

Summary

**Pasona Group Inc.** 1-5-1 Marunouchi, Chiyoda-ku, Tokyo Listing Code No.: 2168 Listing: First Section, Tokyo Stock Exchange www.pasonagroup.co.jp/english

January 8, 2010

## **Consolidated Financial Report**

1st Half of the Fiscal Year Ending May 31, 2010 (The six-month period ended November 30, 2009)

- Despite initial indications that the downturn in the Temporary staffing business seems to have bottomed out, these positive signs are yet to represent recovery. This can be attributed to conditions throughout the six-month period ended November 30, 2009 which included an ongoing sense of human resource over-supply in the corporate sector and the continued slump in Placement / Recruiting business demand
- Significant increase in demand in the Outplacement business; the Insourcing (contracting) business also continued to expand
- Despite the underlying strength provided by significant revenue growth in the Outplacement business, gross profit margins decreased. This was attributable to the increased take up of paid holidays by temporary staff as well as other factors, in addition to the drop in earnings due mainly to a decline the revenues of the Temporary Staffing and Placement / Recruiting businesses
- Substantial cut back in selling, general and administrative (SG&A) expenses focusing mainly on recruitment expenditure as well as personnel and other expenses
- Considerable net loss recorded for the six-month period ended November 30, 2009 reflecting such factors as an upswing in consolidated subsidiary minority interests in income and the increase in income taxes - deferred attributable to the reversal of the deferred tax assets of certain subsidiary companies

Consolidated Business Results	Six months ended November 30, 2009						
				en rounded down)			
	6M FY2009	6M FY2010	Increase / (Decrease)	YoY			
Net sales	116,086	92,069	(24,016)	(20.7)%			
Gross profit	23,197	17,689	(5,508)	(23.7)%			
to net sales	20.0%	19.2%	(0.8)%	-			
SG&A expenses	21,598	16,784	(4,814)	(22.3)%			
to net sales	18.6%	18.2%	(0.4)%	-			
Operating income	1,598	905	(693)	(43.4)%			
to net sales	1.4%	1.0%	(0.4)%	-			
Ordinary income	1,803	933	(870)	(48.3)%			
to net sales	1.6%	1.0%	(0.6)%	-			
Income before income taxes	1,601	877	(724)	(45.3)%			
to net sales	1.4%	1.0%	(0.4)%	-			
Net income (loss)	203	(1,696)	(1,900)	-			
to net sales	0.2%	(1.8)%	(2.0)%	-			

## [1] Consolidated Business Results Six months ended November 30, 2009

#### **Overview of Business Results**

- Consolidated net sales declined 20.7% compared with the corresponding period of the previous fiscal year to ¥92,069 million. Despite growth in the Outplacement as well as Insourcing (contracting) businesses, this downturn in revenue was largely attributable to weak performances in each of the Temporary staffing and Placement / Recruiting businesses.
- Despite the underlying strength provided by significant revenue growth in the Outplacement business, the gross profit margin contracted 0.8 of a percentage point year on year to 19.2%. Gross profit decreased 23.7% compared with the corresponding period of the previous fiscal year. In addition to the decline in revenues in the Temporary Staffing and Placement / Recruiting businesses, this downturn in profits was exacerbated by an increase in the take up of temporary staffing paid holidays.

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- In the area of SG&A expenses, the Pasona Group worked diligently to curtail costs focusing mainly on recruitment and personnel expenses. SG&A expenses declined substantially by ¥4,814 million, or 22.3%, compared with the corresponding period of the previous fiscal year. Unable to offset the downturn in gross profit, the Pasona Group reported a consolidated operating income decline of 43.4% and a consolidated ordinary income contraction of 48.3% year on year.
- After accounting for an upswing in consolidated subsidiary minority interests in income and the increase in income taxes deferred attributable to the reversal of the deferred tax assets of certain subsidiary companies, the Pasona Group recorded a net loss for the period under review of ¥1,696 million.

