
○株式会社イー・スタッフイング	330	33.33*3	Web人材派遣一括管理システム「e-staffing」を提供	東京	www.e-staffing.co.jp
○株式会社全国試験運営センター	75	20.00*3	各種試験運営全般の請負事業	東京	www.nexa.co.jp
アウトソーシング					
●株式会社ベネフィット・ワン	1,527	50.76*17	福利厚生系のアウトソーシング	東京	https://corp.benefit-one.co.jp/
●BENEFIT ONE INTERNATIONAL PTE. LTD.	550万シンガポールドル	100.00*18	アジア地域進出・統括事業	シンガポール	
●贝那商务咨询(上海)有限公司	2,096万人民币	100.00*18	ポイント制報奨制度「インセンティブ・ポイント」の提供、日本への報奨旅行企画代行	上海	www.benefit-one.com.cn
●BENEFIT ONE USA, INC.	305万米ドル	100.00*18	ポイント制報奨制度「インセンティブ・ポイント」の提供、日本への報奨旅行企画代行	カリフォルニア	www.benefitoneusa.com/
●Benefit One(Thailand) Co., Ltd.	4百万タイバーツ	49.00*19	ポイント制報奨制度「インセンティブ・ポイント」の提供	バンコク	https://www.benefit-one.co.th/en/home/
●PT. BENEFIT ONE INDONESIA	26,000百万インドネシアルピア	96.15*20	ポイント制報奨制度「インセンティブ・ポイント」の提供	ジャカルタ	
●REWARDZ PRIVATE LIMITED	1.51百万シンガポールドル	70.00*18	福利厚生事業、インセンティブポイント事業、ヘルスケアポイント事業	シンガポール	https://rewardz.sg/rewardz/

*1 議決権の所有割合は、(株)パソナHRソリューションが所有する議決権の割合 *2 議決権の所有割合は、(株)パソナが所有する議決権の割合 *3 議決権の所有割合は、(株)パソナグループが所有する議決権の割合 *4 議決権の所有割合は、(株)パソナライフケアが所有する議決権の割合 *5 議決権の所有割合は、(株)パソナグループ99.63%、(株)ベネフィット・ワン0.37% *6 議決権の所有割合は、パソナ・パソニック ビジネスサービス(株)が所有する議決権の割合 *7 議決権の所有割合は、(株)パソナグループ95.00%、キャプラン(株)5.00% *8 議決権の所有割合は、(株)パソナグループ99.75%、(株)パソナふるさとインキュベーション0.25% *9 議決権の所有割合は、(株)パソナグループ70.59%、(株)パソナマスターズ9.80% *10 議決権の所有割合は、(株)パソナグループが所有する議決権の割合 *11 議決権の所有割合は、(株)パソナ99.50%、(株)キャプラン0.50% *12 議決権の所有割合は、(株)パソナグループ85.19%、(株)ベネフィット・ワン14.81% *13 議決権の所有割合は、Pasona Taiwan Co., Ltd.が所有する議決権の割合 *14 議決権の所有割合は、Pasona Asia Co., Limitedが所有する議決権の割合 *15 議決権の所有割合は、(株)パソナグループ99.70%、Pasona Asia Co., Limited 0.30% *16 議決権の所有割合は、(株)パソナグループ48.75%、Pasona Recruitment (Thailand) Co., Ltd 48.75% *17 議決権の所有割合は、2020年5月末時点での(株)パソナグループが所有する議決権の割合 *18 議決権の所有割合は、(株)ベネフィット・ワンが所有する議決権の割合 *19 議決権の所有割合は、BENEFIT ONE INTERNATIONAL PTE. LTD.が所有する議決権の割合 *20 議決権の所有割合は、BENEFIT ONE INTERNATIONAL PTE. LTD 57.69%、(株)ベネフィット・ワン38.46% ○持分法適用関連会社

グループ本部

〒100-8228

東京都千代田区大手町2-6-2

パソナグループネットワーク(国内)

人材派遣・請負・紹介・再就職支援 318拠点

アウトソーシング 11拠点

海外(59拠点)

アジア(46拠点)

- Pasona Asia
Hong Kong
- Pasona Education
Hong Kong
- Pasona Taiwan
Taipei Xinzhu Gaoxiang
- MGR Consulting
Taipei
- Pasona Singapore
Singapore
- Pasona Human Resources (Shanghai)
Shanghai Guangzhou Shenzhen
Pu Dong
- Pasona India
New Delhi Mumbai Chennai Bangalore
Gurugram Ahmedabad Hyderabad
- Pasona Korea
Seoul
- PT Pasona HR Indonesia
Jakarta
- Pasona HR Malaysia
Kuala Lumpur
- Pasona Recruitment (Thailand)
Bangkok

- Pasona HR Consulting (Thailand)
Bangkok
- Pasona Oversea (Thailand)
Bangkok
- Agensi Pekerjaan Pasona Sdn. Bhd.
Kuala Lumpur
- PT. Dutagriya Sarana
Jakarta Surabaya Bandung Medan
Palembang Semarang Pekanbaru Bali
- Pasona Tech Vietnam
Ho Chi Minh×2 Hanoi×2 Da Nang
- Benefit One Shanghai
Shanghai