(Millions of yen rounded down unless otherwise stated)

	6M FY2009	6M FY2010	Increase / (Decrease)	YoY			
Temporary staffing / Contracting, Placement / Recruiting	105,161	79,658	(25,503)	(24.3)%			
Temporary staffing / Contracting	101,665	78,239	(23,425)	(23.0)%			
Placement / Recruiting	3,496	1,418	(2,078)	(59.4)%			
Outplacement	2,893	5,179	2,285	79.0%			
Outsourcing	7,479	6,758	(720)	(9.6)%			
Other	1,287	2,122	834	64.8%			
Eliminations and Corporate	(735)	(1,648)	(912)	-			
Total Net Sales	116,086	92,069	(24,016)	(20.7)%			
Temporary staffing / Contracting, Placement / Recruiting	2,025	281	(1,744)	(86.1)%			
Outplacement	618	1,614	996	161.1%			
Outsourcing	758	663	(94)	(12.5)%			
Other	24	(107)	(131)	-			
Eliminations and Corporate	(1,828)	(1,547)	281	-			
Total Operating Income	1,598	905	(693)	(43.4)%			

## [2] Segment Information (Figures include intersegment sales and transfers)

Note: Expenses of the holding company are recorded as corporate expenses within eliminations and corporate.

## **Temporary staffing / Contracting, Placement / Recruiting**

(Pasona Inc., Pasona Tech, Inc., Pasona Career Inc., Others)

#### *Temporary staffing / Contracting* Net sales: ¥78,239 million (Down 23.0% YoY)

- The drop in new orders received, particularly from the finance, service and other sectors, continued to bottom out. At the same time, signs appear to have arisen indicating that the recent round of temporary staffing contract completions seems to have come to an end.
- Due to the persistent sense of human resource over-supply in corporate-sector, these favorable factors failed to achieve recovery. In addition, the Group's downturn in Temporary staffing revenues can be attributable to the ongoing decline in temporary staffing numbers under contract, cutbacks in the amount of overtime approved by client firms and the take-up of paid holidays by temporary staff.
- Activity in the general office work (clerical) field remained weak. Difficult conditions were exacerbated by the increase in contracts fulfilled in deregulated fields such as sales and marketing.
- The merger with MITSUI BUSSAN HUMAN RESOURCES CORPORATION in July 2009, designed to bolster the Group's specialized (technical) temporary staffing endeavors contributed to growth in the trading office-related business together with successful efforts to minimize the depth of decline in technical (specialized office work) fields compared with other job types.
- Buoyed by steady trends in commissioned reception, administrative and call center operations and an increase in the number of new contracts particularly from the public sector, sales in the priority "Insourcing (contracting)" business climbed 24.0% compared with the corresponding period of the previous fiscal year to ¥6,034 million.
  - Note: For the monthly average of long-term temporary staff and Temporary staffing / Contracting sales by staffing type data, please refer to page 6.

## Placement / Recruiting I

- In the domestic Placement and Recruiting business overall recruitment activities remain subdued. In addition to the slump in temp-to-perm business demand, the matching of needs and demand is becoming increasingly difficult as selection standards continue to rise.
- Turning to overseas activities, results remained weak. On this basis, overall sales in this segment dropped substantially.

#### **Operating income: Temporary staffing / Contracting, Placement / Recruiting segment**

- Decline in gross profit margins attributable to the considerable decrease in gross profit reflecting the impact of lower revenue in the Temporary staffing and Placement / Recruiting businesses. Gross profit margins were also impacted by the increased take up of paid holidays by temporary staff and other factors.
- Significant cutbacks in SG&A expenses, focusing mainly on recruiting and personnel expenditures, were insufficient to offset the decline in gross profit. As a result, segment sales contracted 24.3% compared with the corresponding period of the previous fiscal year to ¥79,658 million. Operating income amounted to ¥281 million, a drop of 86.1% year on year.