- BENEFIT ONE INTERNATIONAL
Singapore
- BENEFITONE ENGAGEMENT TECHNOLOGIES
Singapore
- Benefit One (Thailand)
Bangkok
- PT. BENEFIT ONE INDONESIA
Jakarta
- REWARDZ PRIVATE LIMITED
Singapore
- REWARDZ BENEFITS SDN. BHD.
Kuala Lumpur
- FLABULESS FZ LLC
Dubai

北米(11拠点)

- Pasona N A
New York Atlanta
South Bay Orange County
San Jose Houston
Chicago Detroit Dallas
- Pasona Canada
Toronto
- Benefit One USA
California

欧州(2拠点)

- Benefit One Deutschland GmbH
München
- Pasona Agri-Partners
Paris

Major Group Companies

As of May 31, 2020

Name	Capital (Millions of yen unless otherwise stated)	Ratio of voting rights (%)	Main Business	Head Office	URL
Temporary staffing/Contracting and Placement/Recruiting/Outplacement/Other					
●Pasona Inc.	100	100.00	Temporary staffing/Contracting, Placement and Recruiting and Outplacement activities	Tokyo	www.pasona.co.jp
●Pasona Tech, Inc.	100	100.00	Temporary staffing/Contracting and Placement/Recruiting activities focusing on the IT field	Tokyo	www.pasonatech.co.jp
●CAPLAN Corporation	30	100.00 ^{*1}	Temporary staffing/Contracting, training and consulting activities	Tokyo	www.caplan.jp
●Bewith, Inc.	100	100.00	Contact Center and business process outsourcing services	Tokyo	www.bewith.net
●Pasona Fortune Inc.	50	100.00 ^{*2}	Placement/Recruiting activities and business specialist support	Tokyo	www.pasona-fortune.co.jp
●Pasona Marketing Inc.	50	100.00	Temporary staffing/Contracting and Placement/Recruiting activities focusing on sales and marketing as well as home appliance distribution-related field	Osaka	www.pasona-marketing.co.jp
●Pasona Yaskawa Business Staff Inc.	50	80.00 ^{*3}	Temporary staffing/Contracting and Placement/Recruiting activities	Fukuoka	www.ybstaff.com
●Pasona Okayama Inc.	30	100.00	Temporary staffing/Contracting and Placement/Recruiting activities focusing on the local community	Okayama	www.pasona-okayama.co.jp
●Pasona Logicom Inc.	10	100.00	Contracting services for the logistics and transportation industries	Hyogo	www.pasona-logi.com
●Pasona Agri-Partners Inc.	50	100.00	Production, process and sales of agricultural products, agriculture-related education and training, consulting, support services and facility management	Tokyo	www.pasona-nouentai.co.jp
●Pasona Foster Inc.	30	100.00 ^{*4}	Babysitter training, childcare facility operations and childminder temporary staffing	Tokyo	www.pasonafoster.co.jp
●Pasona Heartful Inc.	10	100.00	Administrative function outsourcing service, employment and consulting support for people with disabilities	Tokyo	www.pasona-heartful.co.jp
●Pasona Furusato Incubation Inc.	100	100.00 ^{*5}	Human resource development of local revitalization businesses, tourism-related businesses	Hyogo	https://pasonafurusatoinc.jp/
●Pasona Life Care Inc.	100	100.00	Care welfare and housekeeping services, Temporary staffing and Placement/Recruiting activities focusing on nursing care workers	Tokyo	www.pasona-lc.co.jp
●Asahi Beer Communications Co., Ltd.	50	51.00 ^{*3}	Factory tour management services, product sales management services in visitor facilities and BPO businesses	Tokyo	www.asahibeer-comm.jp
●Pasona art now Inc.	50	100.00	Welfare facilities such as cafe and staff canteen outsourcing activities	Tokyo	https://pasona-artnow.co.jp/
●Pasona Panasonic Business Service Co., Ltd.	20	66.50 ^{*3}	Administration outsourcing	Osaka	www.pasona-pbs.co.jp
●Shin nihon kogyo Co., Ltd.	52	66.05 ^{*6}	Printing business and Web/Multimedia	Mie	www.shin-nihon.co.jp/
●Pasona Tohoku Sousei Inc.	10	100.00 ^{*7}	Human resource development training tourism business, business development business and human resource matching business	Iwate	www.pasonagroup.co.jp/tohokousei/
●Tango Kingdom Brewery Inc.	50	100.00	Processing, manufacturing, and sales of foods, local revitalization businesses	Kyoto	tango-kingdom.com/
●Nijigennomori, Inc.	100	100.00 ^{*8}	Operation of cultural, play and sports facilities	Hyogo	nijigennomori.com/
●Pasona Masters Inc.	93	91.00 ^{*3}	Human resource bridge bank services and temporary staffing of senior human resources	Tokyo	www.pasona-masters.co.jp
○Pasona Quila Inc.	100	42.99 ^{*3}	Salesforce introduction consulting and engineers cultivation	Tokyo	www.pasonatquila.com
●Pasona Knowledge Partner Inc.	30	80.39 ^{*9}	Patent survey businesses and consulting businesses for overall intellectual property strat	Osaka	pasona-kp.co.jp/
●Smart Style Co., Ltd.	93	90.00 ^{*10}	MySQL solution services, system design/development (introduction) and operation/maintenance services	Tokyo	www.s-style.co.jp/
●Pasona Job support Inc.	45	100.00 ^{*2}	Temporary staffing/Contracting, Placement and Recruiting	Tokyo	https://www.pasona-hs.co.jp/
●Pasona Human Solutions Inc.	100	100.00 ^{*11}	Temporary staffing/Contracting, Placement and Recruiting	Tokyo	https://www.pasona-hs.co.jp/
●Nagasaki Diamond Staff Co., Ltd.	50	70.00 ^{*3}	Temporary staffing/Contracting, Placement and Recruiting	Nagasaki	www.diamondstaff.co.jp
●Pasona JOB HUB Inc.	100	100.00	Crowdsourcing and outsourcing activities and consulting	Tokyo	jobhub.co.jp/
●Pasona HR Solution Inc.	50	100.00 ^{*12}	Payroll outsourcing	Tokyo	https://www.pasona-hrs.co.jp/
●Pasona Smile Inc.	30	100.00	Restaurant management, planning, and consulting, creation and sales of character-themed goods	Hyogo	https://awaji-resort.com/hellokittysmile/
●Pasona N A, Inc.	650 thousand U.S. Dollars	100.00	Temporary staffing and Placement/Recruiting activities, outsourcing	New York	www.pasona.com
●Pasona Canada, Inc.	300 thousand Canadian Dollars	100.00	Temporary staffing and Placement/Recruiting activities	Toronto	www.pasona.com
●Pasona Asia Co., Limited	3,404 thousand Hong Kong Dollars	100.00	Temporary staffing and Placement/Recruiting activities	Hong Kong	www.pasona.com.hk
●Pasona Taiwan Co., Ltd.	12,000 thousand New Taiwan Dollars	100.00	Temporary staffing and Placement/Recruiting activities	Taipei	www.pasona.com.tw
●MGR Consulting Co., Ltd.	7,000 thousand New Taiwan Dollars	67.00 ^{*13}	Placement/Recruiting activities	Taipei	https://www.mgr.com.tw/EN/AboutMGR1.aspx
●Pasona Education Co. Limited	1,500 thousand Hong Kong Dollars	100.00	Language education	Hong Kong	www.pasona.edu.hk
●Pasona Singapore Pte. Ltd.	500 thousand Singapore Dollars	100.00	Temporary staffing and Placement/Recruiting activities	Singapore	www.pasona.com.sg
●Pasona Human Resources (Shanghai) Co., Ltd.	700 thousand U.S. Dollars	70.00 ^{*14}	Placement/Recruiting activities and consulting	Shanghai	www.pasona.com.cn
●Pasona India Private Limited	190,000 thousand Indian Rupee	100.00	Temporary staffing and Placement/Recruiting activities	New Delhi	www.pasona.in
●Pasona Korea Co., Ltd.	630 million Korean Won	100.00	Placement/Recruiting activities and consulting	Seoul	www.pasona.co.kr
●PT Pasona HR Indonesia	66,455 million Indonesian Rupiah	100.00 ^{*15}	Placement/Recruiting activities and consulting	Jakarta	www.pasona.co.id
●Pasona Tech Vietnam Co., Ltd.	16,510 VND	100.00 ^{*10}	Placement/Recruiting activities and BPO businesses	Ho Chi Minh	vn.pasonatech.co.jp
●Pasona Recruitment (Thailand) Co., Ltd.	23,840 thousand Thai Baht	49.00 ^{*3}	Placement/Recruiting activities	Bangkok	https://pasona.co.th/
●Pasona HR Consulting (Thailand) Co., Ltd.	4,000 thousand Thai Baht	97.50 ^{*16}	Consulting	Bangkok	https://pasona.co.th/
●Pasona HR Malaysia Sdn. Bhd.	1,615 thousand Malaysian Ringgit	100.00	Consulting	Kuala Lumpur	www.pasona.my
●PT. Dutagriya Sarana	11,000 million Indian Rupee	49.00 ^{*3}	BPO services, human resources/personnel matters-related outsourcing, education and training	Jakarta	www.dutagriyasarana.co.id/
○e-Staffing Co., Ltd.	330	33.33 ^{*3}	Comprehensive management system and service for online temporary staffing and contracting (e-staffing)	Tokyo	www.e-staffing.co.jp
○National Examination Center Inc.	75	20.00 ^{*3}	Contracting business for the management of a variety of examinations	Tokyo	www.nexa.co.jp
Outsourcing					
●Benefit One Inc.	1,527	50.76 ^{*17}	Welfare benefit program outsourcing services	Tokyo	https://corp.benefit-one.co.jp/
●BENEFIT ONE INTERNATIONAL PTE. LTD.	5.5 million Singapore Dollars	100.00 ^{*18}	Asia region penetration and control businesses	Singapore	
●Benefit One Shanghai Inc.	20.96 million Yuan	100.00 ^{*18}	'Incentive Point' Program services and planning agency of incentive travel to Japan	Shanghai	www.benefit-one.com.cn
●Benefit One USA, Inc.	3.05 million U.S. Dollars	100.00 ^{*18}	'Incentive Point' Program services and planning agency of incentive travel to Japan	California	www.benefitoneusa.com/
●Benefit One (Thailand) Co., Ltd.	4 million Thai Baht	49.00 ^{*19}	'Incentive Point' Program services	Bangkok	https://www.benefit-one.co.th/en/home/
●PT. BENEFIT ONE INDONESIA	26,000 million Indonesia Rupiah	96.15 ^{*20}	'Incentive Point' Program services	Jakarta	
●REWARDZ PRIVATE LIMITED	1.51 million Singapore Dollars	70.00 ^{*18}	Fringe benefit business, Incentive Point business and Healthcare Point business	Singapore	https://rewardz.sg/rewardz/