## Outplacement (Pasona Career Inc., Others)

**Net sales:** ¥5,179 million (Up 79.0% YoY) **Operating income:** ¥ 1,614 million (Up 161.1% YoY)

- Substantial increase in orders reflecting such employment correction measures as optional early and voluntary retirement together with additional employment adjustment initiatives and other endeavors.
- The Pasona Group took steps to increase the number of consultants by relocating personnel from the Placement / Recruiting and other businesses, worked to maintain service levels and strove to cultivate companies seeking external human resources.

# Outsourcing (Benefit One Inc.)Net sales: ¥6,758 million (Down 9.6% YoY)Operating income: ¥ 663 million (Down 12.5% YoY)

- Benefit One Inc. continues to promote customers' solution-oriented marketing to its corporate member customers including major companies as well as government and other public offices, while placing considerable weight on delivering employee benefit services that take into consideration work and lifestyle balance.
- The company continues to promote a host of new services in the health care field that caters to statutory special medical checkups, and the "Customer Loyalty Program" (a goods and services supply program designed to increase the level of customer satisfaction).
- From a profit perspective, results progressed steadily against plans in spite of greater than expected delays in the launch of new services.

## Other

- Results from the Group's education business activities including child-care-related businesses and the management and operation of language classes as well as from Group shared service companies is included in other business sales.
- Reflecting the promotion of shared services, the Pasona Group established two new companies in this field during the previous fiscal year. As a result, sales in the Other segment increased substantially.

## **[3]** Status of Financial Position and Investments

	May 31, 2009	November 30, 2009	Increase / (Decrease)	YoY	Causes for difference
Current assets	37,358	27,033	(10,324)	(27.6)%	The decline in total assets was mainly attributable to such factors as the decrease of $\$7,237$ million
Noncurrent assets	18,110	15,832	(2,277)	(12.6)%	in the balance of cash and deposits as well as the
Total assets	55,468	42,866	(12,601)	(22.7)%	decline of $\$1,489$ million in the balance of accounts receivable—trade.
Current liabilities	28,834	18,248	(10,585)	(36.7)%	The fall in total liabilities was mainly attributable to a decline in short-term loans payable of ¥6,166
Noncurrent liabilities	1,485	2,120	635	42.8%	million, accrued expenses of ¥1,733 million, as
Total liabilities	30,319	20,368	(9,950)	(32.8)%	well as accounts payable — trade of ¥839 million.
Total net assets	25,148	22,497	(2,651)	(10.5)%	The decline in net assets was mainly attributable to the net loss of ¥1,696 million and the payment of cash dividends totaling ¥233 million.

## **Changes in Financial Position (Consolidated)**

(Millions of yen rounded down unless otherwise stated)

## **Status of Consolidated Cash Flows**

Cash and cash equivalents as of November 30, 2009 decreased ¥7,471 million compared with the end of the previous fiscal year to ¥6,648 million.

(Millions of yen rounded down)

	6M FY2009	6M FY2010	Increase / (Decrease)	Major cash flows in each activity
CF from operating activities	609	(1,235)	(1,845)	Mainly attributable to a decline in notes and accounts receivable-trade of $\$1,867$ million, a decrease in operating debt of $\$2,667$ million as well as a decrease in deposits received of $\$1,663$ million.
CF from investing activities	(1,856)	(25)	1,830	The major components included purchase of investments in subsidiaries of $\$731$ million as well as proceeds from collection of lease and guarantee deposits totaling $\$1,555$ million.
CF from financing activities	(2,184)	(6,180)	(3,995)	Major movements included the decrease in short-term loans payable of $\pm$ 6,290 million. Other principal movements were proceeds from long-term loans payable of $\pm$ 649 million and cash dividends paid of $\pm$ 509 million.
Free CF	(1,247)	(1,261)	(14)	

## [4] FY2010 Revised Consolidated Forecasts of Business Results (June 1, 2009 to May 31, 2010)

Looking ahead over the short term, the unemployment rate is projected to hover at its current high rate, with little or no sign of an improvement in employment conditions. To make matters worse, such government measures as the employment adjustment subsidy (a measure by the government to support employment levels) have contributed to a persistent sense of human resource over-supply in the corporate sector. In addition to the implementation of employment correction measures, there are companies that are overhauling their operating structures and systems. At the same time, a growing number of companies are taking steps to efficiently utilize external human resources.

Against this backdrop, continued human resource over-supply throughout the corporate sector was greater than first expected at the beginning of the period. As a result, overall operating conditions were characterized by cutbacks in new temporary staffing demand. Currently, however, the drop in new orders has tended to bottom out. Reflecting a commensurate lull in the most recent round of temporary staffing contract completions, employment markets would appear to be heading toward a modest recovery. In the future, however, the possibility of a further deterioration in economic conditions leading to a double-dip recession cannot be completely denied. On this basis, it is anticipated that further adjustments in employment will be necessary to resolve corporate sector over-supply. In the process required to complete this cycle, steps will be taken to promote human resource mobility. On this basis, the Pasona Group does anticipate an eventual recovery in demand for external human resources focusing mainly on the Temporary staffing business. Turning to the Outplacement business, further future increases in demand are anticipated.

Notwithstanding the aforementioned favorable scenario, Pasona Group has decided to revise downward its forecasts for the full fiscal year ending May 31, 2010 taking into consideration business results trends in the short term. In specific terms, the substantial drop in net income relative to ordinary income is attributable to a variety of factors including the increase in minority interests in income of a consolidated subsidiary as well as the reversal of the deferred tax assets of certain subsidiaries. Moreover, in line with Group company reorganization, Pasona Career will amend its account settlement date from March 31 each year to May 31 each year. Accordingly, and for the fiscal year under review only, the Group's business results on a consolidated basis will include the irregular account settlement of 14 months for Pasona Career. The impact of this Group company reorganization has been factored into revisions to full fiscal year business results forecasts.

(Millions of yen rounded down)

	Full-Year	vs FY	2009	vs Initial l	Full-Year	
	Revised Forecasts	Increase/ (Decrease)	YoY	Increase/ (Decrease)	YoY	Initial Forecasts
Net sales	191,700	(26,999)	(12.3)%	(32,690)	(14.6)%	224,390
Operating income	3,000	149	5.2%	(540)	(15.3)%	3,540
Ordinary income	3,300	(61)	(1.8)%	(390)	(10.6)%	3,690
Net income	200	(112)	(36.0)%	(810)	(80.2)%	1,010

## Revised Forecasts of Consolidated Results by Business Segment (Full Fiscal Year)

(Millions of yen rounded down unless otherwise stated)

		Net Sales	YoY		Operating	YoY	
		Thet Sales	Increase/(Decrease)	%	Income(loss)	Increase/(Decrease)	%
Co	nporary staffing / ntracting, Placement / cruiting	162,910	(34,423)	(17.4)%	1.000	(2.221)	((7.0)0/
	Temporary staffing / Contracting	159,660	(31,752)	(16.6)%	1,060	(2,231)	(67.8)%
	Placement / Recruiting	3,250	(2,671)	(45.1)%			
Ou	tplacement	12,510	6,715	115.9%	2,770	1,744	170.1%
Ou	tsourcing	15,000	274	1.9%	2,330	194	9.1%
Oth	ner	4,660	1,657	55.2%	(160)	(172)	-
Eli	minations and Corporate	(3,380)	(1,224)	-	(3,000)	614	-
Tot	tal	191,700	(26,999)	(12.3)%	3,000	149	5.2%

## [5] Revised Cash Dividends for the Fiscal Year Ending May 31, 2010

(June 1, 2009 to May 31, 2010)