*1.Ratio of voting rights held by Pasona HR Solution Inc. *2.Ratio of voting rights held by Pasona Inc. *3.Ratio of voting rights held by Pasona Group Inc. *4.Ratio of voting rights held by Pasona Life Care Inc. *5.Ratio of voting rights held by Pasona Panasonic Business Service Co., Ltd.

*7.Ratio of voting rights held by Pasona Group Inc. (95.00%) and CAPLAN Corporation (5.00%) *8.Ratio of voting rights held by Pasona Group Inc. (99.75%) and Pasona Furusato Incubation Inc. (0.25%) *9.Ratio of voting rights held by Pasona Group Inc. (70.59%) and Pasona Masters Inc. (9.80%) *10.Ratio of voting rights held by Pasona Tech, Inc.

*11.Ratio of voting rights held by Pasona Inc. (99.50%) and CAPLAN Corporation (0.50%) *12.Ratio of voting rights held by Pasona Group Inc. (85.19%) and Benefit One Inc. (14.81%) *13.Ratio of voting rights held by Pasona Taiwan Co., Ltd. *14.Ratio of voting rights held by Pasona Asia Co., Limited *15.Ratio of voting rights held by Pasona Group Inc. (99.70%) and Pasona Asia Co., Limited (0.30%)

*16.Ratio of voting rights held by Pasona Group Inc. (48.75%) and Pasona Recruitment (Thailand) Co., Ltd. (48.75%) *17.Ratio of voting rights held by Pasona Group Inc. at the end of May 2020 *18.Ratio of voting rights held by Benefit One Inc. *19.Ratio of voting rights held by BENEFIT ONE INTERNATIONAL PTE. LTD.

*20.Ratio of voting rights held by BENEFIT ONE INTERNATIONAL PTE. LTD. (57.69%) and Benefit One Inc. (38.46%) ○Equity-method affiliate

Headquarters

2-6-2, Otemachi, Chiyoda-ku, Tokyo 100-8228

Pasona Group Network (Japan)

Temporary staffing/Contracting, Placement/
Recruiting and Outplacement 318 Branches
Outsourcing 11 Branches

Global (59 Locations)

Asia (46 Locations)

- Pasona Asia
Hong Kong
- Pasona Education
Hong Kong
- Pasona Taiwan
Taipei Xinzhu Gaoxiong
- MGR Consulting
Taipei
- Pasona Singapore
Singapore
- Pasona Human Resources (Shanghai)
Shanghai Guangzhou Shenzhen
Pu Dong
- Pasona India
New Delhi Mumbai Chennai Bangalore
Gurugram Ahmedabad Hyderabad
- Pasona Korea
Seoul
- PT Pasona HR Indonesia
Jakarta
- Pasona HR Malaysia
Kuala Lumpur
- Pasona Recruitment (Thailand)
Bangkok

- Pasona HR Consulting (Thailand)
Bangkok
- Pasona Oversea (Thailand)
Bangkok
- Agensi Pekerjaan Pasona Sdn. Bhd.
Kuala Lumpur
- PT. Dutagriya Sarana
Jakarta Surabaya Bandung Medan
Palembang Semarang Pekanbaru Bali
- Pasona Tech Vietnam
Ho Chi Minh×2 Hanoi×2 Da Nang
- Benefit One Shanghai
Shanghai

- BENEFIT ONE INTERNATIONAL
Singapore
- BENEFITONE ENGAGEMENT TECHNOLOGIES
Bangalore
- Benefit One (Thailand)
Bangkok
- PT. BENEFIT ONE INDONESIA
Jakarta
- REWARDZ PRIVATE LIMITED
Singapore
- REWARDZ BENEFITS SDN. BHD.
Kuala Lumpur
- FLABUESS FZ LLC
Dubai

North America (11 Locations)

- Pasona N A
New York Atlanta
South Bay Orange County
San Jose Houston
Chicago Detroit Dallas
- Pasona Canada
Toronto
- Benefit One USA
California

Europe (2 Locations)

- Benefit One Deutschland GmbH
München
- Pasona Agri-Partners
Paris

会社概要(2020年5月31日現在)

社名	株式会社パナグループ
本社所在地	〒100-6514 東京都千代田区丸の内1-5-1 新丸の内ビルディング TEL 03-6734-0200(代)
設立	2007年12月3日(創立 1976年2月)
資本金	50億円
代表者	南部 靖之
事業内容	グループ戦略の策定と業務遂行支援 経営管理と経営資源の最適配分の実施 雇用創造に係わる新規事業開発等
従業員数	19,588名(連結) ※契約社員含む
グループ会社	連結 67社 持分 11社
ホームページ	www.pasonagroup.co.jp

上場グループ会社概要(2020年3月31日現在)

社名	株式会社ベネフィット・ワン(東証一部2412)
本社所在地	〒100-0004 東京都千代田区大手町2-6-2
設立	1996年3月15日
資本金	15億27百万円
代表者	白石 徳生
事業内容	福利厚生アウトソーシング業務
従業員数	連結従業員数：704名(400名) 臨時雇用者数を括弧内に外数で記載
売上高	37,271百万円(連結・2020年3月期)
ホームページ	corp.benefit-one.co.jp

外部評価

<株式会社パナグループ>

- ・京都ブランド推進協議会「京都創造者賞」受賞(2019年9月11日)
- ・企業メセナ協議会「メセナアワード2019」優秀賞(2019年10月18日)
- ・ベトナム・ダナン市 社会経済の発展の取組み 表彰(2020年2月10日)
- ・経済産業省・日本健康会議「健康経営優良法人2020～ホワイト500～」認定(2020年3月19日)
- ・経済産業省・東京証券取引所 令和元年度「準なでしこ」に選定(2020年3月25日)
- ・三菱UFJ銀行と「ESG経営支援私募債」を契約し、MUFG ESG評価において「A(特に進んでいる)」評価を取得(2020年3月31日)

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- ・東京証券取引所・日本経済新聞「JPX日経インデックス400」の構成銘柄に選定(2019年8月7日)
- ・東京証券取引所「第8回企業価値向上表彰」の表彰候補 50 社に選定(2019年8月27日)
- ・経済産業省・日本健康会議「健康経営優良法人2020～ホワイト500～」認定(2020年3月19日)

Pasona Group(As of May 31, 2020)

Corporate Name	Pasona Group Inc.
Headquarters	Shin-Marunouchi Bldg. 1-5-1, Marunouchi, Chiyoda-ku, Tokyo 100-6514 Phone 03-6734-0200
Establishment	December 3, 2007 (Founded February 1976)
Paid-in Capital	5 billion yen
Representative	Yasuyuki Nambu
Business Activities	Formulate strategies for group management and support operation execution. Governance of management and proper allocation of management resources. Developing new businesses related to job creation.
Number of Employees	Consolidated 19,588 (Include Contract Workers)
Group Companies	Consolidated 67, Affiliates 11
URL	www.pasonagroup.co.jp

Listed Group Company(As of March 31, 2020)

Corporate Data	Benefit One Inc. (First Section, Tokyo Stock Exchange 2412)
Headquarters	2-6-2, Otemachi, Chiyoda-ku, Tokyo 100-0004
Establishment	March 15, 1996
Paid-in Capital	1,527 million yen
Representative	Norio Shiraishi
Business Activities	Welfare benefit agency services
Number of Employees	Consolidated 704 (400) The figure in parenthesis represents the number of temporary workers.
Sales	37,271 million yen (FY ended March 31, 2020)
URL	corp.benefit-one.co.jp

Outside Evaluations

Pasona Group, Inc.

- ・Received the "Kyoto Creator Award" from the Kyoto Brand Promotion Council (September 11, 2019)
- ・Received the outstanding performance award "Mecenat Award 2019" from the Association for Corporate Support of the Arts (October 18, 2019)
- ・Commended by the city of Da Nang, Vietnam for initiatives in socioeconomic development (February 10, 2020)
- ・Recognized as a "White 500" organization under the 2020 Health & Productivity Management Outstanding Organizations Program by Nippon Kenko Kaigi, Ministry of Economy, Trade and Industry (METI) (March 19, 2020)
- ・Selected as FY2019 Semi-Nadeshiko Brand by the Ministry of Economy, Trade and Industry (METI) and the Tokyo Stock Exchange (TSE) (March 25, 2020)
- ・"ESG Management Support Privately-placed Bond" contracted with MUFG Bank, Ltd., receives "A" rating (particularly advanced) in MUFG ESG evaluation (March 31, 2020)

Benefit One Inc.