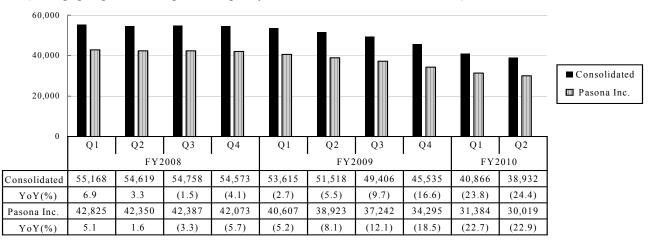
With a deep sense of regret, Pasona Group will forego the payment of an interim cash dividend. Regarding the payment of a fiscal year-end cash dividend, a decision is yet to be determined. The Company will announce its fiscal year-end cash dividend forecast in due course taking into consideration future business result trends.

		FY2009		FY	2010 (Foreca	st)
Dividends per share	Interim ¥600	Year-End ¥650	Full-Year ¥1,250	Interim -	Year-End TBD	Full-Year TBD
Total amount of cash dividend (Millions of yen)	215	233	448			-

## **Reference Data**

## Monthly Average of Long-term Temporary Staff

(Average per quarter of long-term temporary staff with a contract over one month)



## • Temporary staffing / Contracting - Consolidated sales by staffing type

(Excludes intrasegment sales)

(Millions of yen rounded down)

	6M			6M FY2010		
	FY2009	Net Sales	Share	Increase / (Decrease)	Increase / (Decrease)	YoY
Clerical (General office work)	54,206	40,782	52.3%	(1.1)%pt	(13,424)	(24.8)%
Technical (Specialized office work)	16,962	13,336	17.1%	0.4%pt	(3,595)	(21.2)%
IT engineering	11,544	8,999	11.5%	0.1%pt	(2,545)	(22.0)%
Sales and Marketing	8,322	5,372	6.9%	(1.3)%pt	(2,950)	(35.4)%
Other	5,503	3,401	4.4%	(1.0)%pt	(2,101)	(38.2)%
Insourcing (contracting)	4,860	5,997	7.7%	2.9%pt	1,136	23.4%
Temporary staffing related	96	69	0.1%	0.0%pt	(27)	(28.3)%
Total	101,497	77,989	100.0%	-	(23,507)	(23.2)%

## • Quarterly Earnings Trends

(Millions of yen rounded down)

		FY2	009		FY2010				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Net sales	59,136	56,950	52,531	50,082	47,161	44,908	-	-	
YoY	(2.2)%	(3.5)%	(9.8)%	(15.4)%	(20.2)%	(21.1)%	-	-	
Cost of sales	47,373	45,514	41,976	40,249	38,326	36,053	-	-	
YoY	(2.1)%	(2.7)%	(7.9)%	(14.0)%	(19.1)%	(20.8)%	-	_	
Gross profit	11,762	11,435	10,554	9,833	8,834	8,855	-	-	
YoY	(2.9)%	(6.5)%	(16.7)%	(20.4)%	(24.9)%	(22.6)%	-	_	
SG&A expenses	10,902	10,696	9,986	9,149	8,968	7,815	-	-	
YoY	3.0%	0.1%	(6.3)%	(16.8)%	(17.7)%	(26.9)%	-	-	
Operating income (loss)	860	738	567	683	(134)	1,039	-	-	
YoY	(43.8)%	(52.1)%	(71.8)%	(49.6)%	-	40.7%	_	_	
Ordinary income (loss)	909	894	527	1,029	(119)	1,052	-	-	
YoY	(42.6)%	(42.7)%	(73.5)%	(31.3)%	-	17.6%	-	-	
Income (loss) before income taxes	990	610	11	1,272	(155)	1,032	-	-	
YoY	(36.4)%	(58.7)%	(99.6)%	34.1%	-	69.0%	-	-	
Net income (loss)	313	(110)	(810)	919	(1,102)	(594)	-	-	
YoY	(60.6)%	-	_	50.1%	-	-	_	_	

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