- ・Selected for inclusion in the "JPX-Nikkei Index 400" by the Ministry of Economy, Trade and Industry (METI) and the Tokyo Stock Exchange (TSE) (August 7, 2019)
- ・Selected as one of 50 candidate companies for the "8th Corporate Value Improvement Award" from the Tokyo Stock Exchange (TSE) (August 27, 2019)
- ・Recognized as a "White 500" organization under the 2020 Health & Productivity Management Outstanding Organizations Program by Nippon Kenko Kaigi, Ministry of Economy, Trade and Industry (METI) (March 19, 2020)

		2011/5	2012/5	2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
期末株価(円) *1	Stock Price at Year-End (Yen)*1	72,400	55,100	60,000	493	842	748	920	1,694	1,673	1,280
期中最高値(円)	Average Stock Price (High)(Yen)	75,000	79,900	82,500	948	843	1,437	1,011	2,622	1,995	1,776
期中最安値(円)	Average Stock Price (Low)(Yen)	51,000	53,000	43,300	460	494	542	611	919	1,008	772
発行済み株式総数	Number of Shares Outstanding	416,903	416,903	416,903	41,690,300	41,690,300	41,690,300	41,690,300	41,690,300	41,690,300	41,690,300
時価総額(百万円) *2	Market Capitalization (Millions of Yen)*2	30,183	22,971	25,014	20,553	35,103	31,184	38,355	70,623	69,747	53,363

*1 分割調整後株価 Stock Price before stock split adjustment

*2 時価総額＝期末株価(円)×発行済み株式総数 Market capitalization=Stock price at year-end (Yen) × Number of shares outstanding

2002年7月22日

普通株式1株につき5株の割合で分割したため、発行済株式総数が109,288株増加しております。

2004年7月20日

普通株式1株につき3株の割合で分割したため、発行済株式総数が283,250株増加しております。

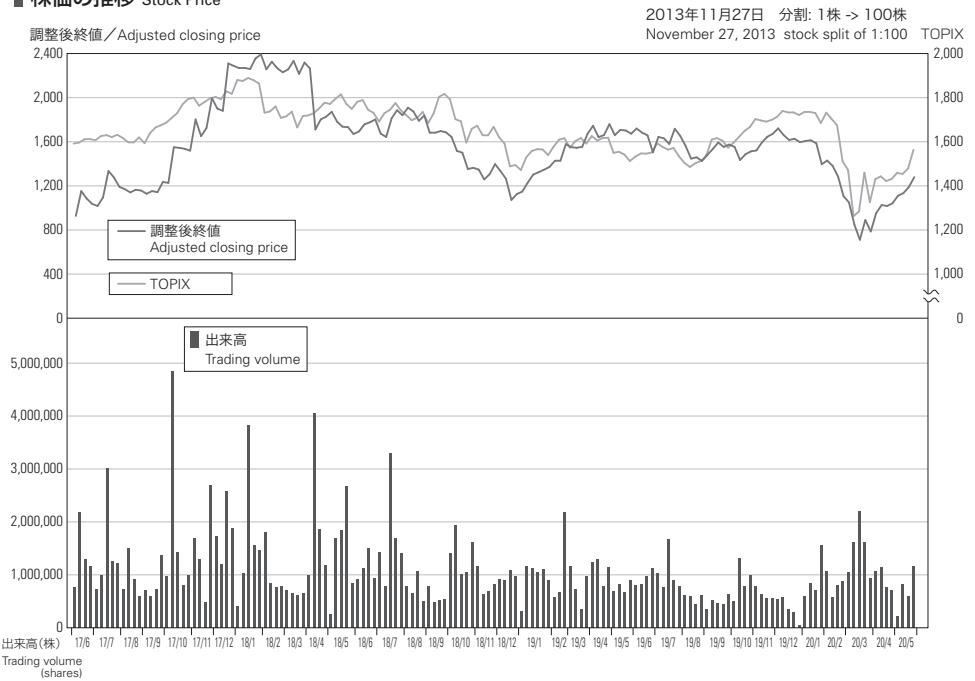
2008年8月29日

自己株式17,500株を消却しております。

2013年12月1日

普通株式1株につき100株の割合で分割したため、発行済株式総数が41,273,397株増加しております。

株価の推移Stock Price



株式情報 Stock Information

株式情報 (2020年5月31日現在)

決算期	毎年5月31日
株式売買の単位	100株
上場証券取引所	東京証券取引所 市場第一部(証券コード:2168)
株主数	8,428名
大株主	
南部 靖之	14,763,200 (35.41%)
株式会社南部エンタープライズ	3,738,500 (8.97%)
BNYM NON-TREATY DTT	1,861,600 (4.47%)
AVI GLOBAL TRUST PLC	1,574,000 (3.78%)
日本マスタートラスト信託銀行株式会社(信託口)	1,152,900 (2.77%)
CREDIT SUISSE AG HONG KONG TRUST A/C CLIENT	782,800 (1.88%)
資産管理サービス信託銀行株式会社(信託E口)	781,729 (1.88%)
AVI JAPAN OPPORTUNITY TRUST PLC	720,600 (1.73%)
BNYM TREATY DTT 15	625,400 (1.50%)
パナグループ従業員持株会	618,600 (1.48%)

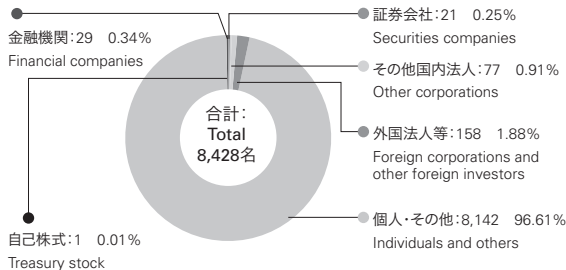
※上記のほか、自己株式1,793,047株(発行済株式数に対する所有割合4.30%)がありますが、会社法第308条第2項の規定により議決権を有しておりません。

Stock Information (As of May 31, 2020)

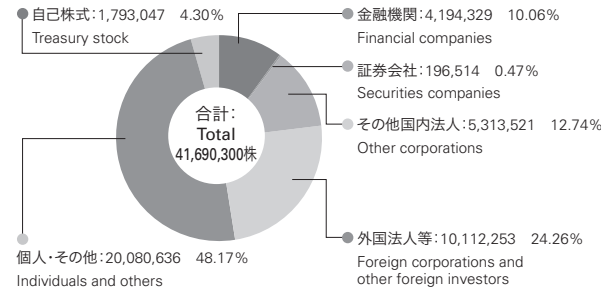
Fiscal Year Ended	May 31
Stock Transaction Unit	100 shares
Stock Listings	Tokyo Stock Exchange, First Section (Securities code: 2168)
Number of Shareholders	8,428
Principal Stockholders	
Yasuyuki Nambu	14,763,200 (35.41%)
Nambu Enterprise Inc.	3,738,500 (8.97%)
BNYM NON-TREATY DTT	1,861,600 (4.47%)
AVI GLOBAL TRUST PLC	1,574,000 (3.78%)
The Master Trust Bank of Japan, Ltd (Trust Account)	1,152,900 (2.77%)
CREDIT SUISSE AG HONG KONG TRUST A/C CLIENT	782,800 (1.88%)
Trust & Custody Services Bank, Ltd. (Trust Account E)	781,729 (1.88%)
AVI JAPAN OPPORTUNITY TRUST PLC	720,600 (1.73%)
BNYM TREATY DTT 15	625,400 (1.50%)
Pasona Group Employees' Shareholding Association	618,600 (1.48%)

In addition to the aforementioned, the Company holds 1,793,047 shares of treasury stock, representing 4.30% of Pasona's total shares issued and outstanding. In accordance with Article 308.2 of the Corporations Law, there are no voting rights attached to treasury stock.

所有者別株主数 Breakdown of Shareholders by Type



所有者別株式数 Breakdown of Shareholders by Number of Shareholders Held



地域別株主数分布状況 Breakdown of Shareholders by Region

		2017/5	2018/5	2019/5	2020/5
北海道	Hokkaido	83 (1.17%)	159 (1.51%)	104 (1.30%)	95 (1.12%)
東北	Tohoku	153 (2.16%)	280 (2.66%)	172 (2.15%)	184 (2.18%)
関東	Kanto	3,490 (49.27%)	4,995 (47.44%)	4,006 (49.99%)	4,141 (49.13%)
中部	Chubu	911 (12.86%)	1,504 (14.28%)	1,068 (13.33%)	1,101 (13.06%)
近畿	Kinki	1,632 (23.04%)	2,214 (21.03%)	1,682 (20.99%)	1,884 (22.35%)
中国	Chugoku	269 (3.79%)	459 (4.36%)	293 (3.66%)	318 (3.77%)
四国	Shikoku	157 (2.21%)	226 (2.15%)	171 (2.13%)	197 (2.33%)
九州	Kyusyu	294 (4.15%)	528 (5.01%)	363 (4.53%)	357 (4.23%)
外国	Overseas	92 (1.29%)	163 (1.55%)	154 (1.92%)	150 (1.77%)
自己株式	Treasury Stock	1 (0.01%)	1 (0.01%)	1 (0.01%)	1 (0.01%)

所有者別株式数 Breakdown of Shareholders by Number of Shareholders Held

		2013/5	2014/5	2015/5	2016/5	2017/5	2018/5	2019/5	2020/5
金融機関	Financial companies	37,749 (9.05%)	2,548,900 (6.12%)	2,300,700 (5.52%)	3,364,600 (8.07%)	3,336,400 (8.00%)	2,905,400 (6.97%)	3,875,029 (9.30%)	4,194,329 (10.06%)
証券会社	Securities companies	3,285 (0.78%)	300,735 (0.72%)	262,685 (0.63%)	249,564 (0.60%)	582,302 (1.40%)	639,423 (1.53%)	197,114 (0.47%)	196,514 (0.47%)
その他国内法人	Other corporations	64,606 (15.49%)	6,380,000 (15.30%)	5,362,300 (12.86%)	4,857,100 (11.65%)	5,239,510 (12.57%)	5,086,997 (12.20%)	4,892,389 (11.74%)	5,313,521 (12.74%)
外国法人等	Foreign corporations and other foreign investors	54,234 (13.00%)	5,791,847 (13.89%)	7,856,422 (18.84%)	7,163,376 (17.18%)	7,502,373 (17.99%)	10,007,458 (24.01%)	10,860,389 (26.05%)	10,112,253 (24.26%)
個人・その他	Individuals and others	214,628 (51.48%)	22,428,718 (53.80%)	21,015,093 (50.41%)	21,647,522 (51.93%)	20,631,007 (49.49%)	20,952,242 (50.26%)	19,766,535 (47.41%)	20,080,636 (48.17%)
自己株式	Treasury stock	42,401 (10.17%)	4,240,100 (10.17%)	4,893,100 (11.74%)	4,408,138 (10.57%)	4,398,708 (10.55%)	2,098,780 (5.03%)	2,098,844 (5.03%)	1,793,047 (4.30%)
合計	Total	416,903 (100%)	41,690,300 (100%)	41,690,300 (100%)	41,690,300 (100%)	41,690,300 (100%)	41,690,300 (100%)	41,690,300 (100%)	41,690,300 (100%)
株主数	Number of Shareholders	8,577	9,593	7,527	8,209	7,082	10,529	8,014	8,428

(注1) 2002年7月22日付で株式1株につき5株、2004年7月20日付で株式1株につき3株、2013年12月1日付で株式1株につき100株の株式分割をそれぞれ実施 Note 1: The Company conducted five-for-one, three-for-one and a hundred-for-one stock splits on July 22, 2002, July 20, 2004, and December 1, 2013, respectively.
(注2) 2008年8月29日付で自己株式17,500株を消却 Note 2: The Company retired 17,500 shares of treasury stock on August 29, 2008.

株主メモ Shareholders' Information

証券コード(2168)
Securities Code: 2168

決算期 毎年5月31日
Fiscal Year-End May 31

定時株主総会 毎年8月
Annual General Meeting August

基準日 定時株主総会毎年5月31日
その他必要があるときは、あらかじめ公告して定めた日
Record Date Annual General Meeting May 31 (Annually)
(The Company will announce other dates as and when required)

株式売買の単位 100株
Share Trading Unit 100 shares

上場証券取引所 東京証券取引所 市場第一部
Stock Exchange Listing First Section, Tokyo Stock Exchange

株主名簿管理人 東京都中央区八重洲一丁目2番1号
みずほ信託銀行株式会社
Share Holding Agent 1-2-1 Yaesu, Chuo-ku, Tokyo
Mizuho Trust & Banking Co., Ltd.

同事務取扱場所 東京都中央区八重洲一丁目2番1号
みずほ信託銀行株式会社 本店証券代行部
Stock Handling Office Head Office Securities Agent Department 1-2-1 Yaesu, Chuo-ku, Tokyo
Mizuho Trust & Banking Co., Ltd.

(郵便物送付先) 〒168-8507 東京都杉並区和泉二丁目8番4号
みずほ信託銀行株式会社 証券代行部
(Mailing Address) Securities Agent Department 2-8-4 Izumi, Suginami-ku, Tokyo 168-8507
Mizuho Trust & Banking Co., Ltd.

(電話照会先) TEL 0120-288-324(フリーダイヤル)
(Telephone) +81-42-679-6607

同取次所 みずほ信託銀行株式会社 全国各支店
みずほ証券株式会社
本店および全国各支店
Notifying Agent All domestic branches of the Mizuho Trust & Banking Co., Ltd.
Head office and all domestic branches of Mizuho Securities Co., Ltd.

IRカレンダー IR Calendar

2020 May

Jun.

Jul.

7月17日 決算発表
July 17 Earnings announcement for the fiscal year ended May 31, 2020

Aug.

8月20日 第13期 定時株主総会
August 20 Annual General Meeting of Shareholders

Sep.

Oct.

10月初旬 第1四半期決算発表(予定)
Early October Earnings announcement for the 1st quarter of the fiscal year ending May 31, 2021 (planned)

Nov.

Dec.

2021 Jan.

1月 初旬第2四半期決算発表(予定)
Early January Earnings announcement for the 2nd quarter of the fiscal year ending May 31, 2021 (planned)

Feb.

Mar.

Apr.

4月初旬 第3四半期決算発表(予定)
Early April Earnings announcement for the 3rd quarter of the fiscal year ending May 31, 2021 (planned)



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Investor Relations Department
e-mail:ir@pasonagroup.co.jp
www.pasonagroup.co.jp/english/ir

本資料は、2020年5月期の業績に関する情報の提供を目的としたものであり、当社が発行する有価証券の投資を勧誘するものではありません。
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Disclaimer: This data has been compiled for the express purpose of disclosing our financial performance and condition for the FY ended May 31, 2020, and not as a solicitation to investors to purchase our stock. Furthermore, this report has basically been prepared using recent data available as of May 31, 2020. Data based on published opinions, predictions etc. are used at the discretion of management. Accordingly, we do not guarantee the accuracy or completeness of this information. Finally, this data may change without notice.